Annual Report

BethellHospice

BethellHospice FOUNDATION

BETHELL HOSPICE | APRIL 1, 2016 – MARCH 31, 2017

BETHELL HOSPICE FOUNDATION | JANUARY 1, 2016 – DECEMBER 31, 2016











Here when you need us

Bethell Hospice Board of Directors

Brian Braun – Advisory
Debbie Davis – Chair
Deb Douma – Director
Jeffery Gregory – Treasurer
Bonnie Grogan – Director
Veronica Hall – Director
Kathryn Lockyer – Vice Chair
Mike Mecredy – Director
Nora Martin – Advisory
Shawn Smith – Director

During this fiscal year, Heather Climenhage, Gurwinder Gill and Nora Paradis retired from our Board.

We wish them the very best.

Bethell Hospice Foundation Board of Directors

Elizabeth Birnie – Honourary Patron
Mike Chapman – Director
J. Rob Collins – Co-Chair & Secretary
Al Frittenburg – Director
Barb Gough – Director
Syd Harmon – Director
Danila Maric – Director
Lori O'Hara-Hoke – Director
Yvonne Parker – Director
Tim Powell – Co-Chair & Treasurer
John Sanderson – Director

During 2016, Tricia Cain and Rob Wright retired from the Board.

Both are sincerely missed.

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"I can't thank you enough for what you all here at Bethell have done for Frank, and for my sister, Lina. I thank you for all the meals, the hugs, the smiles. I thank you for the love, support, kindness and joy that this home has given her and Frank over the last three months… You are all special, and make everyone feel just as special."

FRANK'S SISTER, LORI
IN MEMORY OF FRANK ARGIRO

A Message from Bethell Hospice Foundation



Thanks to the generosity of our donors, sponsors and volunteers, Bethell Hospice Foundation raised over $1,000,000 in support of Bethell Hospice in 2016.

Your strong belief in the importance of Bethell Hospice in our community is an ongoing inspiration. As you read the pages of this report and learn about all the new initiatives undertaken by Bethell Hospice, know that your support makes it all possible. Fundraising revenue accounted for 30% of Bethell Hospice's total operating budget in 2016-2017 – covering all expenses except direct care medical staffing costs. Your support keeps the doors of Bethell Hospice open!

Fundraising highlights this year included record-breaking support of our Hike for Bethell Hospice, our second *Caring for Our Community Lottery*, and more community fundraising events than ever before. In 2016, community organizers held 50 separate events in support of Bethell Hospice Foundation, netting over $190,000. We are so grateful for your energy, your enthusiasm and your continued support.

Your commitment ensures that Bethell Hospice will continue to provide compassionate care with no direct cost to residents, community program participants or their families. Your support means so much to so many.

Thank you once again.



J. Rob Collins
Co-Chair
Bethell Hospice Foundation

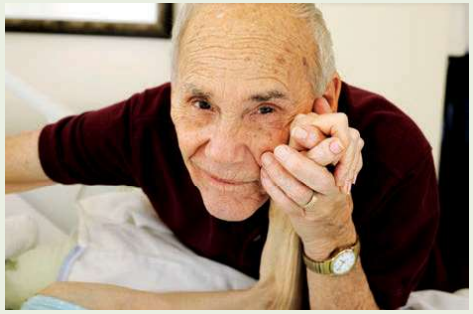


Tim Powell
Co-Chair
Bethell Hospice Foundation



Jeannette Vanden Heuvel
Director of Development
Bethell Hospice Foundation

A Message from Bethell Hospice



This past year was full of change and progress at Bethell Hospice, both strategically and operationally.

We also welcomed new leadership with new Board Chair, Debbie Davis, and new Executive Director, Nazira Jaffer.

As we look back, this has been a year of transition as many new seeds were planted, nurtured and have begun to sprout and bear fruit. We began to prepare for our accreditation, including the review of approximately 1700 policies, protocols and operational processes. These activities prepared us for our accreditation survey in May 2017, which was very successful. The surveyors were extremely impressed with our hospice and the services that we provide to our clients. We are proud to announce that we received our three year accreditation from CARF International.

