



Bethell Hospice VIRTUAL ANNUAL GENERAL MEETING

MINUTES

Thursday, November 5, 2020
1830-1930

RECORDED Zoom Video of THIS Meeting

Recorded video of our Bethell Hospice virtual AGM is available at:

https://us02web.zoom.us/rec/share/UjlxhvGL-5J3n1Dzq7qytelR90pGZRxdvn6ddmXLHk8KW-33Ju28SN8LFyRI0je_CtGXGVycBHE35scq

Passcode: &Q4gL9.q

Attendees

Everyone welcome.

Speaker Panel

Ann Atkins, Secretary; Chris Cummins, Director; Lynn Dobson, Chair; Muneerah Kanji, Vice Chair; Kyle Kroeker, Treasurer; Melodie Mason, Director; Margaret Paan, Executive Director; John Palmer, Director; Janette Panhuis, Director.

Margaret opened the call at 1830 welcoming and thanking everyone for joining the 2020 Bethell Hospice Virtual Annual General Meeting.

Housekeeping Items: Margaret Paan

- Review of functionality of zoom webinar as previously distributed to attendees
- Thank you to everyone for their patience and sense of humour experiencing this new way of participating in our first virtual event.

Land Acknowledgement: Margaret Paan

- This week is Treaties Recognition Week
- The land on which we gather is part of the Treaty Lands and Territory of the Mississaugas of the Credit, traditional territory of the Ani-shin-a-bek, Huron-Wendat, Iroquois, and Ojibway-Chippewa peoples, and most recently, home to the Mississaugas of the New Credit First Nation. This territory is covered by the Upper Canada Treaties, as well as the Dish with One Spoon Wampum Belt Covenant, the first treaty made in North America, an agreement made between all of the Native nations, including Inuit, before Europeans arrived.
- At this time our meeting place is still occupied by many Indigenous peoples, and we are grateful to have the opportunity to work on this land. In doing so, we give our respect to its first inhabitants.

Opening Remarks: Lynn Dobson, Chair

- Welcome to everyone and meeting called to order.
- First item of business is approval of minutes of Bethell Hospice AGM September 17, 2019. Minutes have been posted in the hospice and available on request.

Here when you need us.

- Members of board signalled by raising of hands to approve minutes. All in agreement, approved.
- Statistics from the annual report were shared – statistic by activities of staff, volunteers.
- On behalf of the board, gratitude shared for our staff and volunteers, as well as the leadership team lead by Margaret.
- Significant challenges experienced throughout this year, however the Board is confident the right people are in place to continue to be strong for the community we serve.
- In 2019/2020, Bethell Hospice joined the partnership of the Hills of Headwaters Ontario Health Team (OHT) to create one community working together to improve the well-being and health of those that live and provide care across Dufferin Caledon.
- This partnership ensures increased communication to health and social care providers; integrated services and the opportunity to share resources and learn from each other.
- This year we recognize 2 anniversaries for Bethell Hospice. Bethell Hospice itself is 10 years old this year, but has been serving in the community for 30 years. Celebrations will be delayed until future dates and we all look forward to celebrating these achievements.
- Annual report is now available on our website and is focused on celebrating our achievements, an opportunity to showcase our amazing staff and volunteers and the excellent care provided.
- Thank you to staff and volunteers for answering the call to support Bethell Hospice in everything we do.
- Pandemic has created a new norm that changes every week and has certainly created challenging times as we find ourselves doing more with less. Thank you.
- Bethell Hospice has 2 key partners at this time to enable us to continue in what we do – government funding through the Ministry of Health and funding from Bethell Hospice Foundation who must raise over \$1M annually. We are so appreciative of donors far and wide in these difficult times and their continued support.
- Thank you to the 2019/2020 Board members – Vice Chair Muneerah Kanji, Treasurer Kyle Kroeker, Secretary Ann Atkins, Director Melodie Mason, Director Chris Cummins, Director John Palmer, Director Sandra Starr and Director Janette Panhuis.

Celebrating our Achievements: Margaret Paan

- The Bethell Hospice Vision, Mission and Values were refreshed in past year, capturing who we are what we do and how we do it.
 - Vision – can be described as what we continue to strive to do
 - Mission – what we are called upon to deliver on
 - Values – how we do it
- Three strategic priorities were also refreshed for Bethell Hospice this year
 - Build our Team – our people are our most precious resource – staff and volunteers.
 - Build our Community – we have completed recruitment of psychosocial spiritual care team, continued expansion with volunteers and started and strengthened our partnerships.
 - Provide Excellence in Care – Our goal is to be a centre of excellence Over the past year worked on a



number of things such as continuing to expand our clinical knowledge through additional education, and our numerous legacy projects with residents.

- Further information is available in our Annual Report.

