

**Our People.**

**Welcome!**

**Lynn Dobson, Past Chair, Board of Directors**

**Welcome  
to the 2023  
Bethell Hospice  
Annual General Meeting**





# Our People.

## Our Land Acknowledgement

**Lynn Dobson, Past Chair, Board of Directors**

*The land on which we gather and Bethell Hospice resides is part of the Treaty Lands and Territory of the Mississaugas of the Credit, traditional territory of the Ani-shin-a-bek, Huron-Wendat, Iroquois, and Ojibway-Chippewa peoples, and most recently, home to the Mississaugas of the New Credit First Nation. This territory is covered by the Upper Canada Treaties, as well as the Dish with One Spoon Wampum Belt Covenant, the first treaty made in North America, an agreement made between all of the Native nations, including Inuit, before Europeans arrived. On this day our meeting place is still occupied by many Indigenous peoples, and we are grateful to have the opportunity to work on this land. In doing so, we give our respect to its first inhabitants.*



**Bethell**Hospice



## Our Strength and Inspiration

**Lynn Dobson, Past Chair, Board of Directors**

The Board of Directors set the Mission, Vision and Values but....

***Our staff and volunteers bring it to life;***

- Each individual brings unique talents to the Hospice.
- Their dedication as a team brings innovation and progress for residents and the community.
- Their energy and resilience shines brightly and is contagious.
- Their curiosity and learning is infinite, building a stronger team.
- Bethell Hospice is a welcoming embrace, a warm hug, because of our Staff and Volunteers.



- Welcome & Opening Remarks
- Meeting Called to Order
- Land Acknowledgement
- Declaration of Conflict of Interest
- Approval of Agenda
- Approval of Minutes of 2022 Bethell Hospice AGM
- 2022/2023 Year in Review
- Strategic Plan
- Financial Review
- Appointment of Auditor
- Bethell Hospice Board of Directors Retiring Members
- Election of 2023/2024 Bethell Hospice Board of Directors
- Volunteer & Staff Years of Service Awards
- Community Awards Recognition – Volunteers & Staff
- Debbie Davis Award 2023
- Closing Remarks, Adjournment





**Our People.**



**Motion**  
**Lynn Dobson, Past Chair, Board of Directors**

# **Motion to approve the 2023 Bethell Hospice AGM Agenda**

**Lynn Dobson, Past Chair**



**Bethell Hospice**

**Our People.**



**Motion**

**Lynn Dobson, Past Chair, Board of Directors**

**Motion to approve  
Minutes of 2022  
Bethell Hospice AGM**

**Lynn Dobson, Past Chair**



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# Our People.