This year, we updated our strategic plan, adopting three guiding principles:

- Excellence in Community Palliative Care and Residential Hospice Services – a system-wide need for comprehensive and integrated care is emerging; Bethell Hospice will provide leadership and support in the Central West Local Health Integration Network (CWLHIN) in palliative care and align with their priorities
- Quality, Safety and Efficiency – dedicated to strengthening patient and family experiences; commitment to the provision of optimum quality of life of the dying with dignity and respect
- Growth and Sustainability – commitment to building on our successes through advancement, innovation and thoughtful engagement

Our strategic plan was based on three distinct directions:



- Client and Family-Centered Palliative Care that is Seamless and Accessible – provide exemplary hospice palliative care that focuses on the whole person, and is seamless and accessible; with the focus on client and family centered care, Bethell Hospice will continue to ensure equitable and timely access to all our programs and services
- Visionary Leadership and Human Resources within a Renewed Organizational Culture – enhance the leadership to enable change and facilitate innovation to improve the effectiveness of the organization; strengthen the operational infrastructure that will focus on developing a trans-disciplinary, diverse, and learning and knowledge-focused organization; build capacity for palliative care leadership and human resources for care giver support
- Organizational Resiliency – ensure the organization has the resources required to meet its goals and objectives

With the updated strategic plan in place, we began the journey of our organizational cultural transformation and aligned this with the appropriate human resources, structure, skill sets, training, policies and processes.

Within human resources, we continue to value our most important assets – our people: our employees and volunteers. We introduced a pension plan for employees. We recruited new employees, including two social workers, and over 40 new volunteers. As part of our education plan, we conducted several Lunch and Learn sessions and offered two training days for our employees, and the first-ever training day for our volunteers, which included the deployment of volunteer kits and training materials. All of these activities support our ongoing efforts to continuously improve, and align with our strategy of making Bethell Hospice a 'learning organization'.



We continue to explore new and innovative ways to improve access for our clients and have introduced several new programs:

- Child and Youth Bereavement Programs
- Your Story Matters: Journaling Through Grief Program
- Death Cafés within the community
- Caregiver Cafés and Movie Nights
- Children's Bereavement Groups
- Ethnic Cuisine for the diverse community clients we serve

Additionally, several capital projects were undertaken with the financial support of the CWLHIN. Some of these projects include:

- establishing a cloud-based IT platform with upgraded hardware for employees in addition to two laptops for our volunteers
- installation of a nurse call bell system to support the clinical team working with clients in the residential program
- installation of a new telephone system





We would like to extend our thanks to our employees, volunteers, community partners, funders, and donors for making Bethell Hospice an outstanding resource for our community. We are also extremely appreciative of the fundraising work done, on behalf of Bethell Hospice, by the Bethell Hospice Foundation. Without their support, we could not continue to provide the services of Bethell Hospice to those who have an unmet need.

The pursuit of excellence in palliative care and end-of-life care is what will make the difference for our clients and families. Our collective achievements demonstrate our commitment to pursue excellence in everything we do.

We continue to be leaders in palliative and end-of-life care in the Central West LHIN, building partnerships that will have a lasting and positive impact for our clients, families and partners at all levels. Our success is the community's success. Bethell Hospice is well prepared for the upcoming year.



Debbie Davis
Board Chair
Bethell Hospice



Nazira Jaffer
Executive Director
Bethell Hospice

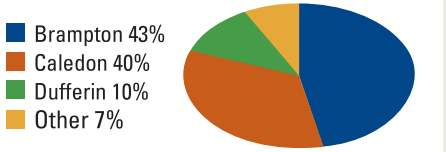
Bethell Hospice Highlights 2016–2017



Community Program

In 2016 – 2017, Bethell Hospice served 1043 individuals through our Community and Psychosocial Spiritual Programs, representing 2756 service units. Three adult bereavement support groups were held, serving 20 participants. A social worker joined the Community Program team in December 2016, enhancing our ability to provide care in the community.

