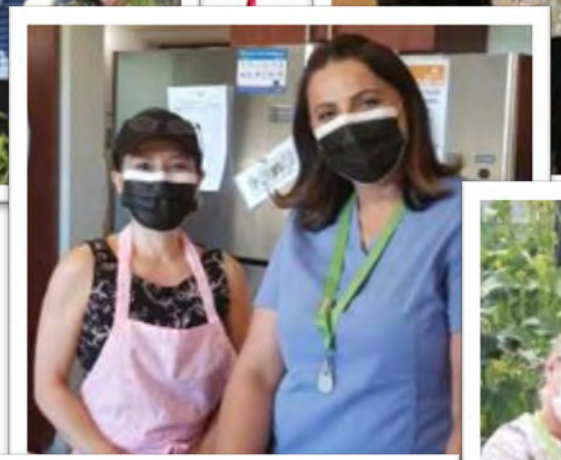
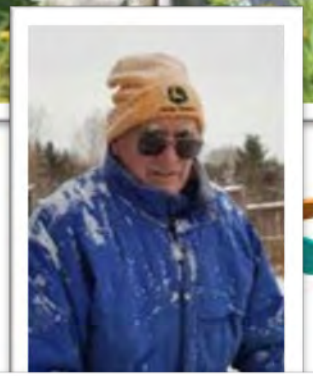








2022

BETHELL HOSPICE

Annual General Meeting

Wednesday, September 21, 2022

6:30 pm – 7:30 pm

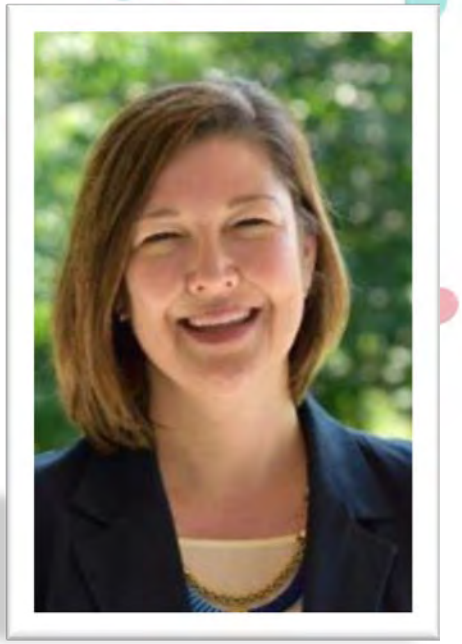
Celebrating

BethellHospice

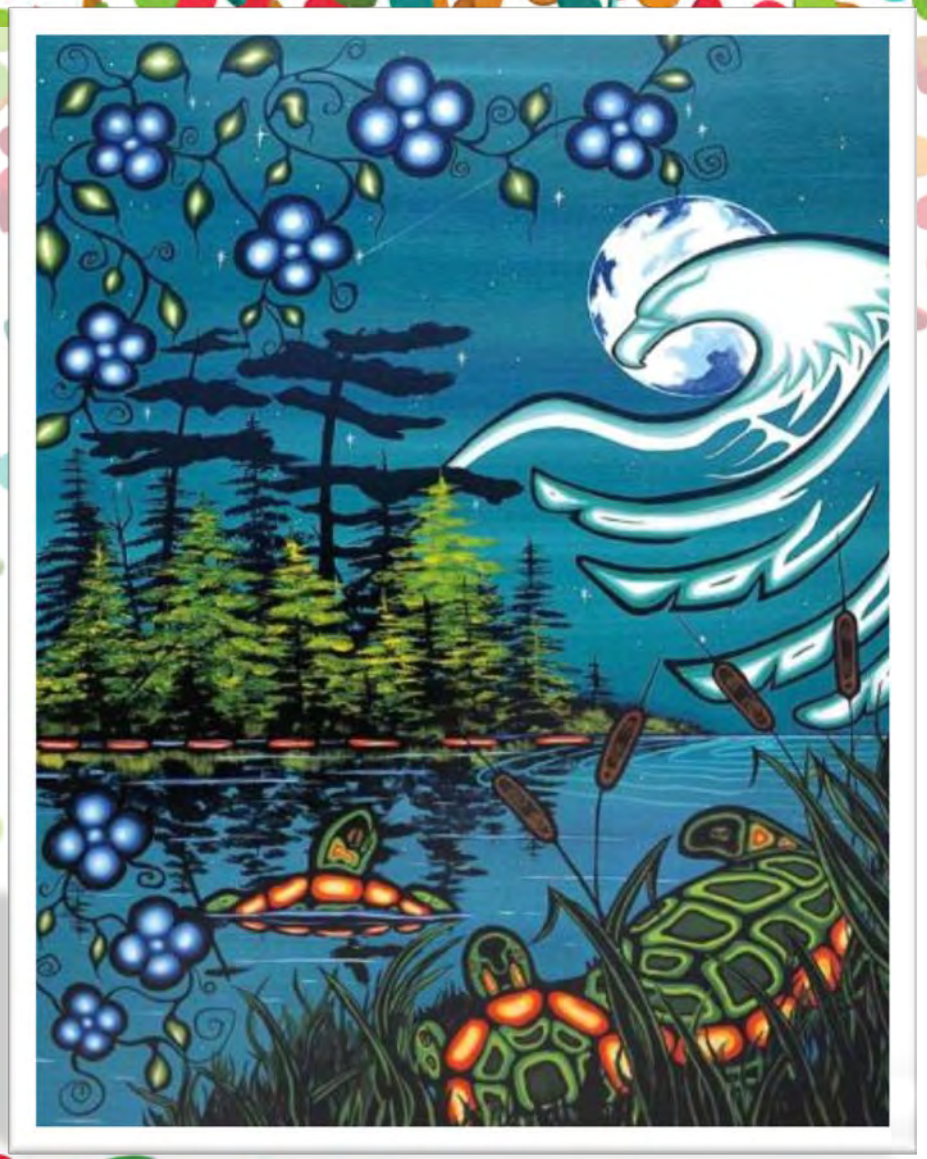
Welcome! Housekeeping:

Margaret Paan, Executive Director

- Tonight's webinar is being recorded.
- Closed captioning is available during this presentation.
  Select "Live Transcript" on your screen to select your preferences, turn on or off.
- Only panelists are viewable and can be heard. All participants are muted.
- If you are experiencing difficulties with Zoom, please enter your questions into the chat box for assistance, Natalie Talma is on standby.
- You can increase or decrease the visual size of the presentation and speaker, depending on your preference.
- Moving your mouse to the side of the presentation will allow you to "drag" it to make it bigger or smaller.



Celebrating Bethell Hospice



Land Acknowledgement:

Margaret Paan, Executive Director

The land on which we gather and Bethell Hospice resides is part of the Treaty Lands and Territory of the Mississaugas of the Credit, traditional territory of the Ani-shin-a-bek, Huron-Wendat, Iroquois, and Ojibway-Chippewa peoples, and most recently, home to the Mississaugas of the New Credit First Nation. This territory is covered by the Upper Canada Treaties, as well as the Dish with One Spoon Wampum Belt Covenant, the first treaty made in North America, an agreement made between all of the Native nations, including Inuit, before Europeans arrived. On this day our meeting place is still occupied by many Indigenous peoples, and we are grateful to have the opportunity to work on this land. In doing so, we give our respect to its first inhabitants.