## Year in Review

**Margaret Paan, Executive Director**



Bethell Hospice  
Residents Cared For

**149**



Community Clients  
Cared For

**584**



Community Client  
Interactions

**5,122**



Languages Spoken by  
Staff & Volunteers

**12 &  
Growing**



Volunteer Hours

**12,702**



Active Volunteers

**125**



Meals Prepared at  
Bethell Hospice  
Residence

**2,511**



Rapid Assessment  
Tests Used

**12,000**



**Bethell**Hospice



# Our People.



## Strategic Plan

**Margaret Paan, Executive Director**





**Our People.**



# **Financial Review**

**Muneerah Kanji, Treasurer**

## **Financial Review 2022/2023**

**Muneerah Kanji, Treasurer**



**Bethell Hospice**

## Statement of Operations and Fund Balances

For the Year Ended March 31, 2023

	2023		2022	
	Operating Fund	Restricted Fund	2023	2022
	\$	\$	\$	\$
<b>Revenue</b>				
Bethell Hospice Foundation	1,026,250	1,323	1,027,573	604,907
Donations and other revenues	14,166	—	14,166	2,973
Grant funding	1,834,955	7,752	1,842,707	2,128,985
Interest income	1,464	—	1,464	35
Special purpose grants	100	1,503	1,603	—
	2,876,935	10,578	2,887,513	2,736,900
<b>Expenses</b>				
Client service	59,331	—	59,331	51,261
Communication	26,243	—	26,243	24,182
Community awareness	3,156	—	3,156	6,747
Insurance	23,528	—	23,528	19,734
Occupancy	36,683	—	36,683	30,652
Office and general	124,903	—	124,903	82,144
Printing and stationery	9,106	—	9,106	10,472
Professional and service fees	79,202	—	79,202	73,264
Recruitment and resources training and recognition	30,108	—	30,108	28,671
Repair and maintenance	61,037	—	61,037	43,824
Travel	2,734	—	2,734	784
Wages and benefits	2,435,220	—	2,435,220	2,222,438
	2,891,251	—	2,891,251	2,594,173
<b>Excess (Deficiency) of revenue over expenses before amortization</b>	(14,316)	10,578	(3,738)	142,727
Amortization of capital assets	53	132,839	132,892	127,154
<b>Excess (Deficiency) of revenue over expenses for the year</b>	(14,369)	(122,261)	(136,630)	15,573
<b>Transfers between funds</b>				
Capital assets purchased net of deferred revenue received	(31,667)	31,667	—	—
<b>Net Assets, beginning of year</b>	213,770	3,696,528	3,910,298	3,894,725
<b>Net Assets, end of year</b>	167,734	3,605,934	3,773,668	3,910,298

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

## Statement of Operations & Fund Balances

**Muneerah Kanji, Treasurer**



**Bethell Hospice**



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**Motion**

**Muneerah Kanji, Treasurer**

# **Motion for Approval of 2022/2023 Financial Statements**

**Muneerah Kanji, Treasurer**



**Bethell Hospice**



**Motion**

**Muneerah Kanji, Treasurer**

**Motion to appoint  
Resnick Partnership LLP  
Chartered Professional Accountants  
as Auditor for 2023/2024**

**Muneerah Kanji, Treasurer**





## Board of Directors Election

**Ross Beverley - Director, Board of Directors**

- **Acknowledgement of Retiring Board Members**

- *Lynn Dobson*
- *John Palmer*
- *Melodie Mason*



- **Welcoming New Board Members**

- *Barb DiMarco*
- *Darlene Farrow*
- *Adal Simeone*



## Board of Directors Election

Ross Beverley – Director, Board of Directors

### Board of Directors Slate for 2023/2024

- Michele Beals
- Ross Beverley
- Barb DiMarco
- Darlene Farrow
- Shellina Haji
- Muneerah Kanji
- Adam Lis
- Janette Panhuis
- Adal Simeone



Bethell Hospice Board of Directors,  
2022/2023





**Our People.**

# **Years of Service**

Recognition Awards for

## **Volunteers & Staff**

**Kat Powell, Volunteer Team Lead**  
**Margaret Paan, Executive Director**



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# **Volunteers**

**Acknowledging**

**5 Years of Service**

*Thank you!*



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**Our People.**

## **Volunteer Recognition**



# **Reenie Hamilton**

**Resident Support Volunteer**

**5** Years

*Thank you!*

**Our People.**



## **Volunteer Recognition**

**Keri  
Parfitt**

**Kitchen & Garden Volunteer**

**5** Years

*Thank you!*



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## **Volunteer Recognition**



# **Colleen Weatherseed**

**5** Years

**Kitchen, Reception, Resident Support  
& Community Program Volunteer**

*Thank you!*



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## **Volunteer Recognition**



**Sandra  
Williamson**

**Garden Volunteer**

**5** Years

*Thank you!*



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**Our People.**

**Staff**

**Acknowledging**

**5 Years of Service**

*Thank you!*



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## **Staff Recognition**

*Thank you!*

**Kathy  
Andre**

**Registered Practical Nurse**

**5** Years



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## **Staff Recognition**



# **Parminder Kaur**

**Registered Practical Nurse**

**5** Years

*Thank you!*



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## **Staff Recognition**

**Amita  
Patel**

**Intake Coordinator  
Registered Nurse**

**5** Years

*Thank you!*



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## **Staff Recognition**



**Louise  
Sallese**

**Spiritual Care & Grief Counsellor**

**5** Years

*Thank you!*



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**Staff Recognition**

**Suganthy  
Uthayakumaran**

**Personal Support Worker**

**5** Years

*Thank you!*



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# **Volunteers**

**Acknowledging**

**10 Years of Service**

*Thank you!*



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## **Volunteer Recognition**