Recognition & Thank you – 5 Years of Service: Margaret Paan & Lynn Dobson

On behalf of Bethell Hospice, thank you all for everything you do to support our clients, residents and their families at Bethell Hospice. You make a difference everyday in what you do.

5 Years of Service Volunteers – thank you!

- Cathy Daley, Kitchen Volunteer
- Helen Dunstan, Kitchen Volunteer
- Leslie Godlington-Kemp, Visiting & Resident Support Volunteer
- Tiv Madarasz, Kitchen Volunteer
- Joyce Norris, Kitchen Volunteer

5 Years of Service Staff – thank you!

- Steven Janzen, Psychosocial Spiritual Care Coordinator
- Heather Waltho, Housekeeping

10 Years of Service Volunteers, thank you!

- Elizabeth Birnie, Kitchen & Garden Volunteer and more
- Stephen Brigden, Maintenance & Landscape Volunteer
- Diane Brown, Reception Volunteer
- Michael Corrigan, Resident Support Volunteer
- Don Gray, Maintenance Volunteer
- Carol Jeffs, Kitchen & Reception Volunteer
- Marilyn Lamson, Kitchen Volunteer
- Irena Lechnowsky, Kitchen, Art Therapy Volunteer and more
- Monica Long, Kitchen & Reception Volunteer and more
- Neil Morris, Maintenance & Reception Volunteer and more
- Sandra Nicolson, Kitchen Volunteer
- Pam Stratton, Reception Volunteer
- Peter Thompson, Maintenance Volunteer
- Anne Yeager, Kitchen & Resident Support Volunteer

10 Years of Service Staff, thank you!

- Chantal Bearden, Retired Registered Nurse
- Joyce Buisman, Registered Nurse
- Donna Loughren, Registered Nurse
- Margaret Odutayo, Registered Practical Nurse

Recognition Awards – Nominations

Congratulations to the following nominees:

- *Caledon 150 Award, Volunteer MPC:* Nominated – Joanne Pattison, Resident Support & Kitchen Volunteer

- *June Callwood Circle of Outstanding Volunteers*, HPCO: Nominated - Jim Metson, Resident Support & Complimentary Therapy Volunteer
- *Friends of the Credit Award* – Credit Valley Conservation Authority: Nominated – The Bethell Hospice Landscape Committee

Debbie Davis Award: *Chris Cummins*

- Selection committee for the Debbie Davis award made up of 2 members of the board, 2 members of the staff, and 2 volunteers
- Several nominations were received, in some cases multiple nominations.
- The following individuals were nominated and we congratulate them for their outstanding work and impact they have made:
 - Dr. Michael Gagnon
 - Margalith Esterhuizen
 - Kaylen Leonienco
 - Susanne McRoberts
 - Natalie Talma
 - Anton Vermundt
- **Congratulations to this year’s winner – Susanne McRoberts, Volunteer Landscape Committee Chair!** Susanne’s contributions are so well known, impactful, and so visible! Susanne, along with her team of dedicated volunteers and community members are responsible for creating and maintaining the beautiful gardens at Bethell Hospice. Throughout the year, the gardens provide peace, entertainment and distraction to our residents and guests. The gardens also provide a place to grieve, providing light and sunshine to individuals facing incredibly difficult life challenges. Thank you Susanne for everything you do for Bethell Hospice and Congratulations.

Auditor’s Financial Report Summary: *Kyle Kroeker*

- Summarized financial statements - the balance sheet and statement of operations and fund balances were presented ending March 31, 2020. These are available in our annual report, available on the Bethell Hospice website at → <https://bethellhospice.org/annual-reports/>
- A complete set of financial reports are available on request.
- Motion for approval of the 2019/2020 financial statements by Lynn Dobson, seconded by Muneerah Kanji. Motion approved.
- Motion to appoint Calvin Vickery as Auditor for 2020/2021 by Janette Panhuis, seconded by Muneerah Kanji. Motion approved.

Board of Directors Elections: *Lynn Dobson*

- Thank you to retiring board members for their service and commitment to Bethell Hospice over the past 3 years:
 - Kyle Kroeker, Treasurer
 - Sandra Starr, Director
- Board of Directors for 2020/2021 as follows:
 - Lynn Dobson, Chair
 - Muneerah Kanji, Vice Chair
 - Ann Atkins, Secretary
 - Chris Cummins, Director

- Melodie Mason, Director
- John Palmer, director
- Janette Panhuis, Director

Closing Remarks: Lynn Dobson & Margaret Paan

- Thank you all for attending our virtual AGM and making this possible.
- Please take a moment to review the Bethell Hospice 2019-2020 Annual Report, available on our website.
- Thank you for your continuing work over this past year. We could not do it without all of you.

The 2020 Bethell Hospice Annual General Meeting was concluded.

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