Celebrating

BethellHospice

Opening Remarks:

Lynn Dobson, Chair

- Welcome, call meeting to order
- Minutes from September 28, 2021 AGM approved; posted, available on request.
- Opening Remarks: ***Lynn Dobson, Chair***



Celebrating Bethell Hospice

Guest Speaker:

Janna Erin Dahgwak Chegahno

Welcome Janna Chegahno





Celebrating Bethell Hospice

A Year in Review!

Margaret Paan, Executive Director

Number of days closed to admissions due to an Outbreak or On-Site COVID cases

0



Rapid Assessment Tests Used

7,000

Comfort Care Kits delivered to Clients

293

Number of Volunteer Hours

10,790

Number of Bethell Hospice Residents

124

Community Program Supportive Interactions

4,361

Grief and Bereavement Satisfaction Rate

95%

Number of Active Volunteers

105

Celebrating

BethellHospice



Accreditation Achieved

Margaret Paan, Executive Director

522 Documents Submitted to HPCO

333 Standards Achieved

3 Years Accreditation Obtained

Countless hours of excellent hospice palliative care provided by hundreds of staff and volunteers = PRICELESS

HPCO
Hospice Palliative Care Ontario
ACCREDITED PROGRAMS
2022-2025

In-Home Hospice
Hospice Residence
Grief & Bereavement
Spiritual Care

Celebr

BethellHospice

Vision, Mission, Values:

Margaret Paan, Executive Director

VISION

Leaders in building a community that enables quality living and dying

MISSION

To provide excellent person-centered, palliative care through partnerships within our community

VALUES

- Compassion
- Integrity
- Accountability
- Excellence
- Teamwork
- Equity, Diversity & Inclusion
- Courage

BethellHospice

STRATEGIC DIRECTIONS

- Build Our Team
- Build Our Community
- Provide Excellence in Care

Celebrating BethellHospice

Auditor's Financial Report Summary:

Muneerah Kanji, Treasurer



Celebrating Bethell Hospice

Bethell Hospice

Statement of Operations and Fund Balances

For the Year Ended March 31, 2022

	2022			2021
	Operating Fund	Restricted Fund	2022	2021
	$	$	$	$
Revenue				
Bethell Hospice Foundation	603,584	1,323	604,907	745,411
Donations and other revenues	2,973	–	2,973	2,874
Grant funding	2,121,233	7,752	2,128,985	1,781,279
Interest income	35	–	35	35
Special purpose grants	–	–	–	805
	2,727,825	9,075	2,736,900	2,530,404
Expenses				
Client service	51,261	–	51,261	44,221
Communication	24,182	–	24,182	26,255
Community awareness	6,747	–	6,747	11,328
Insurance	19,734	–	19,734	17,807
Occupancy	30,652	–	30,652	28,647
Office and general	82,144	–	82,144	71,942
Printing and stationery	10,472	–	10,472	14,279
Professional and service fees	73,264	–	73,264	63,361
Recruitment, training and recognition	28,671	–	28,671	24,071
Repair and maintenance of house	43,824	–	43,824	35,706
Travel	784	–	784	1,227
Wages and benefits	2,222,438	–	2,222,438	2,123,544
	2,594,173	–	2,594,173	2,462,388
Excess (Deficiency) of revenue over expenses before amortization	133,652	9,075	142,727	68,016
Amortization of capital assets	53	127,101	127,154	127,656
Excess (Deficiency) of revenue over expenses for the year	133,599	(118,026)	15,573	(59,640)
Transfers between funds				
Capital assets purchased net of deferred revenue received	(21,138)	21,138	–	–
Fund balances, beginning of year	101,309	3,793,416	3,894,725	3,954,365
Fund balances, end of year	213,770	3,696,528	3,910,298	3,894,725

Statement of Operations and Fund Balances

Muneerah Kanji

Motion

for Approval of 2021/2022 Financial Statements

Muneerah Kanji, Treasurer

Celebrating Bethell Hospice

Motion

to appoint
Calvin Vickery as Auditor
for 2022/2023

Muneerah Kanji, Treasurer

Celebrating
BethellHospice

Recognition & Thank You

Years of Service
Volunteers & Staff

Margaret Paan, Executive Director

Celebrating Bethell Hospice

Recognition & Thank You!

