

Bethell Hospice
CELEBRATING 15 YEARS

2025–2026 ANNUAL STAKEHOLDER MEETING



Michele Beals, Chair
Bethell Hospice



Housekeeping Remarks

Our Gratitude:
Thank you, Chris Merkley





Our heartfelt thank you to our photographer Chris Merkley - for his ongoing support of Bethell Hospice tonight and throughout the years.

Our Gratitude:
Thank you, Starbucks



A sincere thank you to Starbucks Orangeville, for their kind donation of coffee and tea for our event this evening.

Our Gratitude:
Thank you, Tin Roof Café



A heartfelt thank you to Tin Roof Café, for their kind donation of cookies, squares and sweets for our event this evening



Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Land Acknowledgement



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Agenda

Review:

- Mission Moment
- Year in Review
- Financial Review
- Celebration and Recognition





Michele Beals, Chair
Bethell Hospice



Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Opening Remarks:

Two Organizations
One Family
with Shared Common Goals



Letter of Gratitude:

Gadzala Family



Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation





Year in Review:

Bethell Hospice Hightlights



Margaret Paan,
Executive Director,
Bethell Hospice



Nicole Hand,
Executive Director,
Bethell Hospice Foundation

Bethell Hospice Residents cared for

197

Community Clients cared for

802

Community Client Interactions

4,394

Total butterflies collected for the Grief & Bereavement Project

3,500

Active Volunteers

145

Meals prepared at Bethell Hospice Residence

2,620

Number of Dufferin County Community Clients & Residents Served

363

Legacy Projects offered at Bethell Hospice

6





Margaret Paan,
Executive Director,
Bethell Hospice



Nicole Hand,
Executive Director,
Bethell Hospice Foundation

Year in Review:

Bethell Hospice Foundation Highlights

Record $1,333,985 contributed to Bethell Hospice

6,073 gifts received

29% new donors

Over $2M in revenues achieved

Over 5300 students in Hike





Margaret Paan,
Executive Director,
Bethell Hospice



Nicole Hand,
Executive Director,
Bethell Hospice Foundation

Year in Review:
BH/BHF Joining Forces





DBOT
Nominee



Grant Presentations



15th Anniversary Garden Party



Margaret Paan,
Executive Director,
Bethell Hospice

Strategic Plan 2026-2031

BETHELL HOSPICE STRATEGIC PLAN | 2026-2031

VISION

To be the leader in palliative care excellence.

MISSION

To deliver exceptional, compassionate care for the living, dying, and grieving, and to strengthen our community through education, advocacy, and partnerships.

BethellHospice

VALUES

Dignity
Every person, honoured and respected.

Courage
Strength and compassion in every action.

Accountability
We own our actions and uphold our commitments.

Collaboration
Together, elevating every moment.

Innovation
Bold Ideas. Better care.

Diversity, Equity & Inclusion
Everyone welcomed. Everyone valued. Everyone belongs.





Margaret Paan,
Executive Director,
Bethell Hospice

Strategic Plan
2026-2031







Harmeet Brar, Treasurer,
Chair - Finance Committee
Bethell Hospice

Bethell Hospice Financial Review 2025/2026

External Auditors:

- Resnick Partnership Ltd was our external auditors for the third year.
- Audited financial statements are available upon request. (paper or electronic)
- The board would like to thank both Management and our auditors for another successful year end and audit.

Interpretation:

- The audited financial statements reflect the financial summary provided in this update
- The drafted audited financial statements were discussed and reviewed by the Board in June 2026.
- The audit qualification is consistent with prior years as revenues.
- The financial data presented in the statements fairly present the position of Bethell Hospice

Presentation:

