Annual Report

Bethell Hospice

Bethell Hospice FOUNDATION

BETHELL HOSPICE | APRIL 1, 2023 – MARCH 31, 2024

BETHELL HOSPICE FOUNDATION | JANUARY 1, 2023 – DECEMBER 31, 2023









Here when you need us

BethellHospice

BethellHospice
FOUNDATION



Bethell Hospice Board



Bethell Hospice Foundation Board

Bethell Hospice Board of Directors

Michele Beals – Director
Ross Beverley – Director
Barb Di Marco – Director, Secretary
Darlene Farrow – Director
Shellina Haji – Director
Muneerah Kanji – Treasurer
Adam Lis – Director
Janette Panhuis – Chair
Adal Simeone – Director

Bethell Hospice Foundation Board of Directors

Brenda Clark – Director
Bob Fines – Director
Jennifer Hogan – Director
Adrian Horwood – Co-Chair
Rick Jones – Director
Bonnie Klaassen – Co-Chair
Jamie Mitchell – Treasurer
Dale Neilly – Director
Lori O'Hara-Hoke – Director
Rebekah Rabe – Director
John Sanderson – Chair

In June 2023, John Sanderson retired as Chair of Bethell Hospice Foundation board, and Adrian Horwood and Bonnie Klaassen became Co-Chairs.

In June 2023, Bob Fines retired from the board. We would like to thank Bob for his many contributions and wish him the very best.

During this fiscal year, Jennifer Hogan resigned from the board. We would like to thank Jennifer for her time on the board and wish her the very best.







BETHELL HOSPICE AT A GLANCE 2023–2024

Bethell Hospice Residents cared for
161

Community Clients cared for
533

Community Client interactions
4,056

Volunteer Hours
12,700

Languages spoken by Staff and Volunteers
12 & Growing

Active Volunteers
135

Meals prepared at Bethell Hospice Residence
3,805

Children and Youth who received support through Bethell Hospice
39

Staff who recommend Bethell Hospice as a good workplace
100%

"Each day I am fortunate to work with brilliant and empathetic people, who always strive to provide the best person-centered care to residents and their families. I'm also given the privilege of walking alongside residents and their families through their journey as a loved one comes to the end of their life. My hope is that hospice can bring a sense of comfort to residents and families amidst these times."

MADDY DIGMAN, BSW, MSW, RSW
HOSPICE RESIDENCE SOCIAL WORKER

Representing and Reaching Out

Our focus this year was on building capacity – in ourselves and for our community.

We have a specialized palliative care team of experts including our leadership team, front-line care team and volunteers. It was time to show how we can represent our community and share our strength, knowledge and caring. With expertise comes responsibility to strengthen hospice palliative care beyond the walls of Bethell Hospice in a compassionate way that reflects the community.



The Bethell Hospice team continues to prioritize Diversity, Equity, and Inclusion (DEI) in our care and as an important lens when planning new or improved services. We are proud that our staff and volunteers have come together to form our inaugural DEI Committee and we have had several opportunities this year to reflect on how best to achieve inclusion and equitable access, and ensure everyone knows they belong at Bethell Hospice.

This year our Bethell Hospice Vision to be a "*Leader in palliative care excellence*" was further realized as we continued to share our knowledge and expertise in our local community. As a partner of the Hills of Headwaters Ontario Health Team (OHT), our Bethell Hospice team led initiatives such as the Grief and Bereavement Butterfly project and stepped up to connect patients in the community to Palliative Physicians through "**P**alliative **C**are **P**hysician **C**onnect" (**PCPC**). Working with our local health partners to build awareness, strengthen capacity, and connect to services, we will ensure that those with palliative care needs are identified and supported, where they are and when they need it!

Everyday we strive to deliver on our Mission:

> To provide compassionate, specialized care for quality living, dying and bereavement.

Bethell Hospice is a key member of an evolving integrated care model, and we are excited for what is ahead!

Thank you to our amazing team of staff and volunteers who chose Bethell Hospice to share their skills, passion and time. Thank you to Bethell Hospice Foundation for their collaboration and commitment to support the Hospice through fundraising to ensure we can continue to provide our critical services. Thank you to our health care system partners for your teamwork and collaboration. Thank you to the patients, clients and families who trust us to care for them at such a vulnerable and sacred time.

Thanks to all of you for being with us on this journey and thank you for continuing with us on the path ahead!



Janette Panhuis
Board Chair
Bethell Hospice



Margaret Paan, MN BScN RN CHE
Executive Director
Bethell Hospice

Bethell Hospice Foundation welcomed 2023 with Optimistic Enthusiasm

We developed a five-year plan to achieve the growth required to provide the Hospice with stable funding for in-house and community care.

We built on our traditional fundraising initiatives and began diversifying our fundraising efforts for the future. Mid-year, board leadership changed with the appointment of two new co-chairs. We would like to thank and recognize the significant contributions to the board of both John Sanderson during his years of service and chairmanship, and Bob Fines for his terms as a director.