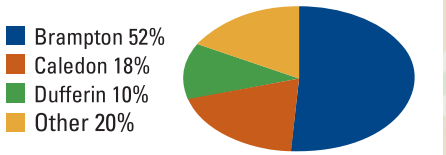
Community Program, Clients Served by Community



Residential Care Program

Bethell House welcomed 174 residents in 2016-2017, representing an average occupancy rate of 92%. The average length of resident stay was 13 days. Purchases of a blanket warmer and bladder scanner positively impacted resident care. Feedback from family members continued to be positive and thankful. Follow-up surveys with families were converted to an electronic format, and response rates have increased.

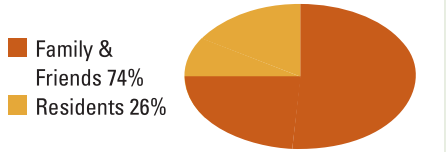
Residential Care Program, Clients Served by Community



Residential Care Program, Psychosocial Services

A social worker joined the Residential Program team in January 2017 to provide psychosocial support to residents, their families and friends. This new program provided face-to-face anticipatory and bereavement services to 114 individuals, comprised of 30 residents and 84 families and friends. 265 visits were provided from January 3 to March 31, 2017.

Residential Care Program, Psychosocial Services Provided by Client Type



Volunteer Program

In 2016 -2017, 44 new volunteers joined our team, bringing our roster of active volunteers to 156 individuals by March 31, 2017. These volunteers contributed 15,400 combined service hours to the organization. Our volunteers range in age from 15 to 88, and speak a combined total of thirteen different languages. Simple massage and aromatherapy was added as the fourth modality in our complementary therapy program, and complementary therapy volunteers are now in house four days each week. The HPCO online training platform increased accessibility to volunteer training, resulting in 38 volunteers trained since October 2016.





Service Awards and Distinctions

Elizabeth Birnie Leadership Award
Chris Merkley

HPCO June Callwood Circle of Outstanding Volunteers
Neil Morris
Maintenance, Landscape & Committee Volunteer

Lorna Bethell Legacy Award
Anne Livingston



Town of Caledon Volunteer Service Award
Helen Hydon
Kitchen Volunteer

Town of Caledon Volunteer Service Award
Jane Lyndon
Kitchen Volunteer

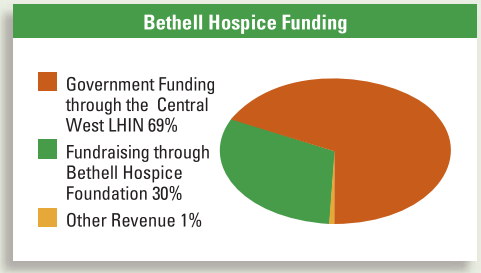
Volunteer MBC Helping Hands Award
Manjot Sunner
Reception & Resident Support Volunteer

Education Program

Bethell Hospice sees itself as a 'learning organization', and prioritizes on-going education and support of staff and volunteers. Highlights of our robust educational program included the following opportunities:

- All staff and volunteers were invited to participate in Medical Assistance in Dying (MAiD) policy training
- Six Lunch & Learn activities were provided for staff and volunteers, with *Persuasive Communication* and *The Nature of Suffering & Loss* being the most popular
- A facilitated discussion and webinar on *Compassion and Hospice Palliative and End-of-Life Care* was offered to staff and volunteers through the Canadian Hospice Palliative Care Association
- Quarterly Volunteer / Executive Director Forums were held to give volunteers opportunities to discuss ideas and concerns directly with the Executive Director
- Six Volunteer Information Sessions and six Volunteer Trainings were conducted
- South Asian Community Forums offered workshops and keynote addresses to staff, volunteers, and community members in February 2017
- New trainings on *Ethnic Food Cuisine*, *Therapeutic Touch*, and *Grief Support for Children & Teens* were hosted for staff and volunteers
- Volunteer Training Day at the Brampton Lionhead Golf Course focused on *Self Care and Compassion Fatigue*
- Staff Day at the Brampton Lionhead Golf Course featured sessions on *5 Disfunctions of a Team* and *DiSC Personality Training*
- First Death Café was held in Brampton, with a workshop presented at the annual Hospice Palliative Care Ontario Conference on the topic

Bethell Hospice Funding



Bethell Hospice Foundation Donors

January 1 – December 31, 2016

Bethell Hospice and the Bethell Hospice Foundation wish to thank the generous donors listed here who have supported us in the past year, and those who have given gifts anonymously.