- Revenue and expense summaries
- Balance Sheet

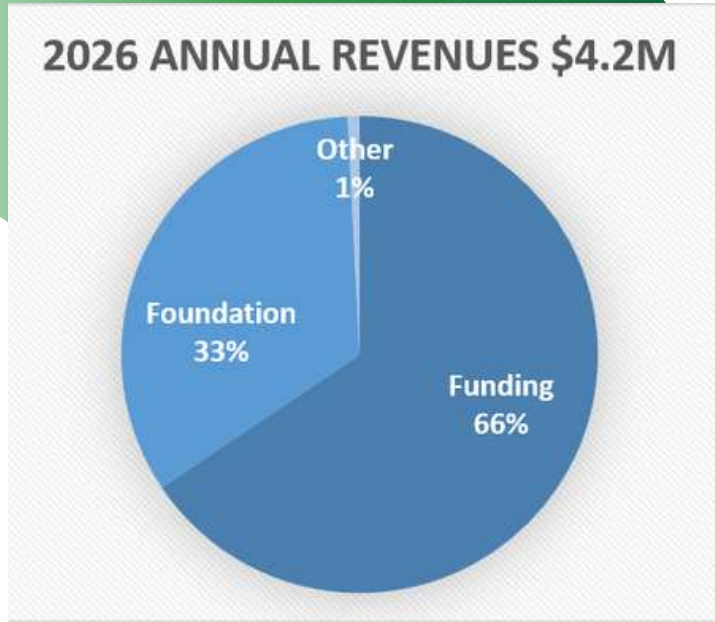


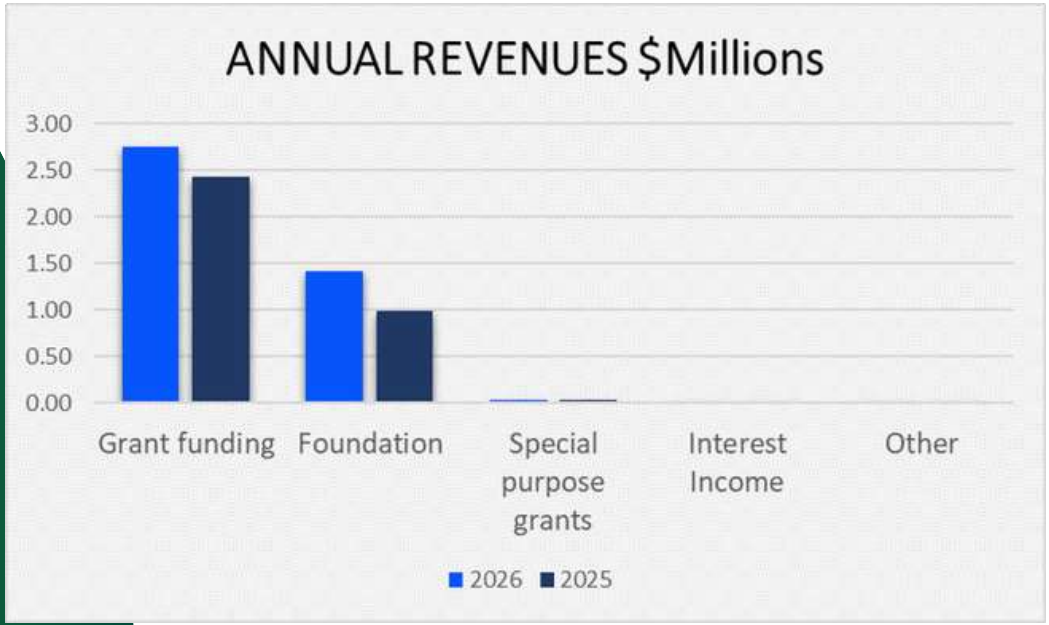


Harmeet Brar, Treasurer,
Chair - Finance Committee
Bethell Hospice

Bethell Hospice Financial Review 2025/2026

- Annual revenues are higher than prior year's number of $3.4M in total
  - $4.2M of annual operating revenue is supported by:
    - Government funding $2.7M to support inpatient and outpatient activity
    - Bethell Foundation $1.3M
    - Interest income and other grants total $0.03M.
      - Higher government funding and Foundation support received this year reflecting expanded Dufferin Hospice operations and programs.