**Stan  
Cameron**

**Resident Support &  
Bethell Hospice Foundation Volunteer**

**10** Years

*Thank you!*



**Bethell Hospice**



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## **Volunteer Recognition**

**Dale  
Cimolai**

**Resident Support, Complementary Therapy &  
Community Volunteer**

**10** Years

*Thank you!*



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## **Volunteer Recognition**

**Debbie  
Davis**

**Board of Directors & Garden Volunteer**

**10** Years

*Thank you!*



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## **Volunteer Recognition**

**Eva  
Gallo**

**Kitchen Volunteer**

**10** Years

*Thank you!*



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## **Volunteer Recognition**



# **Maurice Smith**

**Community Program Volunteer**

**10** Years

*Thank you!*



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## **Volunteer Recognition**

**Lisa  
Speirs**

**Resident Support, Complementary Therapy &  
Kitchen Volunteer**

**10** Years

*Thank you!*



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# **Volunteers**

**Acknowledging**

**15 Years of Service**

*Thank you!*



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Our People.

## Volunteer Recognition



# Sheilagh Crandall

Landscape Committee & Garden Volunteer

15 Years

*Thank you!*



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## **Volunteer Recognition**



**Julie Anne  
LecLerc**

**Kitchen Volunteer**

**15** Years

*Thank you!*



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# **Volunteers**

**Acknowledging**

**20 Years of Service**

*Thank you!*



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## **Volunteer Recognition**



**Elizabeth  
Birnie**

**Garden, Kitchen & Fundraising Volunteer**

**20** Years

*Thank you!*



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**Our People.**

## **Recognition Recipient Award**

# **June Callwood Circle of Outstanding Volunteers Award**

**HPCO**

**Hospice Palliative Care Ontario**

**Kat Powell, Volunteer Team Lead**



**Bethell Hospice**



## Recognition Recipient Award



**Recipient**  
**of the June Callwood Circle  
of Outstanding Volunteers  
Award!**

**Karen Steen**

**Reception, Community Program &  
Bethell Hospice Foundation Volunteer**





**Our People.**

# **Recognition Nomination Award**

## **Town of Caledon Community Champion Award**



**Kat Powell, Volunteer Team Lead**



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## Recognition Nomination Award



**Nominee for the Town of Caledon  
Community Champion Award**

**Judy  
Parks**

**Reception Volunteer**



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# Recognition Recipient Award



**Recipient**

**of the Town of Caledon  
Community Champion Award!**

**Larry  
Flint**

**Reception & Resident Support Volunteer**



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Our People.

# Recognition Nomination Award

## Helping Hands Award



**VOLUNTEER MBC**  
MISSISSAUGA • BRAMPTON • CALEDON  
*care • community • connection*

**Kat Powell, Volunteer Team Lead**



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## Recognition Nomination Award



**VOLUNTEER MBC**  
MISSISSAUGA • BRAMPTON • CALEDON  
*care • community • connection*



**Nominee for the Helping Hands Award**

# Roxanne Lyons

**Kitchen, Resident Support &  
Bethell Hospice Foundation Volunteer**



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## Recognition Nomination Award



**VOLUNTEER MBC**  
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**Nominee for the Helping Hands Award**

# Heather Mastine

**Reception & Bethell Hospice  
Foundation Volunteer**



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**Our People.**

**Recognition Recipient Award**

**V-Oscars**  
**Vollywood Stars Award**



**VOLUNTEER MBC**

MISSISSAUGA • BRAMPTON • CALEDON

*care • community • connection*

**Kat Powell, Volunteer Team Lead**



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Our People.