Visionaries ($50,000+)

Anne Livingston

Champions of Care ($25,000 - $49,999)

Brampton Flight Centre, Light Up the Runway
Cavalier Transportation Services Inc.
Robert Fines
Glen Eagle Golf Tournament for Bethell Hospice
Hockley Valley Resort Fashion Show
Scotiabank (First Street, Orangeville Branch)

Bethell Benefactors ($10,000 - $24,999)

Bethell Hospice Foundation Christmas Bazaar
Stuart & Elizabeth Birnie
Caledon Women`s Hockey League Udder Tournament
David Cartwright
J. Rob Collins
Devil's Pulpit Golf Association
Ledson Investments Inc.
Merkley Design
Timothy & Valerie Powell
Scotiabank (Queen Street, Bolton Branch)
Scotiabank (Bramalea Road, Brampton Branch)
Jo-Ann Ward

Leaders ($5,000 - $9,999)

310 Running, Don Olson Classic
Clementina Andreacchi
Brampton Brick Limited
Cheltenham United Church Memorial Fund
Don & Nancy Crawford Family Fund held @ the Brampton & Area Community Foundation
Bruce Duggan
Paul & Pam Dunlop
Alan Frittenburg
Graham Munro Charitable Foundation
Hearts for Bethell Hospice
Debbie Kennedy
Lincoln Test Drive, Lincoln Canada
Janine & Jim Livingston
Meadowvale Cemetery, Cremation and Funeral Centres
The Norman & Margaret Jewison Charitable Foundation
Palgrave Loyal Orange Lodge #288
The Paloma Foundation
The Patrick & Barbara Keenan Foundation
Royal Bank of Canada, Brampton Branches
Royal Glen Eagle Investments Ltd.
The Simple Alternative Funeral Centres Mississauga
The Ward Family Foundation
Women Supporting Women Pyjama Party

Partners ($2,500 - $4,999)

Lenore Armstrong
John Brans
Nancy Crawford
Nicole Demerse
Johanna Downey
Richard Felix
Margaret Gilder
Healing Cycle Foundation, Cycle for Bethell Hospice Team
Charles Hooker
Jane Lindsay & Family
Audrey McIntyre
Donald W. Naylor
Rock Garden Farms
Joy Rounding
Warren's Waterless Printing
Lucille Weber & Don Gray
Heather Wilken

Supporters ($1,500 - $2,499)

Paul Black
Bowl-a-thon in memory of Al Bolton & Kaitlyn Bolton
Brian Braun Professional Corp.
Tricia Cain
Cavalier Transportation Services Employee Golf Tournament
The Clorox Company
The Corporation of the Town of Caledon
Tony & Carole Deltin
Douglas & Margaret Derry
Catherine Earle
Donald & Diana Greer
Ralph Harkies
Shanil M. & Amala Jayatilleke
Ryan & Jennifer Johnson
Kimberly Ann King, Maguire's Irish Pub
Tina Mulcahy
Duncan & Teresa Paterson, Natasha Paterson Memorial Car Show
The Philip Smith Foundation
Pub Night with Andy Pollock & the "Bad Weather Band"
RBC Foundation
Irene Reimanis-Aziz
Diane & John Richardson
John & Kim Robinson
Rocc-And Haulage
Roger Bibby Memorial Golf Tournament
Rotary Club of Palgrave
David Roth
Royal Canadian Legion Branch 609



Royal LePage Dress Down Day
Saint Elizabeth Community Enterprise
Anthony Shields
David Sprigg
Sandra Starr
Thomas Carberry Insurance Ltd.
Ruth Watson

Mentors ($1,000 - $1,499)