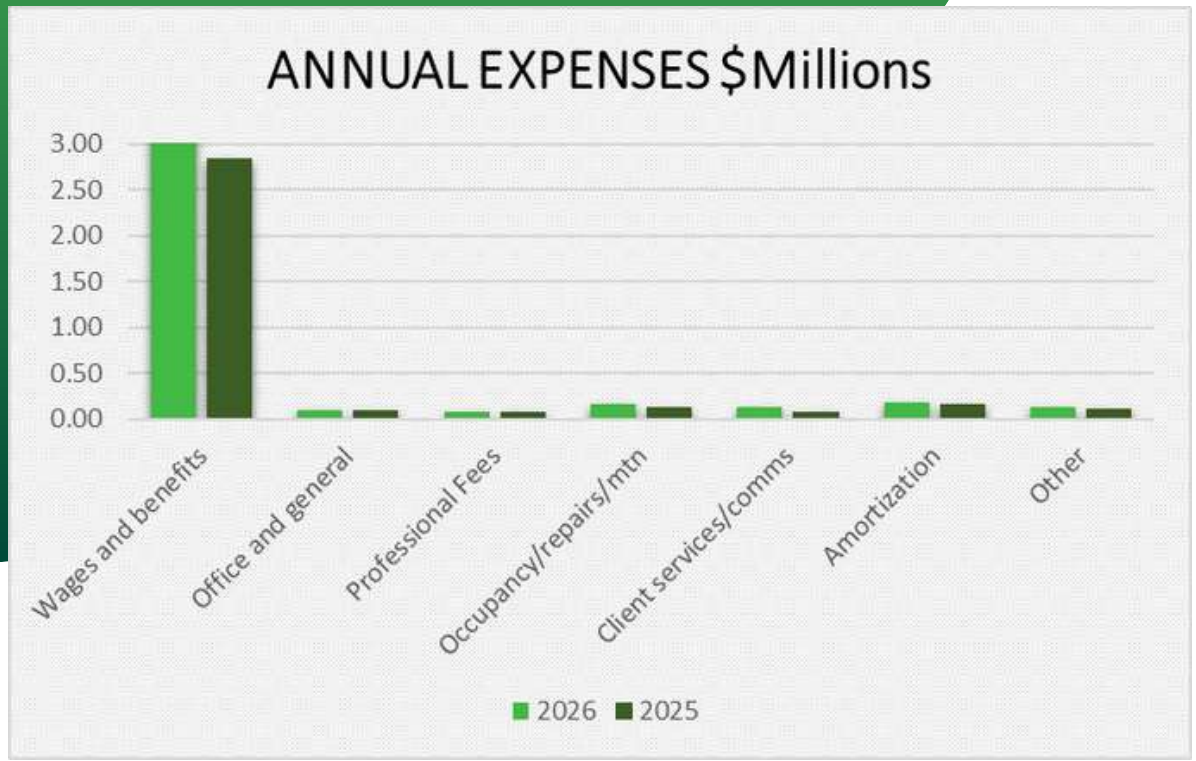


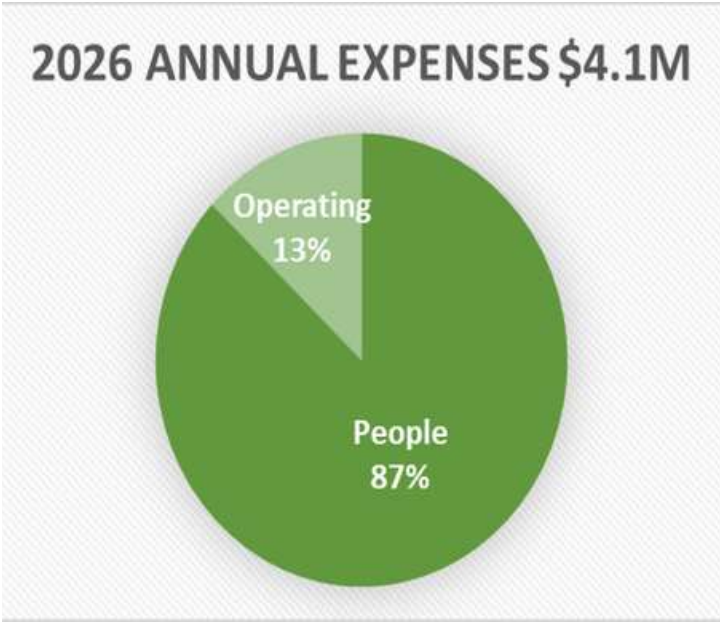


Harmeet Brar, Treasurer,
Chair - Finance Committee
Bethell Hospice

Bethell Hospice Financial Review 2025/2026

- As people are the core of our operations, annual expenses of $3.5M are spent on people
- The remaining expense of $0.53M supports operations including program non-staffing costs, building operating costs, and modest administrative costs.
- The financial statements include $0.19M in capital amortization (2025-$0.17M) recognizing the annual costs of assets over their useful life.