The Foundation's focus is to provide the best possible experience for our donors, sponsors, supporters and volunteers. We are very grateful for the contributions of all who came before and who laid the groundwork for our thriving organization. We are happy to report that in 2023, we were able to increase revenues and limit expense growth to end the year with a surplus and a stronger financial position. Contingency funds that were reduced during the pandemic were replenished, lessening financial risk for the Foundation and Bethell Hospice.

Springtime brought the 13th annual Hike for Bethell Hospice, where we welcomed school participation for the first time. Our fall signature golf tournament grossed its highest amount ever at more than $90,000. The annual Light and Love holiday appeal remembered loved ones we have lost with a moving and memorable celebration.



Diamond in the Hills Organizing Committee

The ever-popular 'Diamond in the Hills' fashion show surpassed its cumulative fundraising goal of $1 million in its seven-year history. These are just a few of the fundraising events organized by our Foundation team and community partners that allowed us to exceed our revenue targets.

We couldn't have done this without the many volunteers who stepped forward to give of their time and talents. While most were known to us, during the year we learned of others who quietly and independently stepped forward for our cause.

All of us at the Foundation continue to be grateful to our donors and volunteers and we cherish the confidence you have in us. Your belief in the importance of supporting hospice residence and community programs inspires us to keep raising funds necessary for our colleagues to have the resources needed to be leaders in care.

On behalf of everyone who has been touched by Bethell Hospice, and for those who will seek support tomorrow and beyond, we thank you.



Adrian Horwood
Co-Chair
Bethell Hospice Foundation



Bonnie Klaassen
Co-Chair
Bethell Hospice Foundation



Nicole Hand, CFRE
Executive Director
Bethell Hospice Foundation

Diversity, Equity and Inclusion (DEI)

Bethell Hospice has been on a journey of learning, unlearning and changing. Diversity, equity and inclusion are one of our core values and this year we are proud to share a few examples of our progress.





Margaret Paan, Steven Janzen, Julie Chircop, Kat Powell, Lisa Ward, Jim Metson, Maddy Digman, Louise Sallese.
Absent from photo: Tiffany Stewart, Natalie Talma, Raminder Dhoot, Jasmine Kaur, Chuck LeBlanc.

This year, a **DEI Committee** was established comprised of staff and volunteers who have come together to discuss, plan and action changes and education for our Bethell Hospice Team.

Leveraging the "Achieving the Vision of an Inclusive Peel Region: **A Diversity, Equity, and Inclusion Organizational Self-Assessment Tool**," we began a phased approach to survey our Bethell Hospice Team. The assessment feedback has been used to prioritize our areas of change.

We know that as an organization we have much more to accomplish in ensuring Bethell Hospice is a place of belonging and caring in our diverse and vibrant community and we look forward to what is ahead!

HUMAN LIBRARY®
*un*judge someone.

We partnered with The Human Library to host a **"Human Library" Event**. This experiential session was attended by approximately 35 staff and 15 volunteer team members and the feedback was tremendous. A Human Library creates a safe framework for authentic conversations that challenge biases, enlighten understanding, and contribute to greater human connection by valuing each other's perspectives impacted by society, religion, abilities, geography, ethnicity, etc.

We honoured **special days of diversity** with monthly messaging in the Bethell Hospice newsletter, and activities on site including flag-raising, sharing personal stories, and knowledge sharing.





Reaching Out

The work of Bethell Hospice is possible in part due to the collaboration with our health system partners and through ensuring we always strive to care for the evolving needs of our surrounding community.

A few examples of our reaching out and representing:

Building on last year's inaugural **Butterfly Bereavement Project**, Bethell Hospice Supportive Care Manager, Natalie Talma, (pictured right), spearheaded and partnered with The Hills of Headwaters Collaborative Ontario Health Team (HOHC OHT) Bereavement Working Group to grow the initiative. This year, the goal was to educate the Dufferin/Caledon community on available bereavement support, directly support bereaved individuals, and increase awareness of National Grief and Bereavement Week. Nearly 2000 personalized velum butterflies were collected across the region, with the participation and support of multiple community partners. Headwaters Health Care Centre hosted the resulting Art Installation which garnered positive feedback.





Bethell Hospice Art Therapist Aldona Morrison, and client Noah.

Caring for Kids – Bethell Hospice has always supported children and youth through our whole-person family-centered approach. In recent years, we have seen a growing need for services and support aimed at this population, and we needed to expand the program. Not only do we still support children and youth who have a dying or deceased loved one, we also support children and youth living with palliative care needs. Our Art Therapy program is a primary resource for this specific demographic, and in the 2023-2024 fiscal year, it served 29 children/youth under the age of 19.