Volunteers

Acknowledging 5 Years of Service

Celebrating Bethell Hospice

5 Years

Volunteer Recognition

Years of Service



Michael Coupland

Reception &
Resident Support Volunteer

5

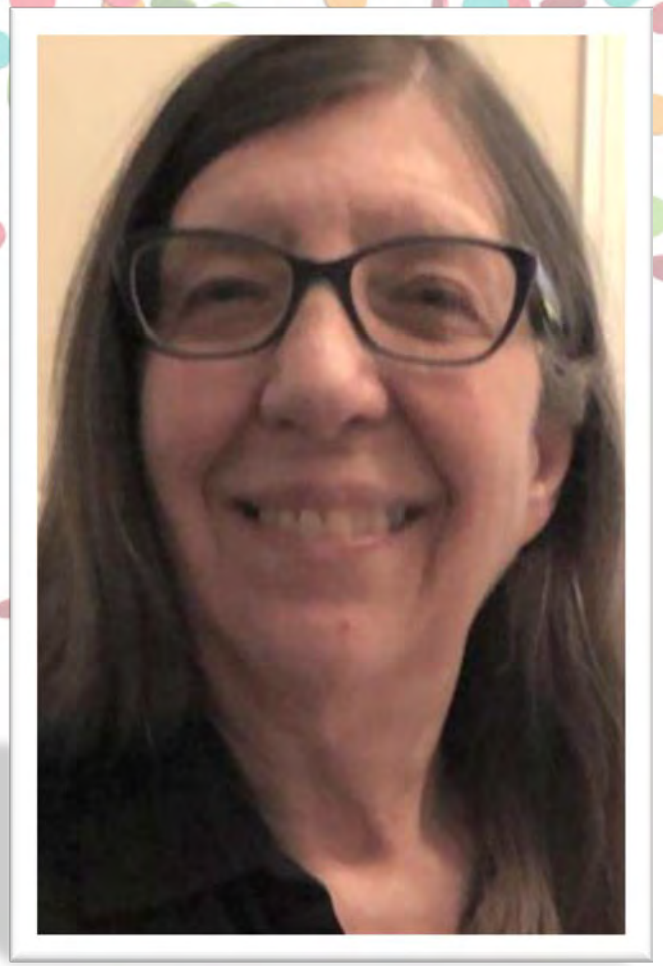
Years

Celebrating

BethellHospice

Volunteer Recognition

Years of Service



Ann De Carolis

Resident Support Volunteer

5 Years

Celebrating Bethell Hospice

Volunteer Recognition

Years of Service



Lynn Dobson

Board of Directors
& Garden Volunteer

5

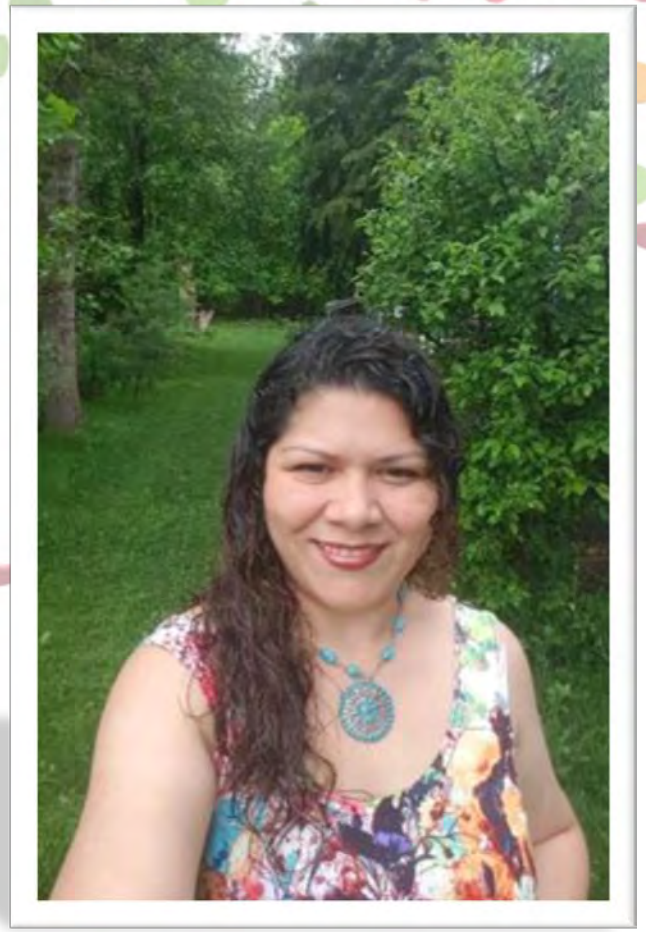
Years

Celebrating

BethellHospice

Volunteer Recognition

Years of Service



Yessika Liznick

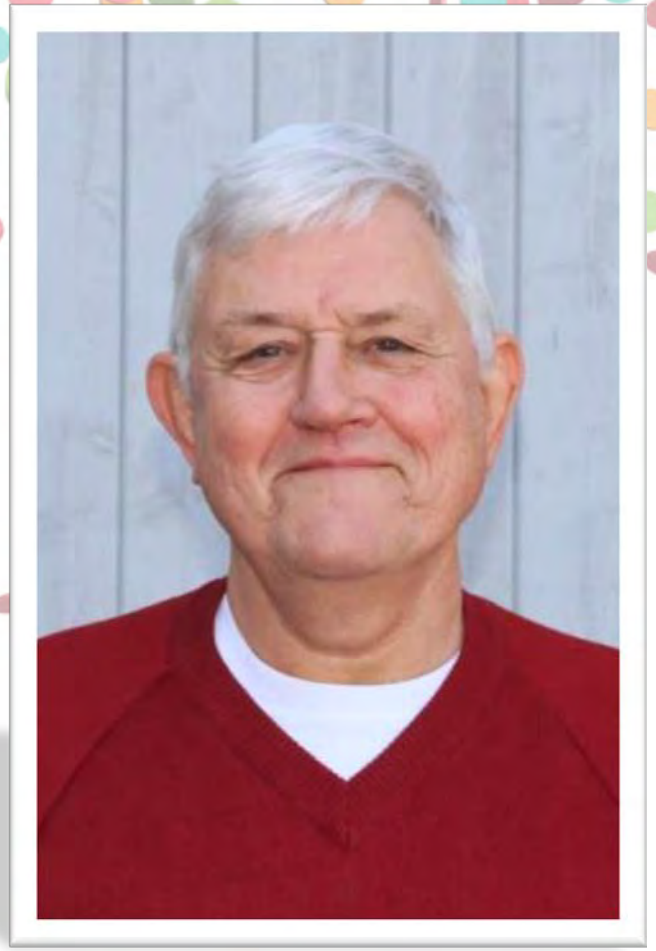
Resident Support
& Garden Volunteer

5
Years

Celebrating
BethellHospice

Volunteer Recognition

Years of Service



Robert Mansbridge

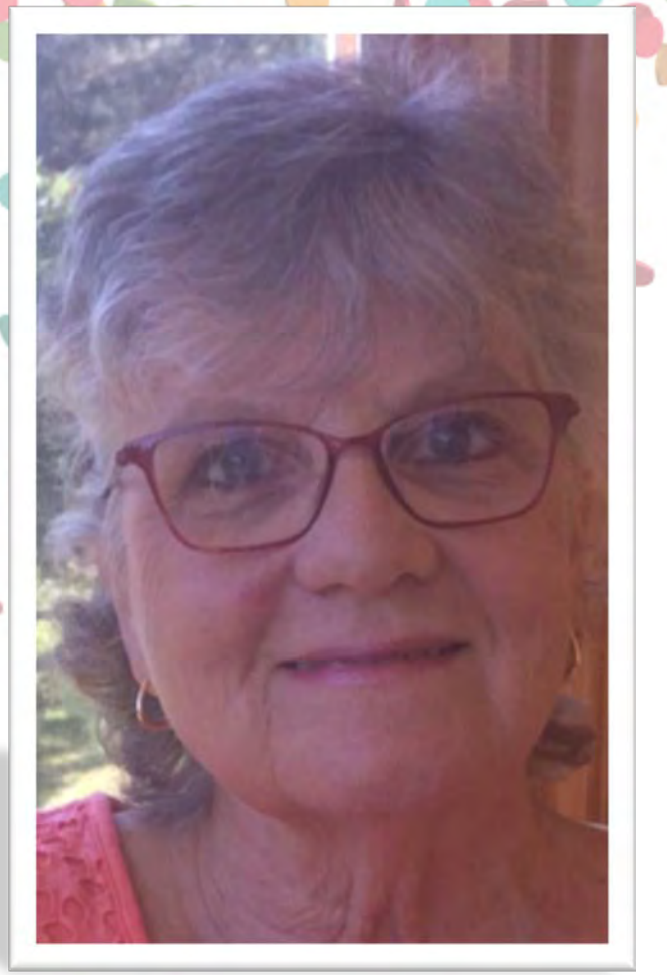
Resident Support
& Reception Volunteer

5
Years

Celebrating
BethellHospice

Volunteer Recognition

Years of Service



Wendy Marshall

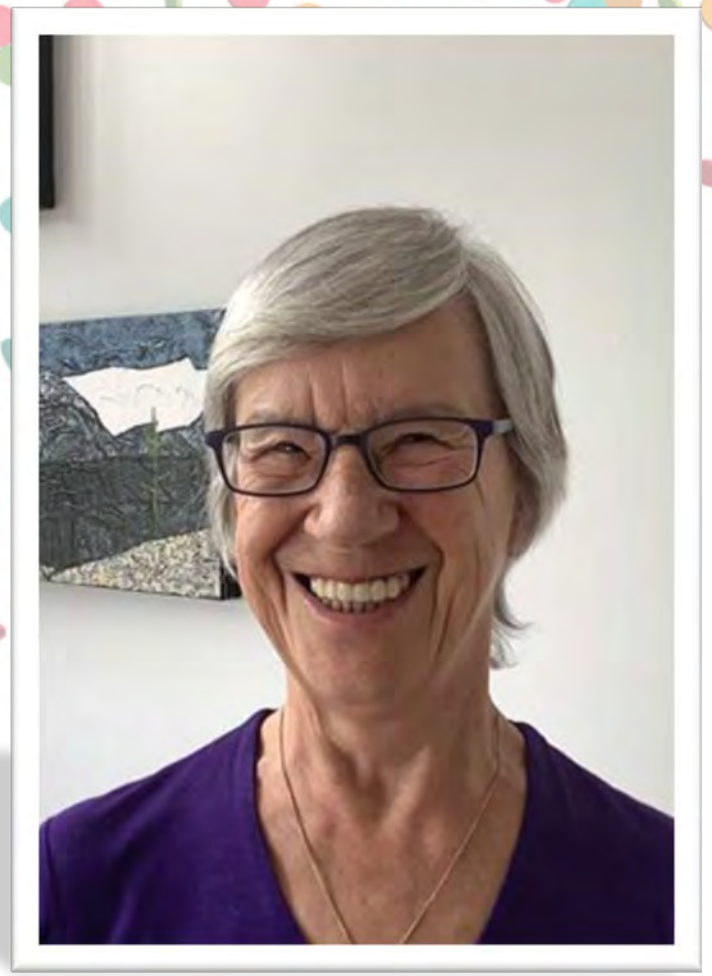