Harmeet Brar, Treasurer,
Chair - Finance Committee
Bethell Hospice

Bethell Hospice Financial Review 2025/2026

Balance Sheet $Millions	2026	2025
Cash	0.51	0.16
Accounts Receivable	0.03	0.07
Short Term Investments	0.21	0.16
Prepaid Expenses	0.06	0.05
Current Assets	0.81	0.44
Long Term Investments	0.00	0.00
Capital Assets	3.62	3.66
Total Assets	**4.43**	**4.10**
Accounts payable and accrued liabiliti	0.17	0.22
Government Remittances	0.06	0.06
Contingent Liability	0.01	0.00
Deferred Revenue	0.45	0.04
Total Current Liabilities	0.69	0.33
Deferred Revenue	0.28	0.24
Restricted Fund	3.30	3.39
Unrestricted Fund	0.16	0.14
Total Liabilities	**4.43**	**4.10**

- The balance sheet continues to showcase stable operations with adequate cash and short-term investments ($0.81M) to cover short term liabilities and commitments ($0.69M).
- Building, land improvement, driveway and gazebo account for 90% of the net capital assets balance.





Jamie Mitchell, Treasurer
Bethell Hospice Foundation

Bethell Hospice Foundation Financial Review 2025/2026

Statement of Financial Position

As at March 31, 2026

	2026				2025
	Unrestricted General Fund	Internally Restricted Fund	Externally Restricted Funds	2026 Total	2025 Total
ASSETS	$	$	$	$	$
Current					
Cash and cash equivalents	426,230	204,068	67,227	697,525	1,121,404
Short-term investments	55,278	2,119,591	1,874,082	4,048,951	3,798,212
Government remittances recoverable	27,936	153	218	28,307	5,891
Interfund balances	(8,414)	7,387	1,027	–	–
Prepaid expenses	36,763	–	–	36,763	32,362
	537,793	2,331,199	1,942,554	4,811,546	4,957,869
Long-Term Investments	–	509,549	–	509,549	75,387
	537,793	2,840,748	1,942,554	5,321,095	5,033,256
LIABILITIES AND FUND BALANCES					
Current					
Accounts payable and accrued liabilities	69,038	–	–	69,038	205,529
Deferred income	55,000	–	–	55,000	13,500
	124,038	–	–	124,038	219,029
Fund Balances					
Externally restricted funds	–	–	1,942,554	1,942,554	1,614,173
Internally restricted fund	–	2,840,748	–	2,840,748	2,568,598
Unrestricted general fund	413,755	–	–	413,755	631,456
	413,755	2,840,748	1,942,554	5,197,057	4,814,227
	537,793	2,840,748	1,942,554	5,321,095	5,033,256





Jamie Mitchell, Treasurer
Bethell Hospice Foundation

Bethell Hospice Foundation Financial Review 2025/2026

Statement of Operations

For the year ended March 31, 2026

	2026				2025	2024
	Unrestricted General Fund	Internally Restricted Fund	Externally Restricted Funds	2026 Total (12 months)	2025 Total (3 months)	December 31, 2024 (12 months) *Supplemental information
	$	$	$	$	$	$
Revenues						
Donations and fundraising revenue	2,050,016	–	–	2,050,016	238,919	2,016,813
Foundation grants/subsidy revenue	–	–	–	–	–	156,000
	2,050,016	–	–	2,050,016	238,919	2,172,813
Expenses						
Wages and benefits	458,886	–	–	458,886	117,982	470,949
Fundraising	256,486	–	–	256,486	13,538	203,705
Office	93,038	–	–	93,038	10,854	94,860
Professional fees	78,164	–	–	78,164	12,335	57,880
Interest and bank charges	28,722	–	–	28,722	6,093	25,148
Subcontractors	7,703	–	–	7,703	1,741	6,396
Insurance	1,982	–	–	1,982	485	1,764
	924,981	–	–	924,981	163,028	860,702
Surplus before investment revenues (expenses) and contributions to Bethell Hospice	1,125,035	–	–	1,125,035	75,891	1,312,111
Investment Revenues (expenses)						
Investment income	1,372	38,451	81,686	121,509	40,579	182,832
Gain on disposal of investments	–	82,257	73,688	155,945	615	8296
Investment management fees	–	(3,307)	(12,203)	(15,510)	(3,643)	(12,829)
Unrealized gain (loss) on investments	–	144,626	185,210	329,836	(21,813)	365,173
	1,372	262,027	328,381	591,780	15,738	543,472
Surplus before contributions to Bethell Hospice	1,126,407	262,027	328,381	1,716,815	91,629	1,855,583
Contributions to Bethell Hospice	1,333,985	–	–	1,333,985	160,000	1,285,000
Net (Expenses over Revenues) Revenues over Expenses for the year	(207,578)	262,027	328,381	382,830	(68,371)	570,583