"Our strong partnership with Bethell Hospice encompasses collaboration, communication, and innovation. From partnering in the compassionate Butterfly Bereavement Project, to the seamless transfers and enhanced communication with families and caregivers in their grief and bereavement journeys, jointly we're poised to unveil the next chapter of support with the upcoming launch of our outpatient Social Work initiative. Together, we're not just building bridges; we're creating lifelines of empathy and healing for our community."

KIM DELAHUNT
PRESIDENT AND CEO, HEADWATERS HEALTH CARE CENTRE

Maria Brown

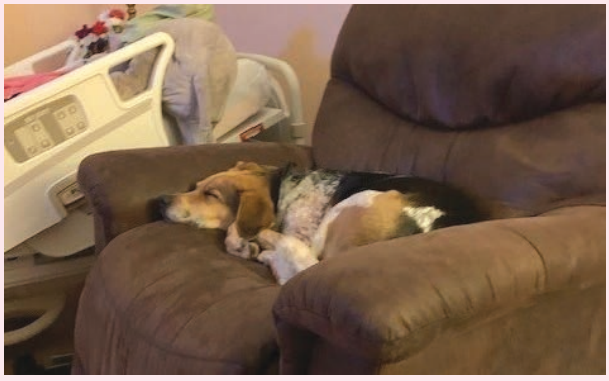
A Bethell Hospice resident for just over three weeks, Maria was never alone during her end-of-life journey, surrounded by friends, loved ones and her loyal dog Stella.











Her friends' appreciation for the incredible care Maria received led to a desire to spread the word about Bethell Hospice.

The following are reflections written by three of Maria's friends who spent many hours at her bedside.

"Our adventurous, fun-loving Maria came to Canada by way of Austria in 1986 at the age of 19. She worked as a nanny and in 2002 married the love of her life, Ken.

Maria also had another love in her life and that was the love of dogs. While walking Stella, Maria would stop to greet every dog and their person. In 2014, I met Maria, and we arranged playdates for our dogs. It was at the park that Maria told me she had cancer and 5 years later that the cancer was palliative. Doctors suggested Maria give up Stella, but her friends and I urged Maria not to, as we knew how much Stella kept her happy and healthy. I also told Maria that I would be Stella's "Hairy Dog Mother" and would take care of Stella and give her a home if the time ever came."

FRANCES TRIBERT



Stella & friends attended the Hike for Hospice on behalf of Maria.

"I was with Maria when the team from Bethell Hospice came to Maria's house to talk to her. It was very important that her fur baby Stella live with her during this final chapter of life.

Upon her arrival at Bethell Hospice, Maria was greeted at the entrance by a caring doctor, several nurses, PSWs and volunteers. The experience was very heartfelt, and it felt like she was coming home. Maria was admitted into the Poppy room which was a beautiful room with large windows and a patio door used for Stella's walks and fresh air. The views of trees, gardens, birds and squirrels felt like a resort setting.

Five of Maria's Canadian friends became her family and took turns living in the room with Maria and Stella. We spent Christmas 2023 Facetiming with Maria's family in Europe so they could enjoy Christmas Eve and Day together. We rang in the new year together and Bethell Hospice became a home away from home for many of us. We knew the staff by name. They were no longer nurses, PSWs and volunteers, but rather our friends."

LINDA HEIDMAN

"Maria lived life to the fullest, even with the cloud of cancer looming over her. She was direct and forthright about her condition but never displayed despondency. Instead, she took charge of her own care with courage and pragmatism. Included in that was searching for hospice care, first for her darling husband, Ken and then for herself, with the choice of Bethell Hospice being at the top of the list. It is a blessing that there was a place for her at the hospice when needed, about 8 months after Ken's death. The care Maria received was second to none, and the staff and volunteers were exceptional with their kindness, compassion and professionalism. It gave great comfort to those of us closest to her throughout her stay at Bethell Hospice that she was in such a special place."

MARIE MANGER

Our sincere thanks to Frances, Linda, and Marie for being an integral part of Maria's end-of-life journey and sharing their experiences.

Bethell Hospice Foundation Fundraising Events





Hike for BethellHospice

On May 7, 2023, the 13th Annual Hike for Bethell Hospice was held at the Lloyd Wilson Centennial Arena in Inglewood.

An incredible number of hikers, donors, volunteers and sponsors stepped forward to make this signature event a huge success.

Many families were able to take the opportunity to cherish the memory of loved ones and connect with other Bethell Hospice family members. It was also a chance to add names and words of remembrance to the beloved Memory Board, create a velum butterfly for National Grief and Bereavement Day, and plant a seed to honour a loved one.

This was also the first time five local elementary schools took part in the hike and held their own 'Student Hike for Bethell Hospice.' In total, the Foundation received over 1500 donations, contributing to a total of $227,000 in support of this signature event. We are very grateful to each participant for their belief in the importance of hospice care in our community.

