

Here when you need us.



BethellHospice



“Here when you need us.”

Here when you need us.



2020

Bethell Hospice

Annual General Meeting

Thursday, November 5, 2020

6:30 pm – 7:30 pm

Here when you need us.

Land Acknowledgement:

Margaret Paan, Executive Director





Opening Remarks: Lynn Dobson, Chair

- Welcome, call meeting to order
- Minutes from September 17, 2019 AGM approved; posted, available on request.
- Opening Remarks: ***Lynn Dobson, Chair***

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Opening Remarks: Lynn Dobson, Chair



Number of Meals
Prepared
3,715



Number of Nursing &
PSW Care Hours
23,360



Number of
Volunteer Hours
18,068



Number of Community
Client Sessions
1,986



Number of Music
Therapy Hours
102



Number of Bethell
Hospice Residents
181



Number of Physicians
Who Admitted & Cared
for Residents in Hospice
22



Number of Children
Supported Through
Bereavement Support
Sessions
90

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Celebrating our Achievements:

Margaret Paan, Executive Director



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Vision, Mission, Values:

Margaret Paan, Executive Director



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Build our Team:

Margaret Paan, Executive Director



STRATEGIC DIRECTIONS



Build Our Team



Build Our Community



Provide Excellence in Care



Together, we provided **23,360** care hours to our hospice residents.

We provided **1,986** client sessions in the community.

Our team has a combined total of **291** years of experience in nursing and personal support care.

We are so proud of our team.

Build our Community:

Margaret Paan, Executive Director

STRATEGIC DIRECTIONS



Build Our Team



Build Our Community



Provide Excellence in Care

- Our Psychosocial Spiritual Care Team provided supportive care through 1,986 community client sessions, serving 417 individual clients
- Our Psychosocial Team also provided 45 Bereavement Support Group Sessions, serving both children and adults, with a total number of 305 participants
- In June 2019, the team made a presentation to 50 elementary school teachers in Dufferin County on the topic of *Death, Dying and Resiliency*
- Our volunteer team provided over 450 hours of in-home visiting companionship
- Three new volunteer training sessions were held over the year
- Our Volunteer Development Day enjoyed record attendance
- Our volunteer engagement has increased this past year, with new volunteer meetings and an emphasis on volunteer training and development



PSYCHOSOCIAL SPIRITUAL CARE TEAM

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Provide Excellence in Care:

Margaret Paan, Executive Director



STRATEGIC DIRECTIONS



Build Our Team



Build Our Community



Provide Excellence in Care

- Our team supported hundreds of Legacy Projects with residents and their loved ones during their time in our Bethell Hospice residence
- Three Bethell Hospice Nurses completed their Comprehensive Advanced Palliative Care Education (CAPCE) designed to develop nurses as leaders with enhanced expertise in hospice palliative care
- Six Bethell Hospice nurses completed a two day Advance Pain Assessment course



LEADERSHIP TEAM

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Recognition & Thank You

Volunteers & Staff

*Acknowledging **5** Years of Service*

Here when you need us.



***Volunteer Recognition:
5 Years of Service***

Cathy Daley
Kitchen Volunteer

Here when you need us.



***Volunteer Recognition:
5 Years of Service***

Helen Dunstan

Kitchen Volunteer

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***Volunteer Recognition:
5 Years of Service***

**Leslie
Godlington-Kemp**

Visiting & Resident Support Volunteer

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***Volunteer Recognition:
5 Years of Service***

Tiv Madarasz
Kitchen Volunteer

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***Volunteer Recognition:
5 Years of Service***

Joyce Norris
Kitchen Volunteer

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Staff Recognition:
5 Years of Service

Steven Janzen
Psychosocial Spiritual Care Coordinator

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***Staff Recognition:
5 Years of Service***

Heather Waltho
Housekeeping

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Recognition & Thank You

Volunteers & Staff

*Acknowledging **10** Years of Service*

Here when you need us.



***Volunteer Recognition:
10 Years of Service***

Elizabeth Birnie

Kitchen & Garden Volunteer and more...

Here when you need us.