Michele Beals, Chair
Bethell Hospice

Retiring / Past Board Members

Bethell Hospice:

Acknowledgement of Retiring / Past Board Members:



Janette Panhuis
Director, Past Chair
Bethell Hospice



Darlene Farrow
Secretary, Chair - Governance Committee
Bethell Hospice



Shellina Haji
Director, Governance Committee
Bethell Hospice





Michele Beals, Chair
Bethell Hospice

Welcoming New Board Member

Bethell Hospice:

Welcome to our new board member:



Sylvia Langlois
Director
Bethell Hospice





Michele Beals, Chair
Bethell Hospice

Board of Directors Slate 2026/2027

Bethell Hospice:

- Michele Beals
- Harmeet Brar
- Emma Johnston
- Sylvia Langlois
- Margaret Morrison
- Ryan Prendergast
- Adal Simeone





Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Retiring / Past Board Members

Bethell Hospice Foundation:

Acknowledgement of Retiring / Past Board Member:



Dale Neilly
Director, Development Committee,
Governance Committee
Bethell Hospice Foundation



Welcoming New Board Members

Bethell Hospice Foundation:



Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Welcome to our new Board Members:



Harbhajan S. Dhillon
Director
Bethell Hospice Foundation



Gord Gunning
Director
Bethell Hospice Foundation





Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Board of Directors Slate 2026/2027

Bethell Hospice Foundation:

- Brenda Clark
- Kris Cochrane
- Harbhajan Dhillon
- Barb Di Marco
- Alan Frittenburg
- Gord Gunning
- Adrian Horwood
- Bonnie Klaassen
- Bonnie Ledson
- Jamie Mitchell
- Rebekah Rabe
- Allan Thompson





Kat Powell,
Manager,
Volunteer Program

Years of Service
Recognition Awards for
Bethell Hospice Volunteers



Thank you!

Volunteers

Acknowledgin

5 years of Service



Volunteer **5** Year Recognition:



Mary Ann Bowman

Kitchen, Resident Support, Complementary Therapy Volunteer

Thank you!





Volunteer **5** Year Recognition:

Gayle Gilpin

Reception & Foundation Volunteer

Thank you!



Volunteer **5** Year Recognition:



Marty Harrison

Garden Volunteer

Thank you!





Volunteer **5** Year Recognition:

Gunda Herzog-Gross

Kitchen, Resident Support Volunteer

Thank you!





Volunteer **5** Year Recognition:

Joy Rounding

Reception Volunteer

Thank you!



Volunteer **5** Year Recognition:



Justine Turner

Reception & Resident Support Volunteer

Thank you!



Volunteer **5** Year Recognition:



Janet Vander Griendt

Kitchen, Reception Volunteer

Thank you!





Volunteer **5** Year Recognition:

Lucille Weber

Garden Volunteer

Thank you!



Volunteer **5** Year Recognition:



Audrey Wille

Garden Volunteer

Thank you!



Thank you!

Volunteers

Acknowledgin

10 years of

Service



Volunteer **10** Year Recognition:



Paul McMorrow

Resident Support Volunteer

Thank you!





Volunteer **10** Year Recognition:

Nancy McNeill-Dwhytie

Reception & Community Visiting Volunteer

Thank you!



Volunteer **10** Year Recognition:



Joanne Pattison

Resident Support, Complementary Therapy & Kitchen Volunteer

Thank you!



Volunteer **10** Year Recognition:



Bruce Stewart

Resident Support & Community Visiting Volunteer

Thank you!