The Hike for Bethell Hospice was generously supported by our dedicated sponsors:



Presenting Sponsor

Town of Caledon

Platinum Sponsors

Access Storage – Caledon
Egan Funeral Home
Fines Ford Lincoln
Ledson Family
Meadowvale Cemetery,
Cremation and Funeral Centres
Polestar Boutique
Rotary Club of Brampton

Gold Sponsors

Benson Steel Limited
Brampton Brick
Brampton Funeral Home & Cemetery,
Scott Funeral Home – Brampton Chapel
Dufferin County
Greenwood Ready-Mix Limited

Silver Sponsors

James Dick Construction Limited
The Sharpe-Way Group, Scotia Wealth Management
Ward Funeral Homes

As well as many bronze and route sponsors.





Golf 4 Bethell Hospice

Lionhead Golf Club & Conference Centre in Brampton was the location of the 4th Annual Golf 4 Bethell Hospice.

A sold-out event, the tournament was attended by players, sponsors, and donors who collectively supported the Foundation by raising an amazing $90,000, ensuring all Bethell Hospice programs and services are available for those in need.

Our loyal sponsors include:

Platinum Sponsors

Castlepoint Investments Inc.
Chinguacousy Lions Club
Golf Town
Meadowvale Cemetery, Cremation and Funeral Centres





Matching Gift Partner

Scotiabank

Gold Sponsors

BP Landscaping
Brannon Steel
Ledson Family

Silver Sponsors

Accurate Appraisals Inc.
IG Private Wealth Management
Orangeville Toyota
Ri-Go Lift Truck Ltd.
Sanderson Disposal
Sheet Metal Workers' + Roofers' Local 30
The Sharpe-Way Group, Scotia Wealth Management

Along with many other bronze and hole sponsors.



The Bethell Hospice Light & Love campaign is an opportunity for donors and supporters to remember and honour loved ones.

Held annually, the Tree Lighting Ceremony reflects this remembrance, and for each donation made, a light is illuminated on the trees situated in front of the hospice doors.



This past year, during the evening of November 30, we were privileged to listen as Joyce Buisman, Registered Nurse with Bethell Hospice since 2010, read the poem titled "We Speak Your Name" and watched as she turned on the brilliant display of lights. The reading of names was next, with long-time volunteer Stan Cameron reading over 400 names aloud, bringing a little bit of light, love and comfort to those in attendance.

Through many generous donations from the community and sponsors, the Light & Love Holiday campaign and Tree Lighting event combined, raised over $243,000, directly supporting Bethell Hospice residence care and community programs.

Many thanks to our 2023 Tree Lighting sponsors:

Fines Lincoln
LiUNA! Local 183
Bartlett Tree Services
FM 101 Orangeville

Bethell Hospice Foundation Donors

January 1 – December 31, 2023

Bethell Hospice Foundation wishes to thank the generous donors listed here who have supported us in the past year, and those who have given gifts anonymously.

Visionaries ($50,000+)

Caledon Women's Hockey League – Udder Tournament
Joan Yerex

Champions of Care ($25,000 – $49,999)

The Estate of Deirdre De Langley Wright
Phyllis Gallant
Horne Family Charitable Foundation
George P. & Bonnie Ledson
Ellie Mercer
Morningview Foundation
Timothy & Valerie Powell

Bethell Benefactors ($10,000 – $24,999)

Airlie Foundation
Bethell Hospice Holiday Bazaar
Elizabeth & Dr. Stuart Birnie
Cambium Farms Weddings & Events Ltd.
Pat DiBerto
The Egan Family Foundation
Robert & Janet Fines
Alan Frittenburg
John Heppler & Judy Petursson
Mary Iantorno
Bonnie & Doug Klaassen
The Knightgrange Foundation
L. N. Reynolds Co. Ltd.
Carol Lapham-Schrei
Bob & Julie Laverdure
Janine & James Livingston
Meadowvale Cemetery, Cremation & Funeral Centres
Jim & Luisa Mocon
Graham Munro Charitable Foundation
Carman & Olive Piercey
Robert Nimmo
Karla Galbraith-Reynolds & Bruce Reynolds
Rotary Club of Brampton
Scotiabank
Takla Foundation
Tire 89 Inc.
The Waechter Family

Leaders ($5,000 – $9,999)

Anonymous
Gail Anderson
Benson Steel Limited
Brannon Steel
Brampton & Caledon Community Foundation
Brampton Funeral Home & Cemetery
Caledon Building and Design
Canadian Progress Club of Brampton
Ann Carberry
CI Private Wealth
J. Rob Collins
Downey's Farm Market Ltd.
Egan Funeral Home
Fines Ford Lincoln
Golf Town Ltd.
Richard & Vera Grabowski
Kenneth & Phyllis Graydon
Helmut Hock
Glen & Sherry Judge
The B. Ledson Family
Charles Dubien
Chinguacousy Lions Club
LiUNA! Local 183
Linda & David Livingston
LPL Plumbing
Eleanor McClure
Cathy & George Newhouse
Polestar Consulting
Estate Of Beverley Reid
Rom-Grand Land Ltd.
Rotary Club of Brampton – Heart Lake
The Sharpe Way Group, Scotia Wealth Management
Sheila & William Sheard
Rebeca Smith
Lisa Speirs
The Corporation of the Town of Caledon
The Corporation of the Town of Orangeville
Vincent Law
Jeffrey Witcomb