Resident Support Volunteer

5 Years

Celebrating BethellHospice

Volunteer Recognition

Years of Service



Helen Mason

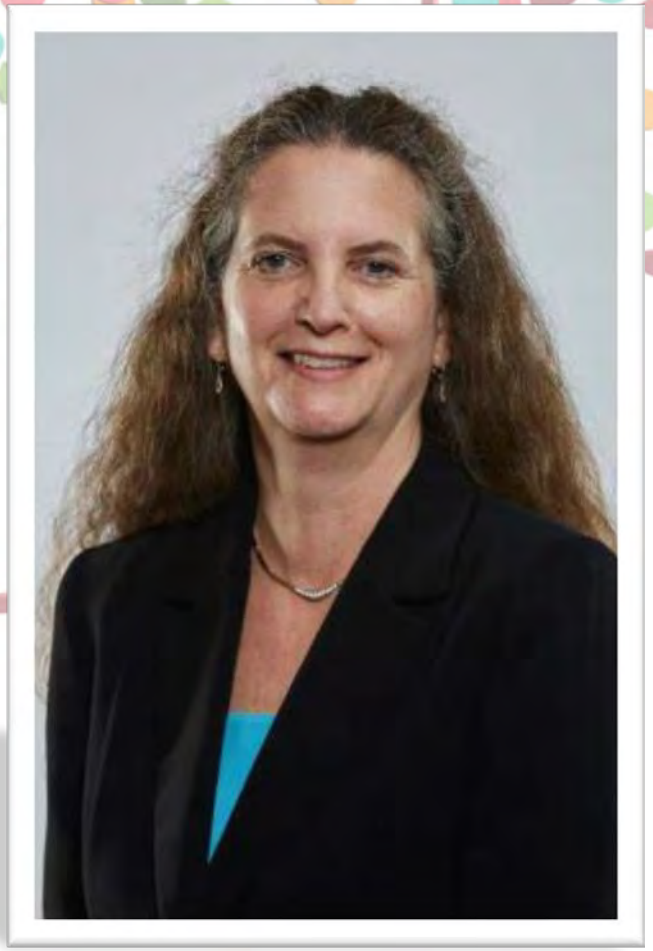
Garden & Fundraising Volunteer

5 Years

Celebrating Bethell Hospice

Volunteer Recognition

Years of Service



Melodie Mason

Board of Directors
Volunteer

5

Years

Celebrating

BethellHospice

Volunteer Recognition

Years of Service



Judy McMartin

Kitchen, Fundraising
& Garden Volunteer

5

Years

Celebrating

BethellHospice

Volunteer Recognition

Years of Service



John Palmer

Reception, Landscape Committee
& Board of Directors Volunteer

5

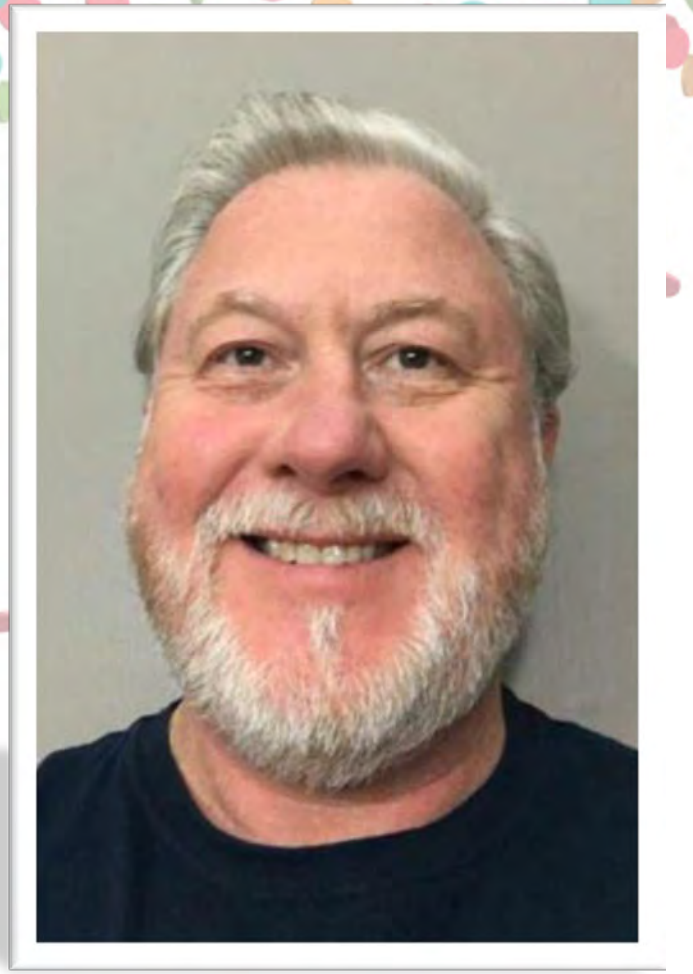
Years

Celebrating

BethellHospice

Volunteer Recognition

Years of Service



Robert Reeve

Resident Support
& Kitchen Volunteer

5
Years

Celebrating
BethellHospice

Volunteer Recognition

Years of Service



Karen Steen

Reception, Community Program & Fundraising Volunteer

5

Years

Celebrating

BethellHospice

Recognition & Thank You!

