

# HOSPICE Residence

## Visiting Guidelines



Tuesday, May 16, 2023

Dear Bethell Hospice Visitor,

COVID-19 virus continues to be a serious health threat to individuals in the population we serve. To ensure the health and safety of everyone who enters Bethell Hospice residence, we continue to follow Ministry guidelines and Public Health measures for high-risk settings. That said, we strongly believe that loved ones should surround individuals at end-of-life.

Every individual who enters the building must adhere to the following infection prevention and control practices. These are the current practices, but can change as required:

- **Screening:** Do not enter the building if you are feeling unwell in any way. Be honest in answering the screening questions at the front entrance. You are permitted access to the building after screening has been completed and passed.
- **Visitor Limits:** There is a limit of 4 people per resident allowed in the building at one time. The resident or substitute decision maker will determine who can visit the resident at Bethell Hospice.
- **Vaccinations:** Bethell Hospice encourages all visitors to keep up to date with recommended vaccinations.
- **Hand Hygiene:** Disinfect your hands using the alcohol-based hand rub often, especially upon entering the building, entering and exiting the resident's room, after using the bathroom etc.
- **Social Distancing:** At Bethell Hospice and when you are near other people, keep a distance of 6 feet apart.
- **Mask / Gown / Gloves use:** Wear the provided medical mask even when you are alone with your loved one. Removing your mask increases the risk of COVID-19 transmission to your loved one, other visitors and members of the care team, as you may be a carrier of the virus and not showing symptoms. The mask may only be removed to eat, drink and sleep. In addition, gowns, gloves, and eye protection will be required during isolation periods.
- **Eating and Drinking:** Eating and drinking is only permitted in the resident's room, not in common areas. If you need to remove your mask briefly to eat or drink, please stay six feet away from your loved one and all other individuals and once done, put the mask back on.
- **Visiting Space:** You may bring along minimal personal items as well as food and stay with your loved one in their room at Bethell Hospice. Keep your visit within the resident's room as much as possible. The common areas that are open for use are the sunrooms in each wing and the hallways as long as social distancing can be maintained.

- **Fire Safety:** On the back of resident room doors, please review the location of exits, fire alarm pulls and fire extinguishers. If you hear an alarm and are in a resident room, close all windows and doors, and await further direction.
- **Pets:** Cats and dogs are permitted in the hospice resident rooms as per the Pet Visitation Policy.
- **Smoking:** If you need to smoke, you must go to the end of the driveway to do so. There is NO SMOKING permitted on Bethell Hospice property.
- **Volunteers:** are a key part of the interdisciplinary team and will be on site for support.

On behalf of the entire Bethell Hospice team, we thank you for your understanding and cooperation. Please be patient with us, as you may have to wait while we complete necessary screening procedures. We are making every effort to prevent COVID-19 transmission while providing compassionate hospice palliative care. If you have any questions or concerns please do not hesitate to contact us at any time.

Sincerely,



**Margaret Paan MN, BScN, RN, CHE**  
Executive Director  
Bethell Hospice

Telephone: 905.838.3534 Extension 2244  
Cell: 905.460.4028  
Email: [mpaan@bethellhospice.org](mailto:mpaan@bethellhospice.org)



**Trudy Mulder-Hall, RN, BNSc, CHCPC(c)**  
Clinical Care Lead  
Bethell Hospice

Telephone: 905.838.3534 Extension 2222  
Cell: 905.460.6778  
Email: [tmulderhall@bethellhospice.org](mailto:tmulderhall@bethellhospice.org)