Partners ($2,500 – $4,999)

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Daryl Black
Brampton Brick Limited
Caledon Cooperative Nursery School
Caledon Ski Club – Ladies' Day
Canada Border Services Agency
Cavalier Transportation Services Inc.
Nil Chinoy
Brenda & Bryce Clark
Douglas & Margaret Derry
Steven & Jennifer Desantis
Margaret Dickey
Ann Scheuermann
Fidelity Investments Canada ULC
Orville F. Getz
Glen The Plumber
Grinchmas 2023
Greenwood Ready Mix Limited
Gullybridge Inc.
Healing Cycle Foundation
Orangeville Honda
Adrian Horwood
Inside Out Family Chiropractic
IG Wealth Management
Amala Jayatilleke
Johanne Kelly
Miyeon Kim
Lawrence, Lawrence, Stevenson LLP
Judy MacNeil
Harpal S. Maheru
Nora Martin
Martin & Barbara McCreath
Russel Metals
Jill & Shannon Moss
Paramount Alliance Ltd.
Jo-Anne Robertson
Rock Garden Farms Ltd.
Barb Rose
Royal LePage RCR Realty Inc.
Ingrid Ruytenbeek
Nick & Ria Schaafsma Foundation
Sesco Design Build
Jane Ann Snyder
The Stafford Family
Bruce Stewart
Memory Spiel
Thomas Tobin
Maple Toyota
The Estate of Florence Warner
Glen Way
Robert Westerhof
Wicked Shortbread
Katharine Williams
Virginia Yule & David Roth

Supporters ($1,500 – $2,499)

Anonymous
Accurate Peel Appraisals Inc.
Alton Holdings Inc.
E. Lenore Armstrong
Teresa Arscott
Automotive Maintenance
Deborah Bamford
Michele & Andrew Beals
Shannon Bettridge
Karen Brannon
Deborah Carr
Celtrade Canada Inc.
Corporation of the County of Dufferin
Don & Nancy Crawford Family Endowment Fund
Susan Crawford
CUPE Local 831
Sarah DeGruchy
Helen & John Devins
Bill & Anna Marie Dewar
Guido DiFranco
Lynn & Peter Dobson
Charles Dubien
Catherine Earle
Evert & Evelyn Eggengoor
Maria Fernandes



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Jacquelyn Heeney
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S. A. Hristovski
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Jack Millar
Morrissey Monaghan Consulting
Glenn Morton
Linda Murphy
Dale Neilly
Terry & Marlene Nelson
Lori & Paul O'Hara-Hoke
Orangeville Toyota
Palgrave Loyal Orange Lodge 288
Shawny Pauman
Heather Picken
RA Tech Electrical
RBC Foundation
Ri-Go Lift Truck Ltd.
Steven Robinson
Royal Canadian Legion Branch 442
Royal Containers Ltd.
Royal LePage RCR Realty – Cheryl Robb
Salem United Church Women
Sanderson Disposal
Donald & Gloria Sargent
Sheet Metal Workers' Local Union No. 30
Shirley Clarkson-Grice
Silcotech North America Inc.
Catherine Spencer
Murray Stewart
Nancy P. Taylor
Lloyd & Margaret Thompson
Lynda Voegtle
Peter & Janet Volkes
Ruth Watson
Charles & Sandra Williamson

Mentors ($1,000 – $1,499)