Volunteer Recognition:
10 Years of Service

Stephen Brigden
Maintenance Volunteer

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***Volunteer Recognition:
10 Years of Service***

Diane Brown

Reception Volunteer

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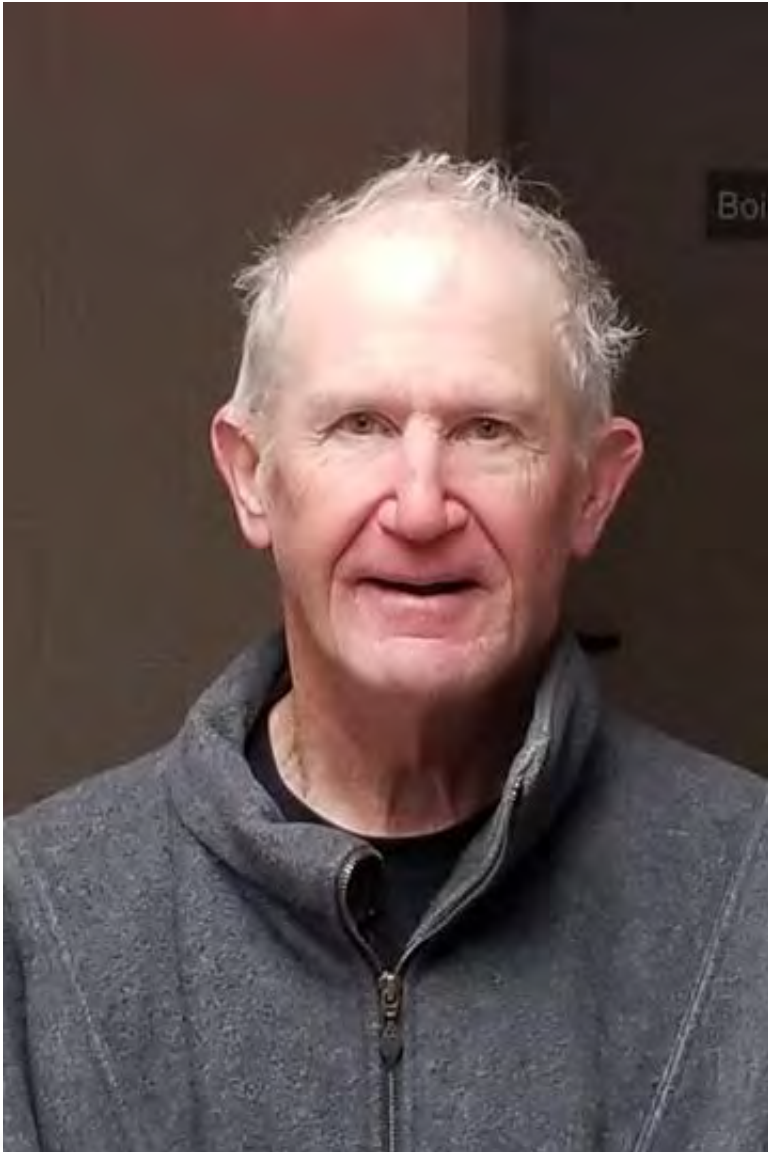


***Volunteer Recognition:
10 Years of Service***

Michael Corrigan

Resident Support Volunteer

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***Volunteer Recognition:
10 Years of Service***

Don Gray
Maintenance Volunteer

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SukrijaDziękuję
DankeObrigado
THANK YOU
GraciasDank U
GrazieTak
Dankeschön
Gratias Tibi
Terima KasihDakujem
KitosKöszönöm

***Volunteer Recognition:
10 Years of Service***

Carol Jeffs
Kitchen & Reception Volunteer

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Volunteer Recognition:
10 Years of Service

Marilyn Lamson
Kitchen Volunteer

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Volunteer Recognition:
10 Years of Service

Irena Lechnowsky

Kitchen, Art Therapy Volunteer and more...

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Volunteer Recognition:
10 Years of Service
Monica Long

Kitchen & Reception Volunteer and more...

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Volunteer Recognition:
10 Years of Service

Neil Morris

Maintenance & Reception

Volunteer and more...

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Volunteer Recognition:
10 Years of Service

Sandra Nicolson
Kitchen Volunteer

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Volunteer Recognition:
10 Years of Service
Pam Stratton
Reception Volunteer

SukrijaDziękujęObrigado
DankeHvala
THANK YOU
ThanksGrazieGraciasDank U
DankeschönTakMahalo
GratiasTibiMerci
Terima KasihDakujem
KitosKöszönöm

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***Volunteer Recognition:
10 Years of Service***

Peter Thompson
Maintenance Volunteer

SukrijaDziękujęObrigado
DankeHvala
THANK YOU
ThanksGrazieGraciasDank U
DankeschönTakMahalo
Gratias TibiMerci
Terima KasihDakujem
KitosKöszönöm

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Volunteer Recognition:
10 Years of Service

Anne Yeager
Kitchen & Resident Support Volunteer

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Staff Recognition:

10 Years of Service

**Chantal
Bearden**

Retired

Registered Nurse



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Staff Recognition:
10 Years of Service

Joyce Buisman
Registered Nurse

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Staff Recognition:
10 Years of Service

Donna Loughren
Registered Nurse

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***Staff Recognition:
10 Years of Service***