Staff

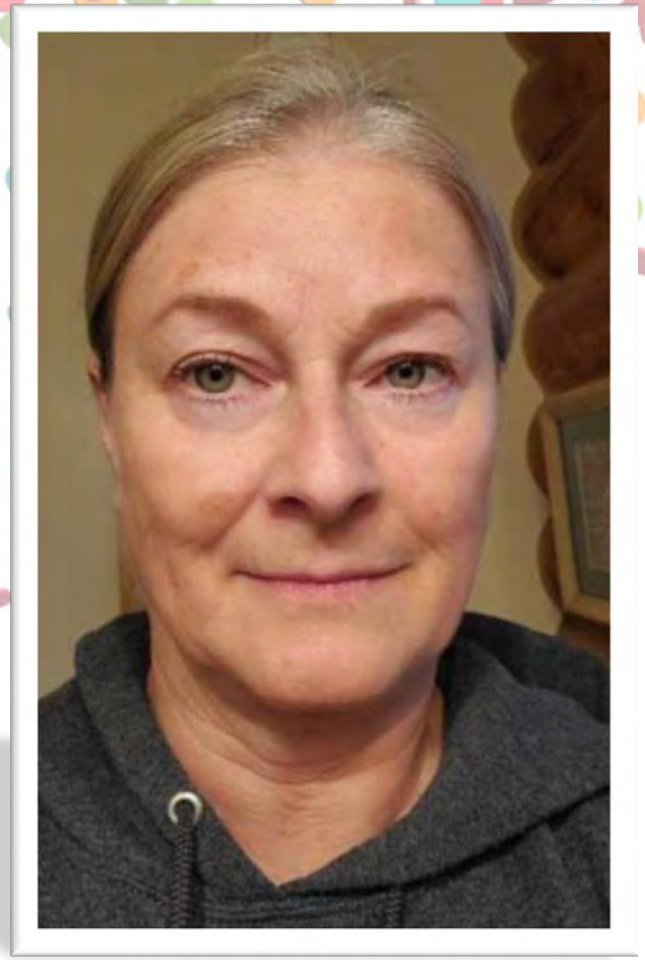
Acknowledging 5 Years of Service

Celebrating Bethell Hospice

5 Years

Staff Recognition

Years of Service



Andrea Chiefari

Volunteer / Student / PSW / RPN

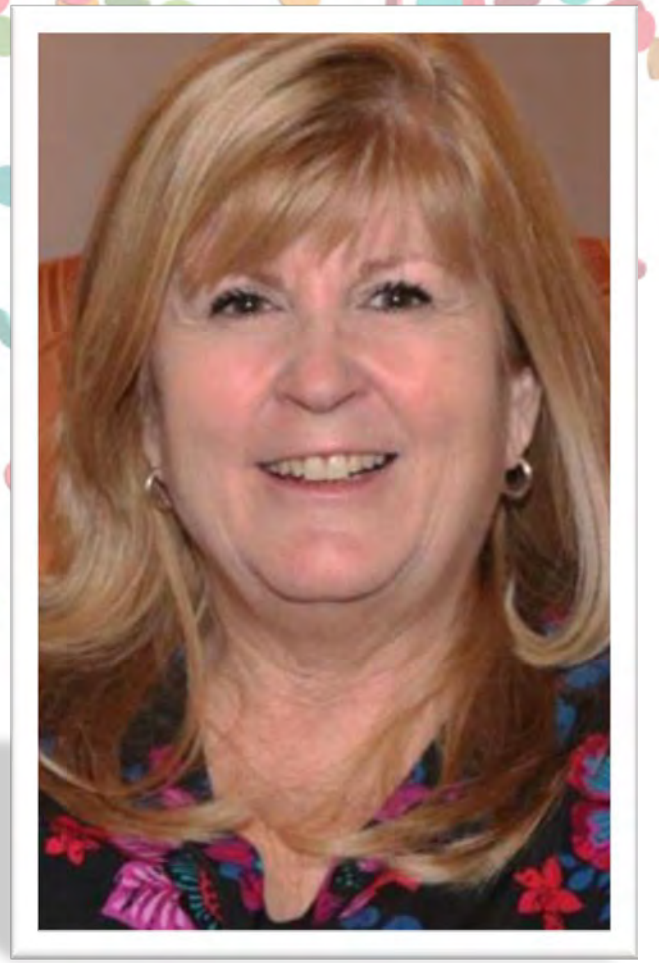
5 Years

Celebrating

BethellHospice

Staff Recognition

Years of Service



Michele Keeler

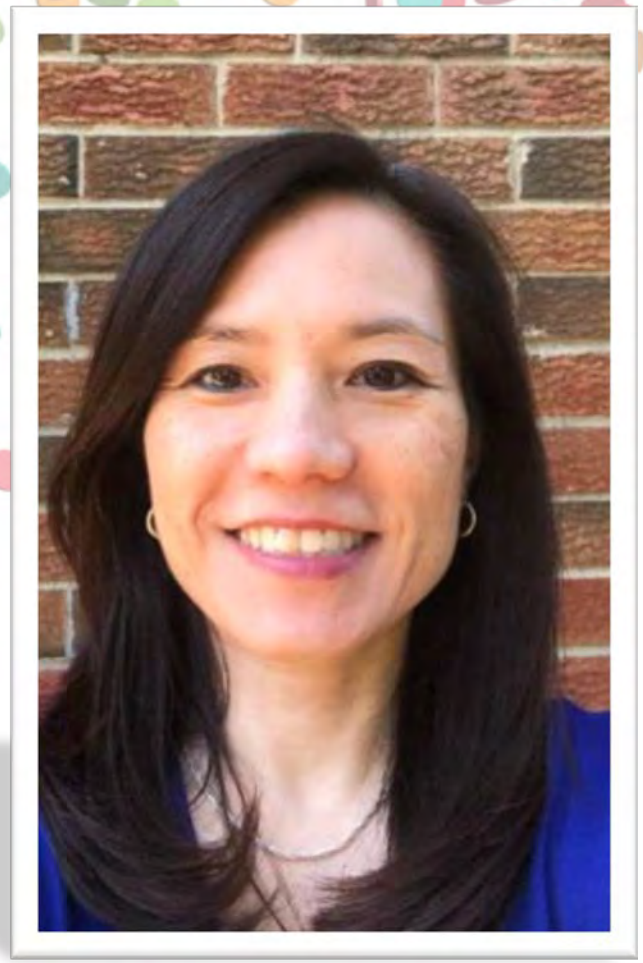
Volunteer / Student / PSW / RPN / Quality & EA