Anonymous
2843650 Ontario Inc.
Robert & Cheryl Magee
Irene Reimanis-Aziz
Agrocrop Exports Ltd.
Margaret Anderson
John Armstrong
Audi of Brampton
Paul Bacci
Marilyn Bailey
Darshan Singh Banayat
Glenda Barnes
Isolde Boettger
Dorean Boss
Barbara Bottrell
Joyce & Kirk Brannon
John Brophy
David & Judy Burns
Creative Cadworks
Caledon Fire Two Hatters
Caledon Horticultural Society
Stanley & Deborah Cameron
Dale Cation
Wayne Chen
Christ Church
John & Debra Claridge
Alfred Clarke
Jackie Clarkson
Roberta Colabufalo
Donna & Robert Coreau
Coscorp Inc.
Michael & Becky Coupland
Shelley & Steve Craig
Davidson Family Foundation
Greg DeLaat
John & Mary Ellen Dodds
Dr. Emil Svoboda Denistry Professional Corp.
Helen & Norman Dunstan
Karen Duval
Fernview Construction Limited
Laurie Gallant
Lorna Gibson-Gluck
Lisa Gilroy
Renee Gluck
Graham Family Foundation
Diana Greer
Linda Jane Guy
Barbara Harron
Carolyn Hecks
James Hepburn
High Country United Church Women
Dona Hill
Warren & Jean James
William Johnstone
Judy Jones
Betty Keating
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Carolyn Keyes
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The Tax Shop Inc.
Cheryl Teeter
TER Construction
The Corporation of the City of Brampton
The Whitney Group Limited
Allan & Anne Thompson Endowment Fund
Huguette Thomson
Susan Tiffin
Scott Tilley
Jane & Gordon Thompson
Transmetro Limited
Pierre Vezina
Leslie & Terry Walsh
Brenda Wall
Ward Funeral Home – Brampton Chapel
Joanne Willson
Ryan Witcomb
Mike & Sabrina Wojcik
Elaine Woodward
Bill & Karen Woodwark
XTL Transport Inc.
Christine Young

Endowment Fund Supporters

Estate of Lorna Bethell
Janet D. Cottrelle Foundation
Graham Family Foundation
Estate of Susan Elaine Grange
Nora Martin – Gift Funds Canada
Estate of Don Naylor
TPC Toronto at Osprey Valley –
Mackenzie Tour, Osprey Valley Open

Legacy Supporters

The following donors have indicated a planned gift in their wills.

Stephanie Axworthy
Alan Frittenburg
Amala Jayatilleke
Dace & Eric Johnson
Lee-Anne Leavens
Tim Powell
Karen Steen
The Estate of James William LaRose
The Estate of Gordon Kenneth Thompson
Pierre Vezina

We have endeavoured to include all 2023 Foundation donors in a complete and comprehensive list and apologize if we have inadvertently missed a name.

Statement of Financial Position

	2024			2023
	Operating Fund	Restricted Fund	2024	2023
ASSETS	$	$	$	$
Current				
Cash	**121,688**	**24,773**	**146,461**	147,530
Accounts receivable	**25,853**	–	**25,853**	28,323
Short-term investments	**126,328**	–	**126,328**	125,000
Prepaid expenses	**55,127**	–	**55,127**	49,722
	328,996	**24,773**	**353,769**	350,575
Long-Term Investments	**5,428**	–	**5,428**	5,088
Capital Assets	**263**	**3,694,545**	**3,694,808**	3,648,435
	334,687	**3,719,318**	**4,054,005**	4,004,098
LIABILITIES				
Current				
Accounts payable and accrued liabilities	**153,052**	–	**153,052**	147,666
Government remittances payable	**52,399**	–	**52,399**	22,248
Deferred revenue – Bethell Hospice Foundation	–	**5,415**	**5,415**	1,323
Deferred revenue – others	–	**28,057**	**28,057**	10,545
	205,451	**33,472**	**238,923**	181,782
Long-term				
Deferred revenue – Bethell Hospice Foundation	–	**52,124**	**52,124**	11,778
Deferred revenue – others	–	**146,833**	**146,833**	36,870
	–	**198,957**	**198,957**	48,648
Net Assets				
Restricted funds	–	**3,486,889**	**3,486,889**	3,605,934
Unrestricted funds	**129,236**	–	**129,236**	167,734
	129,236	**3,486,889**	**3,616,125**	3,773,668
	334,687	**3,719,318**	**4,054,005**	4,004,098

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Statement of Operations

For the Year Ended March 31, 2024

	2024			2023
	Operating Fund	Restricted Fund	2024	2023
	$	$	$	$
Revenue				
Grant funding	**2,059,707**	**7,753**	**2,067,460**	1,842,707
Bethell Hospice Foundation	**872,784**	**5,563**	**878,347**	1,027,573
Special purpose grants	**–**	**21,587**	**21,587**	1,603
Interest income	**8,644**	**–**	**8,644**	1,464
Donations and other revenues	**4,163**	**–**	**4,163**	14,166
	2,945,298	**34,903**	**2,980,201**	2,887,513
Expenses				
Client service	**54,722**	**–**	**54,722**	45,279
Communication	**30,121**	**–**	**30,121**	26,243
Community awareness	**3,104**	**–**	**3,104**	1,455
Insurance	**26,423**	**–**	**26,423**	23,528
Occupancy	**54,070**	**–**	**54,070**	52,057
Office and general	**90,840**	**1,431**	**92,271**	124,903
Printing and stationery	**9,977**	**–**	**9,977**	9,106
Professional and service fees	**82,439**	**–**	**82,439**	79,202
Recruitment and resources training and recognition	**36,149**	**–**	**36,149**	30,487
Repair and maintenance	**43,956**	**–**	**43,956**	61,037
Travel	**6,705**	**–**	**6,705**	2,734
Wages and benefits	**2,541,940**	**–**	**2,541,940**	2,435,220
	2,980,446	**1,431**	**2,981,877**	2,891,251
Excess (Deficiency) of revenue over expenses before amortization	**(35,148)**	**33,472**	**(1,676)**	(3,738)
Amortization of capital assets	**53**	**155,814**	**155,867**	132,892
Excess (Deficiency) of revenue over expenses for the year	**(35,201)**	**(122,342)**	**(157,543)**	(136,630)