# Recognition Recipient Award



**VOLUNTEER MBC**  
MISSISSAUGA • BRAMPTON • CALEDON  
*care • community • connection*



**Recipient**

**of the V-Oscars Vollywood Stars Award!**

**Mary Ann  
Bowman**

**Kitchen, Resident Support and  
Complementary Therapy Volunteer**



**Bethell Hospice**



Our People.

# Recognition Recipient Award



**VOLUNTEER MBC**  
MISSISSAUGA • BRAMPTON • CALEDON  
*care • community • connection*



**Recipient**

**of the V-Oscars Vollywood Stars Award!**

**Sheilagh  
Crandall**

**Landscape Committee & Garden Volunteer**



**Bethell Hospice**

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# Recognition Recipient Award



**VOLUNTEER MBC**  
MISSISSAUGA • BRAMPTON • CALEDON  
*care • community • connection*



**Recipient**

**of the V-Oscars Vollywood Stars Award!**

**Melodie  
Mason**

**Bethell Hospice Board of Directors Volunteer**



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Our People.

# Recognition Recipient Award



**VOLUNTEER MBC**  
MISSISSAUGA • BRAMPTON • CALEDON  
*care • community • connection*



**Recipient**

**of the V-Oscars Vollywood Stars Award!**

**Joyce  
Norris**

**Kitchen and Grocery Shopping Volunteer**



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Our People.

# Recognition Recipient Award



**VOLUNTEER MBC**  
MISSISSAUGA • BRAMPTON • CALEDON  
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**Recipient**

**of the V-Oscars Vollywood Stars Award!**

**Ryan  
Ziae**

**Kitchen and Reception Volunteer**



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**Our People.**

## **Recognition Nomination Award**

# **Frances Montgomery Personal Support Worker Hospice Palliative Care Award**



**Margaret Paan, Executive Director**



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Our People.



# Recognition Nomination Award



**Nominee for the Frances Montgomery  
Personal Support Worker  
Hospice Palliative Care Award**

**Chuck  
LeBlanc**

**Personal Support Worker / Intake Liaison**



**Bethell Hospice**





## Recognition Award

*Debbie Davis*  
Award 2023

**Ross Beverley, Melodie Mason, Board Members**

The Debbie Davis Outstanding Achievement Award was established in September 2019 in recognition and admiration for Debbie's outstanding passion, dedication and support of Bethell Hospice's mission and values.

This award honours outstanding individuals like Debbie, whose exceptional contributions have made a positive difference for Bethell Hospice and the many team members focused on providing exemplary end-of-life care.





# Our People.



## Historical Winners

*Debbie Davis*  
Award 2023

2019 – Debbie Davis, Volunteer

2020 – Susanne McRoberts, Volunteer

2021 – Karen Rammage, PSW

2022 – Lynn Dobson, Volunteer



Bethell Hospice





## Joyce Buismann

Registered Nurse

### Recognition Nomination Award

*Debbie Davis*  
Award 2023

*"Joyce started with Bethell Hospice on Opening Day in 2010 and has been totally committed to the organization these past 12 years. She has mentored so many of the other staff, teaching and supporting them until they are comfortable in their role. Compassion always with both families and residents... gentle, peaceful, kind, knowledgeable, soft voice, hardworking, dedicated, loves her work at the bedside....the totality of what it means to be a nurse.... but even more in a hospice nurse. "*



Bethell Hospice





## Michele Keeler

**Quality Assurance/  
Executive Assistant/RPN**

## Recognition Nomination Award

*Debbie Davis*  
Award 2023

*"Michele consistently goes above and beyond. Michele has a heart of gold and extends her care and compassion to everyone she meets. She is courageous in identifying better ways to approach things – she is a natural innovator and she may be the most accountable individual I've come across. She's highly collaborative making her a pleasure to work with. She is open hearted, kind, caring, smart, talented and results-focused. She is a star and we are all so lucky to have her on our team."*







## Margaret Odutayo

**Registered Practical Nurse**

### Recognition Nomination Award

*Debbie Davis*  
Award 2023

*"Margaret's impact is truly shown in caring for our residents, and their family members - providing excellence in care. What others don't see are the quiet moments Margaret takes the time to spend with those who are grieving, to provide her sweet, kind support."*