**Margaret
Odutayo**

Registered Practical Nurse

Recognition Awards



- Caledon 150 Award, Volunteer MPC



Nominated: **Joanne Pattison**, Resident Support & Kitchen Volunteer

- June Callwood Circle of Outstanding Volunteers, HPCO



Nominated: **Jim Metson**, Resident Support & Complementary Therapy Volunteer

- Friends of the Credit Award – Credit Valley Conservation Authority

Nominated: **The Bethell Hospice Landscape Committee**



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Recognition Awards – NOMINEES:

Chris Cummins, Director



Debbie Davis
Award 2020

Dr. Michael Gagnon
Margalith Esterhuizen
Kaylen Leonienco
Susanne McRoberts
Natalie Talma
Anton Vermundt

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Recognition Award:

Chris Cummins, Director



Debbie Davis
Award 2020

Susanne

McRoberts

Volunteer, Landscape Committee Chair

Congratulations

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Auditor's Financial Report Summary:

Kyle Kroeker, Treasurer

Bethell Hospice

Statement of Financial Position

For the Year Ended March 31, 2020



	2020		2019	
	Operating Fund	Restricted Fund	2020	2019
ASSETS	\$	\$	\$	\$
Current				
Cash on hand and in bank	190,575	—	190,575	172,598
Temporary investments	5,504	—	5,504	61,017
Accounts receivable	37,620	—	37,620	149,523
Deposits and prepaid expenses	31,999	—	31,999	18,050
	265,698	—	265,698	401,188
Capital Assets	837	3,947,235	3,948,072	4,074,551
	266,535	3,947,235	4,213,770	4,475,739
LIABILITIES				
Current				
Accounts payable and accrued liabilities	92,422	—	92,422	98,249
Government funding repayable	7,671	—	7,671	—
Deferred revenue – Bethell Hospice Foundation	4,096	2,146	6,242	3,660
Deferred revenue – others	102,744	50,326	153,070	164,413
	206,933	52,472	259,405	266,322
COMMITMENTS				
Fund Balances				
Restricted funds	—	3,894,763	3,894,763	4,013,744
Internally restricted funds	—	—	—	27,228
Unrestricted funds	59,602	—	59,602	168,445
	59,602	3,894,763	3,954,365	4,209,417
	266,535	3,947,235	4,213,770	4,475,739

**Statement
of Financial
Position:**
**Kyle Kroeker,
Treasurer**

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Bethell Hospice

Statement of Operations and Fund Balances

For the Year Ended March 31, 2020



	2020			2019	
	Operating Fund	Reserve for Major Repairs and Replacement	Restricted Fund	2020	2019
	\$	\$	\$	\$	\$
Revenue					
Bethell Hospice Foundation	821,901	—	239	822,140	713,295
Donations and other revenues	10,774	—	—	10,774	9,040
Grant funding	1,514,171	—	9,753	1,523,924	1,429,554
Interest income	1,106	—	—	1,106	527
Special purpose grants	300	—	—	300	8,898
	2,348,252	—	9,992	2,358,244	2,161,314
Expenses					
Client service	93,368	—	—	93,368	132,233
Communication	24,935	—	—	24,935	29,096
Community awareness	29,623	—	—	29,623	3,934
Insurance	14,787	—	—	14,787	12,952
Occupancy	36,889	—	—	36,889	42,751
Office and general	66,935	—	—	66,935	43,978
Printing and stationery	18,378	—	—	18,378	16,816
Professional and service fees	68,504	—	—	68,504	89,216
Recruitment and resources training and recognition	32,189	—	—	32,189	37,490
Repair and maintenance	47,001	—	—	47,001	53,619
Travel	12,391	—	—	12,391	12,528
Wages and benefits	1,985,172	—	—	1,985,172	1,711,265
	2,430,172	—	—	2,430,172	2,185,878
(Deficiency) Excess of revenue over expenses before amortization	(81,920)	—	9,992	(71,928)	(24,564)
Amortization of capital assets	419	—	182,705	183,124	168,014
Deficiency of revenue over expenses for the year	(82,339)	—	(172,713)	(255,052)	(192,578)
Transfers between funds					
Capital assets purchased net of deferred revenue received	(53,732)	—	53,732	—	—
Allocation of reserve for major repairs and replacement	27,228	(27,228)	—	—	—
Fund balances, beginning of year	168,445	27,228	4,013,744	4,209,417	4,401,995
Fund balances, end of year	59,602	—	3,894,763	3,954,365	4,209,417

Statement of Operations and Fund Balances:

Kyle Kroeker, Treasurer

Approval, Financial Statements:
Kyle Kroeker, Treasurer



***Motion for Approval of
2019/2020 Financial Statements***

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Appoint 2020/2021 Auditor:

Kyle Kroeker, Treasurer



***Motion to appoint
Calvin Vickery as Auditor
for 2020/2021***

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Board of Directors Elections:

Lynn Dobson, Chair



- **Re-election of sitting Board Members**
- **Acknowledgement of Retiring Board Members**
 - ***Kyle Kroeker, Treasurer***
 - ***Sandra Starr, Director***



Bethell Hospice, Board of Directors
2019/2020

Here when you need us.