Anna Aagaard
George Aungier
Paul Bacci
Thomas & Sandra Baskerville
Benson Steel Limited
Anne Bostick
Estate of James Bradford
Dwayne Bruce
Caledon Cruisers Car Club
Mike Chapman
Chinguacousy Lions Club
Jason Chinsen
Janet Cottrelle
Don Covert
Lynda Cully & Family
Susan & Raffaele De Santo
Carman Draga
Erin Agricultural Society Home Craft Division
Fawcett-McEachern Funeral Home & Cremation
Fines Ford
Michael Gagnon
Paolo & Margaret Galati
Georgian Bay Cremation Services Ltd.
Sally Gilder
Ross & Arlene Goodfellow
Richard & Vera Grabowski
John Gregory
Silvio & Patrizia, Riccardo & Lisa, Marco & Michela, and Johnny & Sonia Guglietti
Keith & Nancy Hall
Glenda Hatcher
Jacquelyn Heeney
Nora Howe
Inglewood United Church
Inside Out Family Chiropractic
James Dick Construction Ltd.
Betty Keating
Gordon Lais
Bryan Ledson & Rhonda French-Ledson
Dennis Lewis
Liguori Investments Inc.
Roy Livingston
Kathryn Lockyer
David & Judy Lyons
Robert & Cheryl Magee
Jefferson & Sally Mappin
Nora Martin
Helen Mason
Mervyn McBride
Joan Mckay
Gerhard & Suzanne Meinzer
Lazo Mikijelj
Mill Creek Pub
Senator Lorna Milne
Zulmira Miranda
Donald & Karen Neal
Mary Nelson
Lori O'Hara-Hoke
John & Sharon Olesen
Peel Masonic Lodge #468
Ward Pitfield
Police Advisory Council of Caledon
Roger Presgrave
Peter Renshaw
Scott & Kim Renshaw
Kenneth Rosin
John & Shelley Scriver
Amandeep Singh Heera
Richard Skinner
Harvey & Jane Ann Snyder
Martin & Barbara Soltermann
George Spears & Kasia Seydegart
Spirit Horse Reiki Meditation Evenings
Larry Stacey
Natalie Stasko
Murray & Marnie Stewart
Gudrun Thomas & Bruce Kingdon
Susan Tiffin
Robert Van Zetten
Theresa Waller, Great South Run
Donna & Cliff Walters
Ward Funeral Home
John & Debbie Wilkinson
Rob & Lori Wright

Legacy Society

Amala Jayatilleke
Dace & Eric Johnson
Herman Klooster
Donald W. Naylor
Dierdre Wright
and Anonymous Donors

Hike for Bethell Hospice Raises $130,000

Hike for Bethell Hospice

On Saturday, May 1 in Inglewood and Saturday, May 7 in Bolton, supporters came together to Hike for Bethell Hospice.

Over 400 participants gathered pledges, participated in the balloon release ceremony, and filled the memory board with photos and remembrances of friends and family members.

We are pleased to thank our Presenting Sponsor

Meadowvale Cemetery, Cremation and Funeral Centres

The Simple Alternative Funeral Centres Mississauga

Special Thanks to Our Platinum Community Partners

Brampton Brick ONE Trusted Source

Cavalier Transportation Services Inc.

Scotiabank



Many thanks to our Gold Sponsor: Graham Munro Charitable Foundation; our Silver Sponsors: Benson Steel Limited, James Dick Aggregates, Thomas Carberry Insurance Ltd., Ward Funeral Home Brampton Chapel and Ward Funeral Home Woodbridge Chapel; our Bronze Sponsors: Balzan Truck Centre Inc., BDO Canada LLP, Dods & McNair Funeral Home Chapel & Reception Centre, Egan Funeral Home, J.S. Jones & Son Funeral Home, TD Canada Trust, and Trailcon Leasing Inc.; and our Route Sponsor: Andrews Community Funeral Centre.

Thanks also to our Refreshment Sponsors: Caledon Lions Club, MacGregors Meat & Seafood Ltd., Shoppers Drug Mart Store 1177, and Spring Meadow Bakery. Thanks as well to the Cain Sisters for selling Hearts for Bethell Hospice jewelry again this year at both events.



Caring for Our Community Lottery



Thank you to everyone who made our second *Caring for Our Community* Lottery such a great success.