Volunteer **10** Year Recognition:



Lorraine Van Wagner

Kitchen Volunteer

Thank you!



Thank you!

Volunteers

Acknowledgin

15 years of

Service





Volunteer **15** Year Recognition:

Helen Hydon

Kitchen Volunteer

Thank you!



Volunteer **15** Year Recognition:



Jan Middaugh

Reception Volunteer

Thank you!



Volunteer **15** Year Recognition:



David Roth

Kitchen & Community Visiting Volunteer

Thank you!



Thank you!

Volunteers

Acknowledgin

25 years of

Service



Volunteer **25** Year Recognition:



Bonnie Davidson

Community Visiting Volunteer

Thank you!





Margaret Paan,
Executive Director,
Bethell Hospice

Years of Service
Recognition Awards for
Bethell Hospice Staff



Thank you!

Staff

Acknowledgin

5 years of Service





Staff **5** Year Recognition:

Charlene(Chuck) LeBlanc

Registered Practical Nurse,
Central Intake Nurse Coordinator for Palliative Care (Dufferin-Caledon)

Thank you!





Staff **5** Year Recognition:

Zainab Muhammed

Registered Practical Nurse

Thank you!





Staff **5** Year Recognition:

Karen Wall

Human Resource Administrator

Thank you!



Thank you!

Staff

Acknowledgin

15 years of

Service





Staff **15** Year Recognition:

Dorothy Rankin

Registered Nurse, Intake Coordinator

Thank you!





Kat Powell,
Manager,
Volunteer
Program

Recognition Award:

HPCO
Hospice Palliative Care Ontario

June Callwood

Circle of Outstanding Volunteers



Congratulations!



Award RECIPIENT

June Callwood Circle of Outstanding Volunteers:

HPCO
Hospice Palliative Care Ontario

Lisa Speirs

Resident Support, Kitchen &
Complementary Therapy Volunteer





Recognition Award:

VOLUNTEER MBC
MISSISSAUGA • BRAMPTON • CALEDON
care • community • connection

Helping Hands

Award 2025/2026



Congratulations!



Award Nominee 2026:

Helping Hands

VOLUNTEER MBC
MISSISSAUGA · BRAMPTON · CALEDON
care · community · connection

Karen Hamilton

Resident Support, Kitchen,
Foundation Volunteer





Kat Powell,
Manager,
Volunteer
Program

Recognition Award:

TOWN OF CALEDON

Civic Awards Program

Volunteer Service Award

Community & Social Service





Award RECIPIENT 2026:

Civic Awards Program

Volunteer Service Award

TOWN OF CALEDON

Jennifer Malcolm

Reception, Foundation Volunteer





Margaret Paan,
Executive Director,
Bethell Hospice

Recognition Award:

Orangeville

Inaugural Orangeville Community

Champion Award



Award Nominee 2026:

Inaugural Orangeville Community Champion Award



Bonnie Davidson

Community Visiting Volunteer





Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Years of Service
Recognition Awards for
Bethell Hospice Foundation Volunteer



Volunteer **5** Year Recognition:



Rebekah Rabe

Bethell Hospice Foundation
Board Member, Director

Thank you!





Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Years of Service
Recognition Awards for
Bethell Hospice Foundation Staff





Staff **5** Year Recognition:

Nicole Hand

Bethell Hospice Foundation,
Executive Director

Thank you!




NOTABLE
INSPIRING
EXECUTIVE
COMPASSIONATE
OUTSTANDING
LEADER
EXTRAORDINARY



Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Award RECIPIENT

Lorna Bethell Legacy Award
Bethell Hospice Foundation:

Airlie Foundation – The Ogilvie Family





Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice Foundation

Award RECIPIENT

Elizabeth Birnie Leadership Award

Bethell Hospice Foundation:

The Downey Family





Bonnie Klaassen, Co-Chair
Bethell Hospice Foundation



Adrian Horwood, Co-Chair
Bethell Hospice
Foundation

Award RECIPIENT

Community Event Award
Bethell Hospice Foundation:

The Dawna Hunt Memorial Tournament





Emma Johnston,
Director,
Bethell Hospice

Debbie Davis

Recognition Nominations & Award





Emma Johnston,
Director,
Bethell Hospice

Recognition Award: *Debbie Davis*

Award 2026

The Debbie Davis Outstanding Achievement Award was established in September 2019 in recognition and admiration for Debbie's outstanding passion, dedication and support of Bethell Hospice's mission and values.