Board of Directors Elections:

Lynn Dobson, Chair



Board of Directors for 2020/2021

- **Lynn Dobson, Chair**
- **Muneerah Kanji, Vice Chair**
- **Ann Atkins, Secretary**
- **Chris Cummins, Director**
- **Melodie Mason, Director**
- **John Palmer, Director**
- **Janette Panhius, Director**

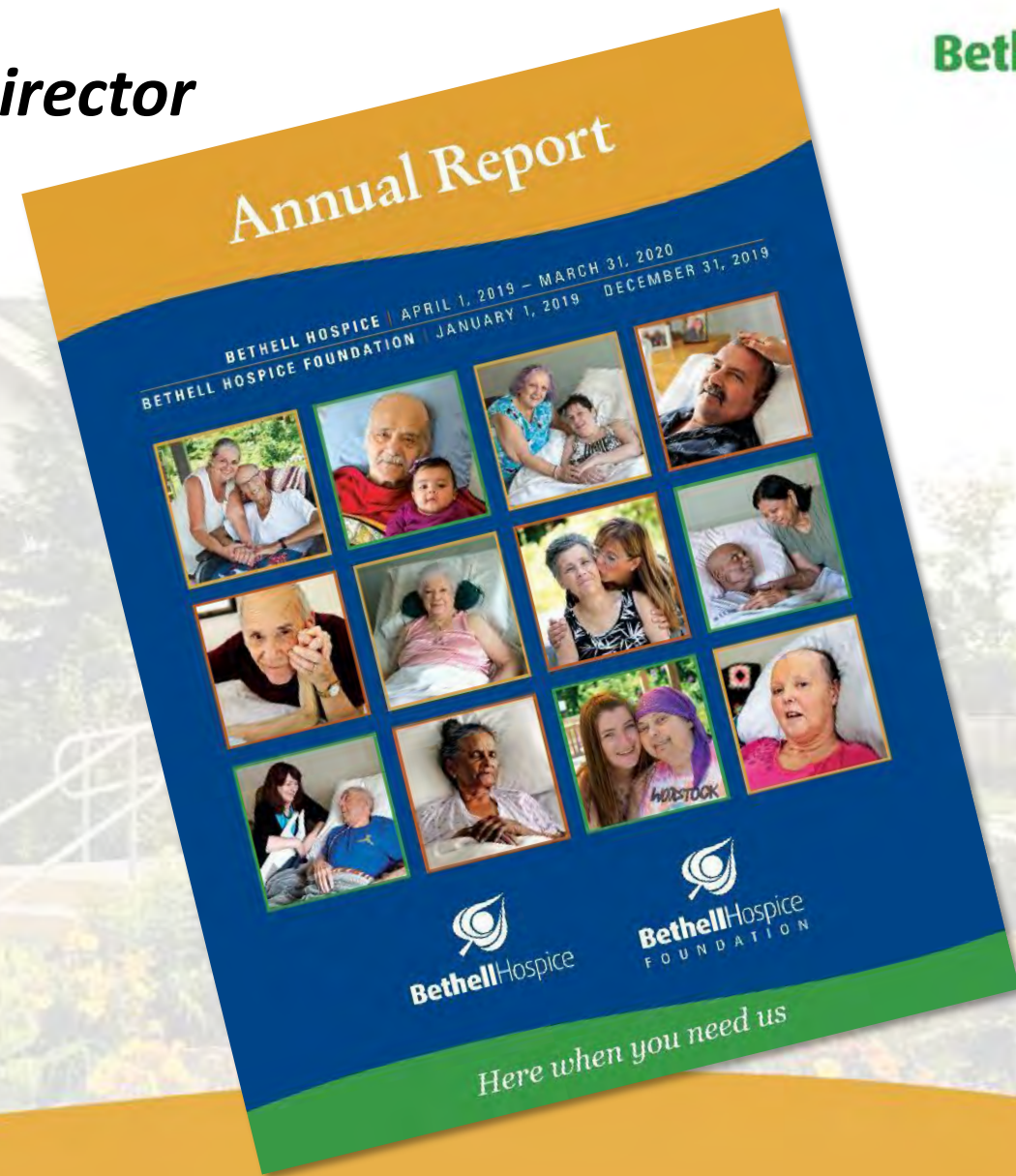
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Closing Remarks:

Margaret Paan, Executive Director



Bethell Hospice
2019-2020
Annual Report
NOW Available!



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BethellHospice

Thank you.

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