*Thank you, Margaret, for everything you do at Bethell Hospice, from the beginning. You are the quiet, gentle nurse that is noticed by the people you care for. You are appreciated more than you can imagine... "*



**Bethell Hospice**





## Recognition Nomination Award

*Debbie Davis*  
Award 2023

**Anita  
Schenk**

**Landscape Committee  
& Garden Volunteer**

*"Anita's husband was a resident at Bethell Hospice in 2018, and Anita brings the vital perspective of resident and family members to the Landscape Committee discussions and decisions.*

*She is ever sensitive to how the physical and natural environment eases stress and brings calm and comfort to grieving families. This has motivated her work in the gardens since 2018. "*



**Bethell Hospice**



**Our People.**

**Recognition Nomination Award**

*Debbie Davis*  
Award 2023

**And our winner  
for the 2023  
Debbie Davis Award is ....**



**Bethell**Hospice

Our People.

Debbie Davis  
Award 2023

Congratulations

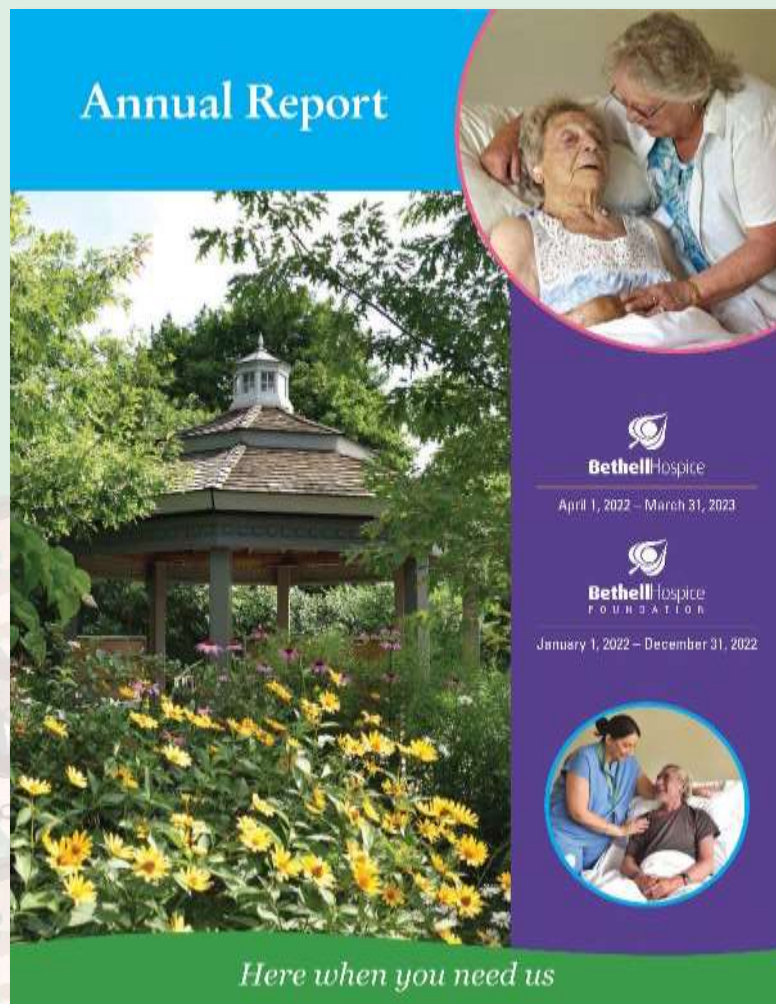
Joyce  
Buisman



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# Our People.



**Annual Report**  
**Margaret Paan, Executive Director**

**2022-2023  
Annual Report  
will be  
available  
online & in  
print soon!**

**Our People.**

# **Closing Remarks, Adjournment**

**Lynn Dobson, Past Chair, Board of Directors**

*Thank you!*



**Bethell**Hospice