5 Years

Celebrating Bethell Hospice

Staff Recognition

Years of Service



Barb Reynolds

Volunteer / Kitchen Coordinator

5 Years

Celebrating

BethellHospice

Staff Recognition

Years of Service



Tiffany Stewart

Volunteer / RPN

5

Years

Celebrating

BethellHospice

Recognition & Thank You

Volunteers & Staff

Acknowledging 10 Years of Service

Lynn Dobson, Chair

Celebrating Bethell Hospice

10 Years

Volunteer Recognition

Years of Service



Susanne McRoberts

Landscape Committee
Volunteer

10
Years

Celebrating
BethellHospice

Recognition & Thank You

Volunteers & Staff

Acknowledging 15 Years of Service

Lynn Dobson, Chair

Celebrating BethellHospice



Volunteer Recognition

Years of Service



Jim Metson

Resident Support
& Complementary
Therapy Volunteer

15

Years

Celebrating

BethellHospice

Recognition & Thank You

Volunteers & Staff

Acknowledging 20 Years of Service

Lynn Dobson, Chair

Celebrating Bethell Hospice



Volunteer Recognition

Years of Service



Judy Parks



Reception, Community
In-Home Visiting
& Fundraising Volunteer

20 Years

Celebrating

BethellHospice

Recognition Recipient Award

June Callwood
Circle of Outstanding Volunteers

HPCO
Hospice Palliative Care Ontario

Margaret Paan, Executive Director

Celebrating
BethellHospice

Recognition Recipient Awards

HPCO
Hospice Palliative Care Ontario



Recipient of the June Callwood Circle of Outstanding Volunteers Award

Bruce Stewart

Resident Support Volunteer

Celebrating
BethellHospice

Recognition Nomination Awards

COVID-19 Star Awards

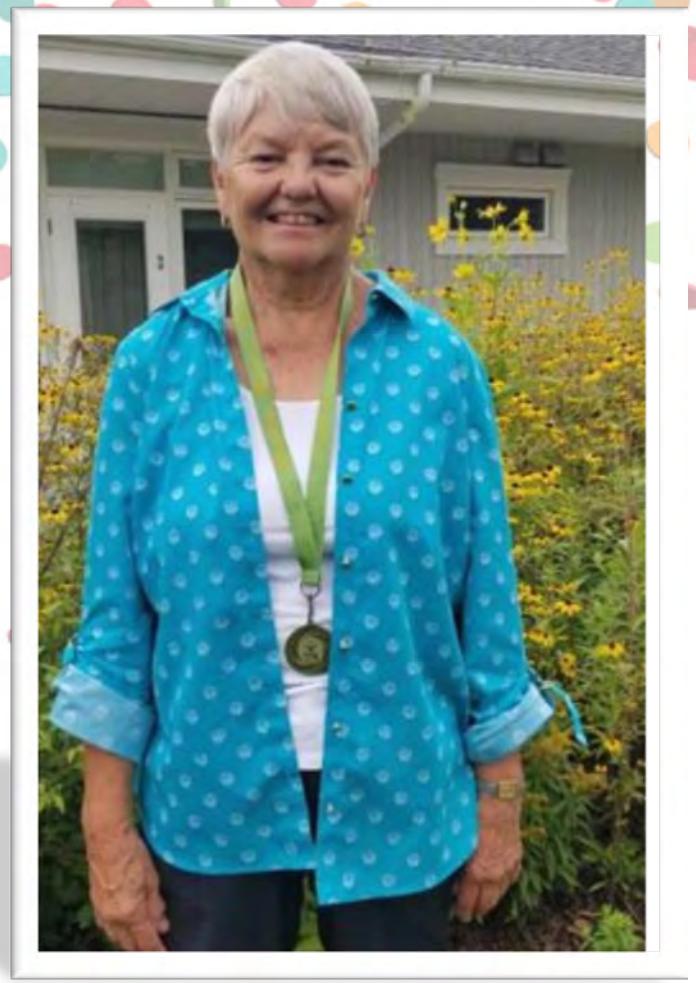
VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection

Margaret Paan, Executive Director

Celebrating
BethellHospice

Recognition Recipient Awards

VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection



Recipient of the
COVID-19 Star Award

Jan Costain

Kitchen
Volunteer

Celebrating
BethellHospice

Recognition Recipient Awards

VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection



Recipient of the
COVID-19 Star Award

Bill D'Silva

Reception
Volunteer

Celebrating
BethellHospice

Recognition Recipient Awards

VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection



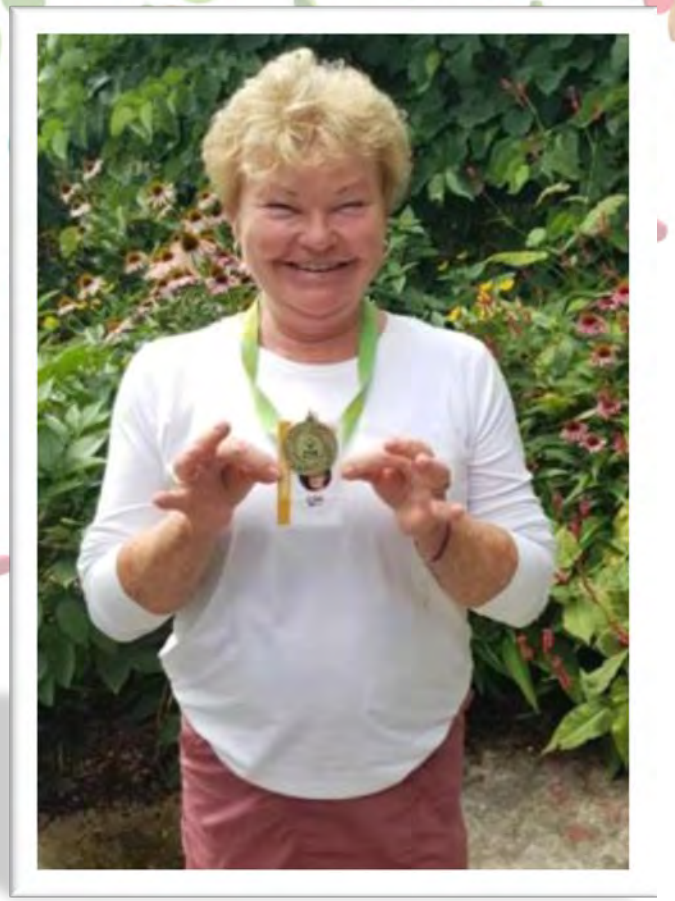
Recipient of the
COVID-19 Star Award

Luyse Groulx

Landscape Committee
Volunteer

Celebrating
BethellHospice

Recognition Recipient Awards



VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection

Recipient of the
COVID-19 Star Award

Lisa Speirs

Resident Support
Volunteer

Celebrating
BethellHospice

Recognition Recipient Awards

VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection



Recipient of the
COVID-19 Star Award

Karen Steen

Reception & Foundation
Volunteer

Celebrating
BethellHospice

Recognition Nomination Award

Helping Hands Award

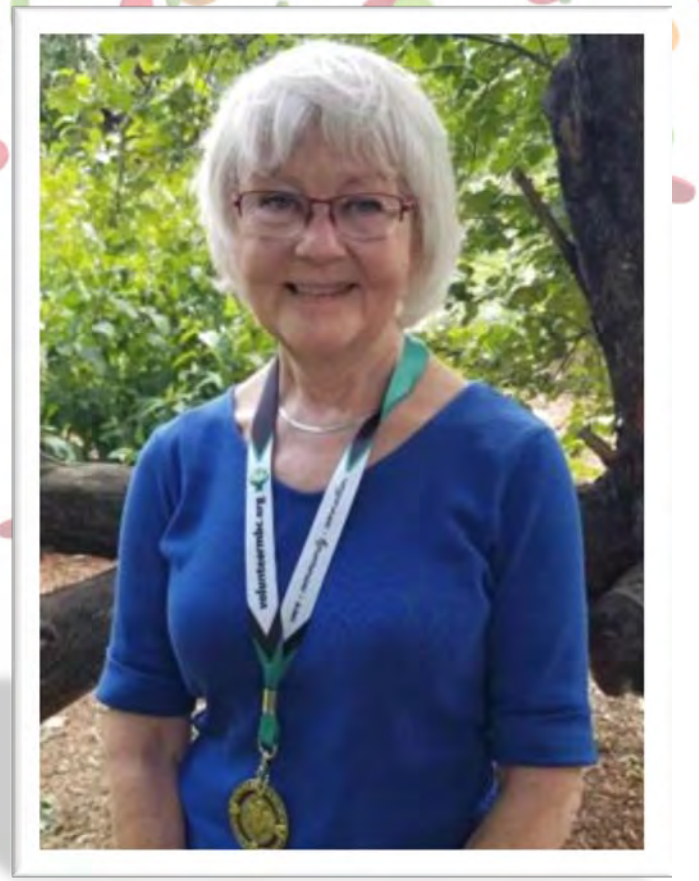
VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection