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Statement of Financial Position

As at December 31, 2023

	2023				2022
	General Fund	Internally Restricted	Externally Restricted	2023 Total	2022 Total
ASSETS	$	$	$	$	$
Current					
Cash	**695,088**	**20,690**	**51,357**	**767,135**	828,268
Short-term investments	**206,717**	**1,025,969**	–	**1,232,686**	657,338
Accounts receivable	**19,026**	**358**	**615**	**19,999**	24,963
Prepaid expenses	**2,949**	–	–	**2,949**	5,661
Interfund balances	**54,702**	**(51,022)**	**(3,680)**	–	–
	978,482	**995,995**	**48,292**	**2,022,769**	1,516,230
Long-term investments	–	**1,021,141**	**1,324,164**	**2,345,305**	2,393,504
	978,482	**2,017,136**	**1,372,456**	**4,368,074**	3,909,734
LIABILITIES AND FUND BALANCES					
Current					
Accounts payable and accrued liabilities	**56,059**	–	–	**56,059**	38,779
CEBA loan payable	–	–	–	–	30,000
	56,059	–	–	**56,059**	68,779
Fund Balances					
Externally restricted	–	–	**1,372,456**	**1,372,456**	1,372,456
Internally restricted	–	**2,017,136**	–	**2,017,136**	1,904,257
Unrestricted	**922,423**	–	–	**922,423**	564,242
	922,423	**2,017,136**	**1,372,456**	**4,312,015**	3,840,955
	978,482	**2,017,136**	**1,372,456**	**4,368,074**	3,909,734

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Statement of Operations

For the Year Ended December 31, 2023

	2023				2022			
	General Fund	Internally Restricted	Externally Restricted	2023 Total	General Fund	Internally Restricted	Externally Restricted	2022 Total
	$	$	$	$	$	$	$	$
Revenues								
Donations and fundraising	**1,790,050**	–	–	**1,790,050**	1,619,689	–	–	1,619,689
Grant/subsidy revenue	**6,828**	–	–	**6,828**	7,267	–	–	7,267
	1,796,878	–	–	**1,796,878**	1,626,956	–	–	1,626,956
Expenses								
Amortization of capital assets	–	–	–	–	168	–	–	168
Bank charges	**23,061**	–	–	**23,061**	30,218	–	–	30,218
Fundraising	**202,563**	–	–	**202,563**	207,733	–	–	207,733
Insurance	**1,639**	–	–	**1,639**	1,490	–	–	1,490
Office	**84,858**	–	–	**84,858**	79,060	–	–	79,060
Professional fees	**51,750**	–	–	**51,750**	51,801	–	–	51,801
Sub-contracts	**14,617**	–	–	**14,617**	18,574	–	–	18,574
Wages and benefits	**411,781**	–	–	**411,781**	367,266	–	–	367,266
	790,269	–	–	**790,269**	756,310	–	–	756,310
Excess of revenues over expenses before investment revenues and expenses and contributions to Bethell Hospice	**1,006,609**	–	–	**1,006,609**	870,646	–	–	870,646
Investment Revenues								
Gain (loss) on disposal of investments	–	**(13,984)**	**(12,521)**	**(26,505)**	–	(59,780)	502,203	442,423
Investment income	**6,717**	**48,907**	**61,832**	**117,456**	–	76,872	69,027	145,899
Investment management fees	–	**(4,110)**	**(7,059)**	**(11,169)**	–	(4,678)	(9,983)	(14,661)
Unrealized gain (loss) on investments	–	**147,175**	**(598)**	**146,577**	–	(47,507)	(909,077)	(956,584)
	6,717	**177,988**	**41,654**	**226,359**	–	(35,093)	(347,830)	(382,923)
Excess (deficiency) of revenues over expenses before contributions to Bethell Hospice	**1,013,326**	**177,988**	**41,654**	**1,232,968**	870,646	(35,093)	(347,830)	487,923
Contributions to Bethell Hospice	**(761,908)**	–	–	**(761,908)**	(979,091)	–	–	(979,091)
Excess (deficiency) of revenues over expenses	**251,418**	**177,988**	**41,654**	**471,060**	(108,445)	(35,093)	(347,830)	(491,368)

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Service Awards & Distinctions

BETHELL HOSPICE

Recipient of the Hospice Palliative Care – June Callwood Award

Stan Cameron – *Resident Support, Foundation*

Recipient of the June Callwood Circle of Outstanding Volunteers, Hospice Palliative Care Ontario.