The grand prize draw for the beautiful 2016 Lincoln MKC was held at the Bolton Fall Fair on Saturday, September 24. The lucky winners were Peter & Margaret Olar of Caledon, with winning ticket #02606.

Lottery sales got underway at a Lottery Launch party at Fines Lincoln in Bolton on April 14, where the first lottery ticket was sold by Caledon's own Toronto Maple Leaf, Peter Holland, to Bethell Hospice volunteer, Carol Walker. Lincoln Canada further supported the initiative with a Driven to Give Test Drive event on June 11, where over 150 community residents test drove a Lincoln, raising $7,500 for Bethell Hospice Foundation. Overall, the *Caring for Our Community* Lottery raised over $50,000 in support of Bethell Hospice.



Special thanks to our fabulous lottery community partners

FINES LINCOLN · Scotiabank · Cavalier Transportation Services Inc.

Thanks also to the many volunteers who sold tickets and represented Bethell Hospice Foundation at countless community events throughout the spring, summer and early fall.

Hockley Valley Resort Fashion Show Raises $26,875



Bethell Hospice Foundation is fortunate to have a strong network of community partners that host fundraising events in support of Bethell Hospice.

One such tremendous partner is Hockley Valley Resort, host of a spring charity fashion show that raised $26,875 for Bethell Hospice Foundation.

Fashion show sponsors included Scotiabank, Osprey Golf Course, Anytime Fitness, BMO, Cavalier Transportation Services, Norton Fulbright Rose, and a host of others.

The evening began with a cocktail reception as guests viewed the silent auction items donated by over 60 generous vendors. A three-course farm-to-table dinner followed, while guests enjoyed the runway fashion show featuring eight local boutiques.

Many thanks to Julie Adamo and her amazing team for putting together this sold-out event.









Community Champions 2016

Thank you to all the fabulous individuals who organized Community Events in support of Bethell Hospice Foundation this year. Together, these events raised over $190,000 in support of Bethell Hospice Residence & Community Programs.



CHRISTMAS BAZAAR

All Saints Anglican Church Erin Special Collection
Donated by the Congregation

Apple Jelly Sales
Organized by Neil Morris

Bethell Hospice Foundation Christmas Bazaar
Organized by Tricia Cain

Binkley & Livingston Wedding
Celebrating the Marriage of Kyle Binkley & Jenna Livingston

Bolton Old Timers' Hockey League
Donated by the Bolton Old Timers' Hockey League

Bowl-a-thon
Organized by Gerry Bruneau



BOWL-A-THON

Bramalea Royal Canadian Legion Branch 609 Fundraiser
Donated by Royal Canadian Legion Branch 609 Members

Caledon Cruisers Car Club Fundraiser
Organized by the Caledon Cruisers

Caledon Senior Men's Hockey League Championship
Donated by the Caledon Senior Men's Hockey League

Caledon Village Firefighters Carwash
Organized by Caledon Village Firefighters

Candlelight Service and Ornament Sales
Organized by Brampton Funeral Home

Cavalier Employee Golf Tournament
Organized by Cavalier Transportation Services Employees

Cavan Presbyterian Church Special Collection
Donated by the Congregation

Christmas in July
Organized by Carole Jones

Cider Master's Dinner
Organized by Spirit Tree Estate Cidery

Claude Presbyterian Church Special Collection
Donated by the Congregation

Craft Sale
Organized by Flower City Crafters



HEALING CYCLE RIDE

Cycle for Bethell Hospice Team at the Healing Cycle Ride
Organized by Barbara Van Vliet

Don Olson Classic
Organized by 310 Running

Dress Down Day
Organized by Royal LePage Bolton

Gardening Blitz
Organized by Mary Escoto on behalf of RBC, Mayfield Road Branch

Glen Eagle Charity Classic Golf Tournament
Organized by Glen Eagle Golf Club



GLEN EAGLE GOLF TOURNAMENT

Golf Tournament in Memory of Roger Bibby
Organized by Rachel Bibby

Great South Run – Portsmouth England
Participant Theresa Waller

Hearts for Bethell Hospice
Organized by Jem, Shirley & Tricia Cain in Memory of Darlene Cain