Lynn Dobson, Chair

Celebrating
BethellHospice

Recognition Nomination Award

VOLUNTEER MBC
MISSISSAUGA · BRAMPTON · CALEDON
care · community · connection



Nominated for the
Helping Hands Award

Colleen Weatherseed

Community Home Visiting
Volunteer

Celebrating
BethellHospice

Recognition Recipient Award

Town of Caledon Community Champion Award

TOWN OF CALEDON

Lynn Dobson, Chair

Celebrating Bethell Hospice

Recognition Recipient Award

TOWN OF CALEDON



Recipient of the
Community Champion Award

Neil Morris

Maintenance
Volunteer

Celebrating
BethellHospice

Recognition Nomination Award

Town of Caledon
Senior of the Year Award

TOWN OF CALEDON

Lynn Dobson, Chair

Celebrating Bethell Hospice

Recognition Nomination Award

TOWN OF CALEDON



Nominated for the
Senior of the Year Award

Tony Smith

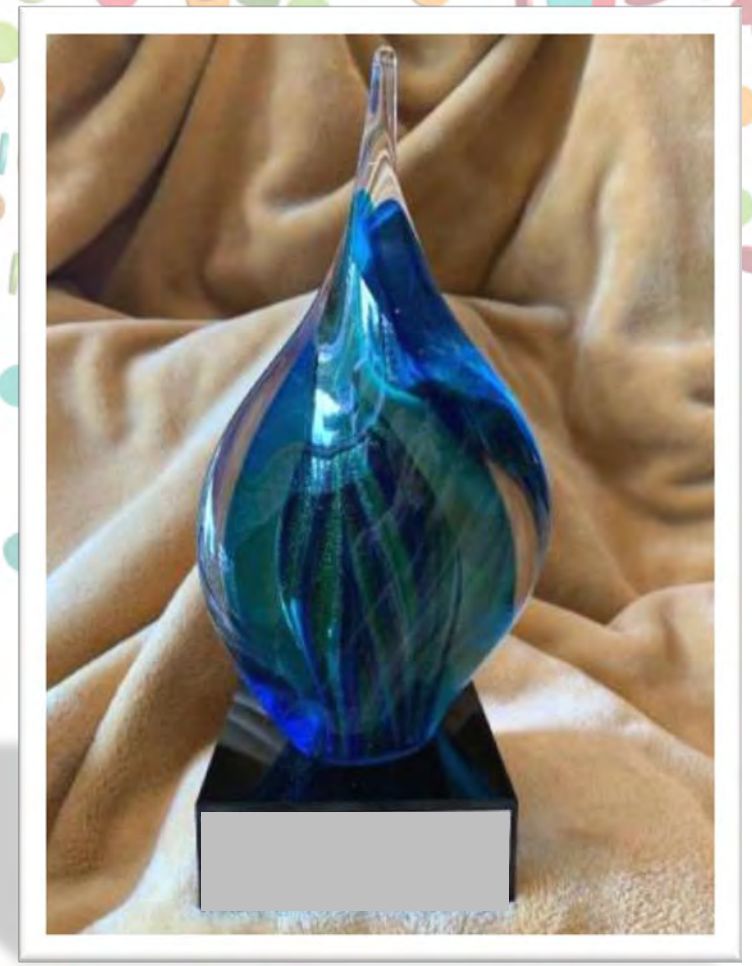
Kitchen
Volunteer

Celebrating
BethellHospice

Recognition Award

Debbie Davis

Award 2022



The Debbie Davis Outstanding Achievement Award was established in September 2019 in recognition and admiration for Debbie's outstanding passion, dedication and support of Bethell Hospice's mission and values.

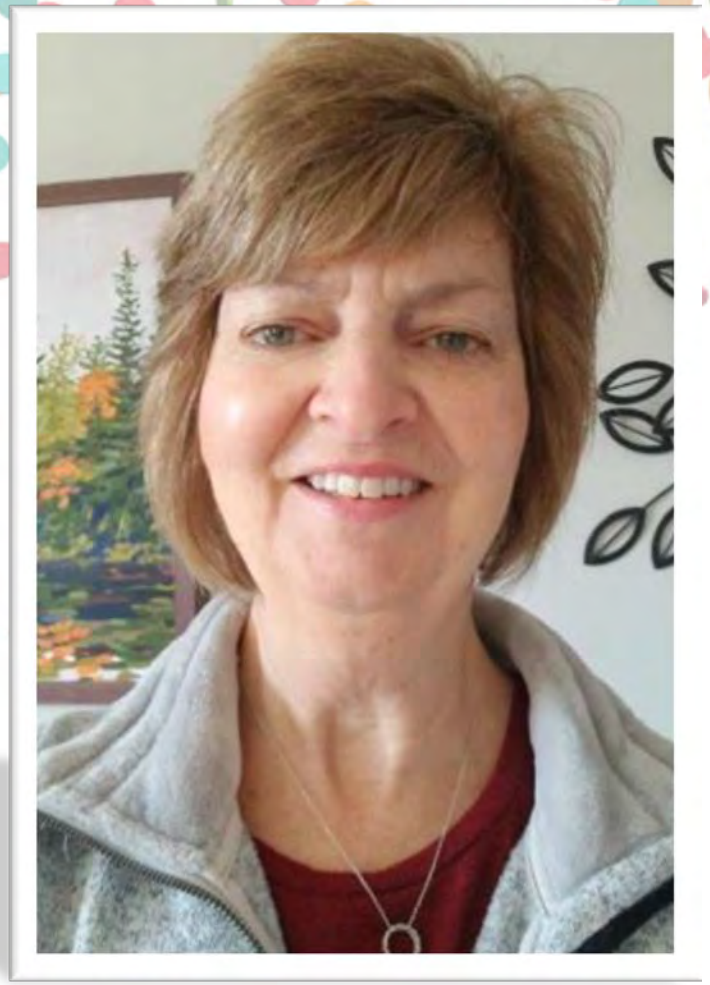
This award honours outstanding individuals like Debbie, whose exceptional contributions have made a positive difference for Bethell Hospice and the many team members focused on providing exemplary end-of-life care.

Celebrating

BethellHospice

Recognition Nomination Award

Debbie Davis Award 2022



Joyce Buisman

RN

"Joyce started with Bethell Hospice on Opening Day in 2010 and has been totally committed to the organization these past 12 years. She has mentored so many of the other staff, teaching and supporting them until they are comfortable in their role. Compassion always with both families and residents… gentle, peaceful, kind, knowledgeable, soft voice, hard working, dedicated, loves her work at the bedside....the totality of what it means to be a nurse.... but even more in a hospice nurse. "

Celebrating Bethell Hospice

Recognition Nomination Award

Debbie Davis Award 2022



Lynn Dobson

Chair, Board of Directors

"Since Lynn joined the Bethell Hospice family five years ago, she has never stopped. Never stopped working. Never stopped giving. Never stopped improving things. Never stopped showing appreciation. Nothing is ever too much for Lynn and no job is deemed too big. She will give everything she has, and then some, to ensure the success of Bethell Hospice."