Recipient of the Debbie Davis Outstanding Achievement Award – Bethell Hospice

Joyce Buisman – *Registered Nurse*

Presented to an individual who has made a difference to Bethell Hospice, and the many team members who are focused on providing excellent end-of-life care.

Distinguished Staff Service Award for 5 Years

Bimala Adhikari Sakota – *Registered Nurse*
Brenda Cripps – *Financial Administrator*
Aliya Hassam – *Registered Nurse*
Jasmine Kaur – *Registered Practical Nurse*
Charlene (Chuck) LeBlanc – *PSW/Intake Coordinator*
Magdalena Michalik – *Registered Nurse*
Trudy Mulder-Hall – *Clinical Manager, Hospie Residence*
Margaret Paan – *Executive Director*
Katharine Powell – *Manager, Volunteer Program*
Donna Spence – *Registered Nurse*
Lisa Ward – *Human Resource Manager*

Distinguished Volunteer Service Awards for 15 Years

Noreen Brigden – *Reception, Administration, Foundation*
Larry Flint – *Reception, Resident Support, Community Volunteer, Foundation*
Carmel Hili – *Reception, Resident Support, Community Volunteer*
Jennifer Malcolm – *Reception, Foundation*

Distinguished Volunteer Service Awards for 10 Years

Helen Dunstan – *Kitchen, Foundation*
Joanne Gardner – *Resident Support, Reception*
Luyse Groulx – *Garden, Landscape Committee*
Eleanor Kinnear – *Reception*

Distinguished Volunteer Service Awards for 5 Years

Safia Akhtar – *Reception, Resident Support, Foundation*
Julie Chircop – *Resident Support, Reception, Foundation*
Jan Costain – *Kitchen*
Louise Duffy – *Resident Support, Kitchen, Community Volunteer, Foundation*
Deanna Gaughan – *Resident Support*
Nadia Gilroy – *Reception, Kitchen*
Roxanne Lyons – *Kitchen, Resident Support, Foundation*
Janette Panhuis – *Hospice Board Member, Foundation*
Tony Smith – *Kitchen, Foundation*
Nancy Taylor – *Kitchen, Foundation*

BETHELL HOSPICE FOUNDATION

Lorna Bethell Legacy Award – Bethell Hospice Foundation

Robert & Janet Fines

Presented to an individual, family or organization that has made an outstanding contribution to the ongoing development and sustainability of Bethell Hospice.

Elizabeth Birnie Leadership Award – Bethell Hospice Foundation

Peggy Dickey

Presented to an individual or organization that has demonstrated outstanding leadership and contribution to Bethell Hospice Foundation in promoting and raising funds.

Distinguished Staff Service Award for 5 Years

Kelly Stronach
Senior Manager, Marketing & Communications

Distinguished Volunteer Service Award for 5 Years

Bonnie Klaassen
BHF Board Co-Chair

"At Bethell Hospice, we measure our success not by the days we add to life, but by the life we add to days. Our dedicated team works tirelessly to provide comfort, compassion, and dignity to our residents and their families. This past year, we have continued to honour our commitment to holistic, patient-centered care, ensuring every moment is filled with peace and meaning."

RAMINDER DHOOT, BH, RN
HOSPICE RESIDENCE NURSE







Thank you for your support and belief in the importance of Bethell Hospice in our community.

To keep the doors of Bethell Hospice open and all programs and services available at ***no cost*** to residents, community clients and their families, Bethell Hospice Foundation must raise over $1,700,000 each year.

For more information on how you can help us help others, please scan the QR code below and visit our websites.

BethellHospice

Telephone: 905.838.3534
Email: info@bethellhospice.org
Website: bethellhospice.org

BethellHospice
FOUNDATION

Telephone: 905.838.3534
Email: foundation@bethellhospice.org
Website: foundation.bethellhospice.org

BETHELL HOSPICE THANKS ALL OUR FUNDERS FOR THEIR GENEROUS SUPPORT

Ontario
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BethellHospice
FOUNDATION

Thank you to Merkley Design and Pete Paterson Photography for their assistance in the production of this annual report.

"I am grateful to be able to serve the residents, community clients, and family members of Bethell Hospice in my roles as a Resident Support and Therapeutic Touch volunteer. Every week I am privileged to connect with people in a way that is uncommon in our everyday world. I am forever enriched. If I am able to ease their day in just a small way, well, that is enough for me."

JIM METSON

VOLUNTEER, RESIDENT SUPPORT, COMPLEMENTARY THERAPY

CONTACT US

BethellHospice

BethellHospice FOUNDATION

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Website: foundation.bethellhospice.org

To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or donate securely online at foundation.bethellhospice.org

Bethell Hospice Charitable Registration #14003 8167 RR0001
Bethell Hospice Foundation Charitable Registration # 82636 7948 RR0001

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