High Country United Church Special Collection
Donated by the Congregation

High Tea for Bethell Hospice
Organized by Glen Eagle Golf Club



HIGH TEA FOR BETHELL HOSPICE

Hit 4 Bethell Hospice Baseball Tournament
Organized by Charlene Simpson

Hockley Valley Resort Fashion Show
Organized by Julie Adamo & the Team at Hockley Valley Resort

House Party
Organized by Mary Ann Hofing

Immanuel Christian Reformed Church Special Collection
Donated by the Congregation

Inside Out Family Chiropractic Christmas Celebration Fundraiser
Organized by Ryan French

Lemonade & Bake Sale
Organized by Olivia Halfyard



LIGHT UP THE RUNWAY WALK

Light Up the Runway Walk
Organized by Brampton Flight Centre



DON OLSON CLASSIC

Lincoln Test Drive
Organized by Fines Lincoln in conjunction with Lincoln Canada

Mill Creek Pub Fundraiser
Organized by Don Beattie

Mississauga Probation & Parole Fundraiser
Organized by the Staff at Mississauga Probation & Parole

Natasha Paterson Memorial Car Show
Organized by Duncan & Teresa Paterson

Palgrave Loyal Orange Lodge 288 Fundraiser
Donated by Loyal Orange Lodge 288 Members

Palgrave Rotary Partnership
Donated by Palgrave Rotary

Peel Masonic Lodge #468 Fundraiser
Donated by Lodge #468 Members

Scentsy Fundraiser
Organized by Donna Reilly

Spirit Horse Reiki Meditation Evenings
Organized by Sharon Olesen

St. Alban the Martyr Anglican Church Special Collection
Donated by the Congregation

St. Alban's Anglican Church Music Night
Donated by the Congregation

Tin Roof Café at Erin Home Show
Organized by Liz Craven



THE UDDER TOURNAMENT

Udder Tournament
Organized by the Caledon Women's Hockey League

Valentine's Pub Night
Organized by Andy Pollock

Wassailing Festival
Organized by Spirit Tree Estate Cidery

Women Supporting Women Pyjama Party
Organized by Mary Ann Hofing

WOMEN SUPPORTING WOMEN PYJAMA PARTY



Bethell Hospice Financial Statements

Bethell Hospice

Statement of Financial Position

For the Year Ended March 31, 2017

	2017			2016
	Operating Fund	Restricted Fund	2017	2016
ASSETS	$	$	$	$
Current				
Cash on hand and in bank	**388,615**	**–**	**388,615**	283,593
Temporary investments	**489**	**–**	**489**	488
Accounts receivable	**29,895**	**–**	**29,895**	118,490
Deposits and prepaid expenses	**13,068**	**–**	**13,068**	10,467
	432,067	**–**	**432,067**	413,038
Capital Assets	**3,150**	**4,348,552**	**4,351,702**	4,443,038
	435,217	**4,348,552**	**4,783,769**	4,856,076
LIABILITIES				
Current				
Accounts payable and accrued liabilities	**110,224**	**–**	**110,224**	72,339
Government remittances payable	**18,993**	**–**	**18,993**	–
Government funding repayable	**42,623**	**–**	**42,623**	47,685
Deferred revenue	**106,946**	**61,555**	**168,501**	97,112
	278,786	**61,555**	**340,341**	217,136
COMMITMENTS				
FUND BALANCES				
Restricted funds	**–**	**4,286,997**	**4,286,997**	4,440,394
Internally restricted funds	**64,560**	**–**	**64,560**	64,560
Unrestricted funds	**91,871**	**–**	**91,871**	133,986
	156,431	**4,286,997**	**4,443,428**	4,638,940
	435,217	**4,348,552**	**4,783,769**	4,856,076