This award honours outstanding individuals like Debbie, whose exceptional contributions have made a positive difference for Bethell Hospice and the many team members focused on providing exemplary end-of-life care.





Emma Johnston,
Director,
Bethell Hospice

Recognition Award: *Debbie Davis*

Award 2026

Thank you to the dedication of our Debbie Davis Nominations Committee in making this yearly award a reality.

Committee Members:

- Andrea Chiefari
- Dale Cimolai
- Emma Johnston
- Margaret Paan
- Kat Powell
- Louise Sallese
- Adal Simeone
- Bruce Stewart
- Lisa Ward





Emma Johnston,
Director,
Bethell Hospice

Historical Winners

Debbie Davis

Award 2026

- 2019: Debbie Davis, Volunteer
- 2020: Susanne McRoberts, Volunteer
- 2021: Karen Rammage, PSW
- 2022: Lynn Dobson, Volunteer
- 2023: Joyce Buisman, RN
- 2024: David Roth, Volunteer
- 2025: Lisa Pecarski, Volunteer



“Elizabeth embodies the spirit and values of Bethell Hospice and is a tireless advocate for Bethell and for hospice generally.”



Recognition Nomination Award:

Elizabeth Birnie

Kitchen, Fundraising Volunteer

...Passion

...Vision

...Community Builder

...Tireless Advocate

...Inspiration to Others

...Champion of Bethell Hospice



"Mary Ann provides compassionate Therapeutic Touch support to caregivers, people living with a life-limiting illness, and individuals who are grieving."



Recognition Nomination Award:

Mary Ann Bowman

Kitchen, Complementary Therapy, Resident Support Volunteer

...Compassionate Listening

...Calming Presence

...Therapeutic Touch

...Dignity

...Adaptable

...Welcoming



"Year after year Stan has been there for our team, supporting our residents, clinical team, volunteers, friends and families"



Recognition Nomination Award:

Stan Cameron

Resident Support, Fundraising Volunteer

...Year After Year

...Always There

...Dedicated

...Team Support

...Resident-Focused

...Steady Presence



"Michele goes above and beyond in every aspect of her job. Always available to help and support others and constantly striving for improvements."



Recognition Nomination Award:

Michele Keeler

Quality & Facilities Manager

...Above & Beyond

...Supportive

...Forward-Thinking

...Advocate

...Continuous Improvement

...Reliable



"Chuck brings a sense of calm into people's lives at a moment where they need it more than ever."

Recognition Nomination Award:

Charlene (Chuck) LeBlanc

Registered Practical Nurse, Central Intake Nurse Coordinator for Palliative Care (Dufferin-Caledon)



...Reassuring

...Trusted

...Relationship Builder

...Compassionate Care

...Partnership

...Goes Beyond



“Regardless of how busy Amita was, she always took the time to answer inquiries or support others.”



Recognition Nomination Award:

Amita Patel

Hospice Residence Intake Coordinator

...Leadership

...Composed

...Team Builder

...Approachable

...Makes Time for everyone

...Role Model



“Karen treats every resident with care, compassion, and kindness. She takes the time to connect with each resident and implement what matters most.”

Recognition Nomination Award:

Karen Rammage

Personal Support Worker



...Kindness

...Personal Connection

...Goes the Extra Mile

...Uplifting

...Attentive

...Makes Others Feel Seen



Recognition Recipient Award

Debbie Davis

Award 2026

And our 2026 Debbie Davis Award Winner is.....



Recognition Recipient Award

Debbie Davis

Award 2026



Charlene(Chuck) LeBlanc

Congratulations!



Annual Report



Margaret Paan,
Executive Director,
Bethell
Hospice



Nicole Hand,
Executive Director,
Bethell Hospice Foundation



2025-2026 ANNUAL REPORT is now available!





Margaret Paan,
Executive Director,
Bethell
Hospice



Nicole Hand,
Executive Director,
Bethell Hospice Foundation

Questions & Answers



Closing Remarks, Adjournment

Thank you!