Celebrating Bethell Hospice

Recognition Nomination Award

Debbie Davis Award 2022



Kat Powell

Volunteer Program Lead

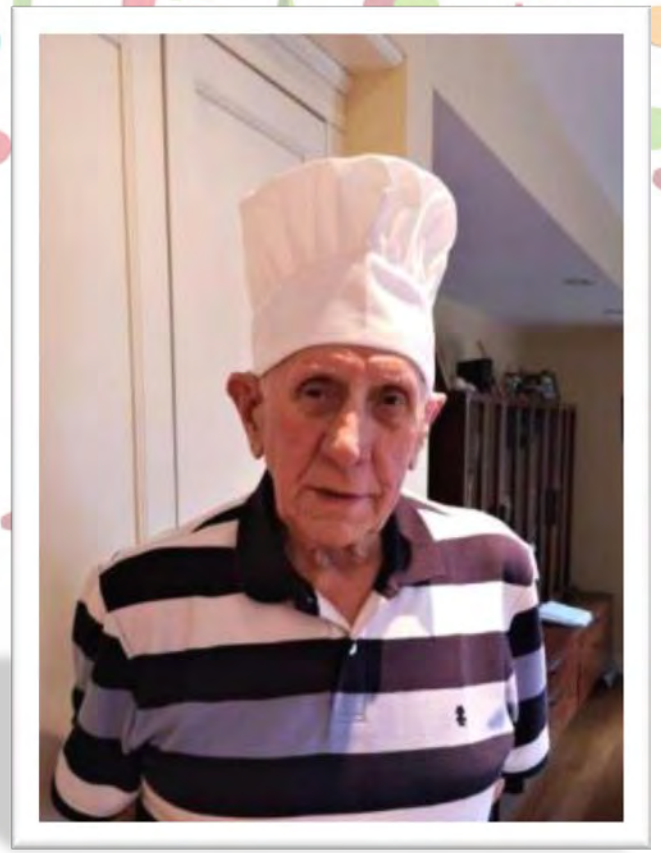
"…when you have a question or a problem, you just go to her and she gets the answer for you. She's always friendly, always. She makes a big difference for me as a volunteer as she's a great 'go-to' person.

Kat has been consistently on site and available when people need something – even people who are not volunteers."

Celebrating Bethell Hospice

Recognition Nomination Award

Debbie Davis Award 2022



Tony Smith

Kitchen Volunteer

"Tony has helped to develop a system for the preparation and organization of frozen meals and soups. The meals are now always ready in portion sizes to serve our residents reducing the stress for Kitchen Volunteers. He also makes an inventory list to track what has been used/ what has yet to be used... Tony took the leadership to get everything organized and to put a system in place. This system helps our residents, volunteers and the Clinical Team..."

Celebrating Bethell Hospice

Recognition Nomination Award

Debbie Davis Award 2022



And the winner for 2022 is ....

Celebrating Bethell Hospice

Debbie Davis
Award 2022

Congratulations



Lynn Dobson

Chair, Board of Directors

Celebrating
BethellHospice

Board of Directors Election

Lynn Dobson, Chair

- **Acknowledgement of Retiring Board Members**
  - ***Ann Atkins***
  - ***Michael McLaughlin***
- **Election of new Board Members**
  - ***Michele Beals***
  - ***Shellina Haji***
  - ***Lesley Rasmussen***

Celebrating Bethell Hospice

Board of Directors Election

Lynn Dobson, Chair

Board of Directors for 2022/2023

- **Michele Beals**
- **Ross Beverley**
- **Lynn Dobson**
- **Shellina Haji**
- **Muneerah Kanji**
- **Adam Lis**
- **John Palmer**
- **Janette Panhuis**
- **Melodie Mason**
- **Lesley Rasmussen**



Bethell Hospice Board of Directors, 2020/2021

Celebrating Bethell Hospice

Annual Report

Margaret Paan, Executive Director

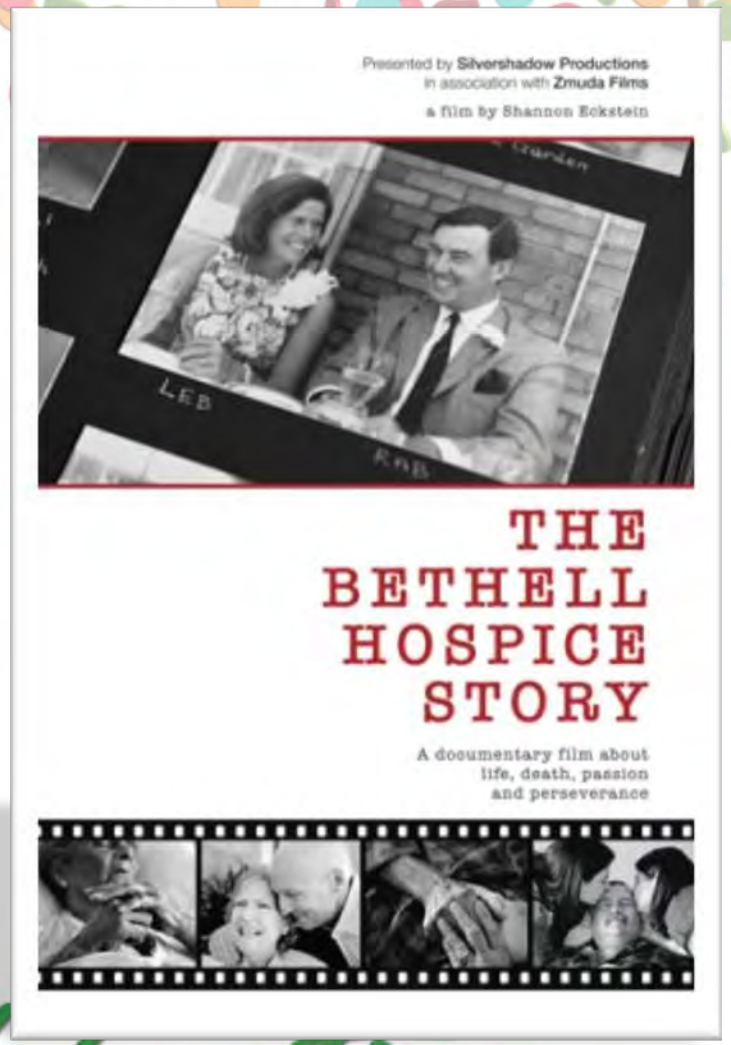


2021-2022 Annual Report will be available online soon!

Celebrating BethellHospice

The Bethell Hospice Story Film Event

Margaret Paan, Executive Director



Tickets still available!

Tuesday, September 27th, 2022
6:00 pm cocktails, 7:00 pm the film viewing

Tickets $40 each.
All net proceeds will be donated to Bethell Hospice.

.

Purchase your tickets online or at the Rose Theatre Box Office.
Visit → https://tickets.brampton.ca/

Celebrating BethellHospice

THE ROSE BRAMPTON

Thank you.