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice

Statement of Operations and Fund Balances

For the Year Ended March 31, 2017

	2017				2016
	Operating Fund	Reserve for Major Repairs and Replacement	Restricted Fund	2017	2016
	$	$	$	$	$
Revenue					
Bethell Hospice Foundation	**603,927**	–	–	**603,927**	725,000
Donations and other revenues	**4,580**	–	–	**4,580**	7,179
Grant funding	**1,369,110**	–	**7,949**	**1,377,059**	1,233,986
Interest income	**1**	–	–	**1**	7
Other income – summer students	–	–	–	–	1,980
Special purpose grants	**11,468**	–	–	**11,468**	11,891
	1,989,086	–	**7,949**	**1,997,035**	1,980,043
Expenses					
Client service	**74,890**	–	–	**74,890**	52,545
Communication	**27,248**	–	–	**27,248**	24,887
Community awareness	**7,085**	–	–	**7,085**	7,204
Insurance	**12,343**	–	–	**12,343**	12,190
Occupancy	**51,721**	–	–	**51,721**	92,143
Office and general	**31,035**	–	–	**31,035**	15,685
Printing and stationery	**39,039**	–	–	**39,039**	14,523
Professional and service fees	**74,013**	–	–	**74,013**	70,551
Program costs	**8,066**	–	–	**8,066**	7,457
Recruitment and resources training and recognition	**14,974**	–	–	**14,974**	13,403
Repair and maintenance	**45,898**	–	–	**45,898**	40,840
Travel	**15,176**	–	–	**15,176**	17,442
Wages and benefits	**1,628,367**	–	–	**1,628,367**	1,522,076
	2,029,855	–	–	**2,029,855**	1,890,946
Excess (deficiency) of revenue over expenses before amortization	**(40,769)**	–	**7,949**	**(32,820)**	89,097
Amortization of capital assets	**1,317**	–	**161,375**	**162,692**	155,000
Deficiency of revenue over expenses for the year	**(42,086)**	–	**(153,426)**	**(195,512)**	(65,903)
Transfers between funds					
Capital assets purchased net of deferred revenue received	**(29)**	–	**29**	–	–
Fund balances, beginning of year	**133,986**	**64,560**	**4,440,394**	**4,638,940**	4,704,843
Fund balances, end of year	**91,871**	**64,560**	**4,286,997**	**4,443,428**	4,638,940

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation Financial Statements

Bethell Hospice Foundation

Statement of Financial Position

For the Year Ended December 31, 2016

	2016				2015
	General Fund	Internally Restricted	Externally Restricted	2016 Total	2015 Total
ASSETS	$	$	$	$	$
Current					
Cash	**250,213**	**93,187**	**69,481**	**412,881**	1,092,710
Short-term investments	**–**	**565,140**	**107,443**	**672,583**	419,219
Accounts receivable	**11,614**	**–**	**–**	**11,614**	16,647
Prepaid expenses	**2,547**	**–**	**–**	**2,547**	2,221
Interfund loans	**(140,598)**	**163,042**	**(22,444)**	**–**	–
	123,776	**821,369**	**154,480**	**1,099,625**	1,530,797
Long-term investments	**–**	**–**	**1,775,655**	**1,775,655**	1,019,892
Capital assets	**4,460**	**–**	**–**	**4,460**	5,922
	128,236	**821,369**	**1,930,135**	**2,879,740**	2,556,611
LIABILITIES AND FUND BALANCES					
Current					
Accounts payable and accrued liabilities	**128,236**	**–**	**–**	**128,236**	81,361
Deferred contributions	**–**	**–**	**–**	**–**	40,000
	128,236	**–**	**–**	**128,236**	121,361
Fund Balances					
Externally restricted	**–**	**–**	**1,930,135**	**1,930,135**	1,723,316
Internally restricted	**–**	**821,369**	**–**	**821,369**	711,934
	–	**821,369**	**1,930,135**	**2,751,504**	2,435,250
	128,236	**821,369**	**1,930,135**	**2,879,740**	2,556,611

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation

Statement of Operations

For the Year Ended December 31, 2016

	2016				2015			
	General Fund	Internally Restricted	Externally Restricted	2016 Total	General Fund	Internally Restricted	Externally Restricted	2015 Total
	$	$	$	$	$	$	$	$
Revenues								
Donations and fundraising	**1,118,147**	**–**	**–**	**1,118,147**	883,387	–	–	883,387
Interest	**–**	**14,730**	**490**	**15,220**	8,309	–	10,711	19,020
Dividends	**–**	**–**	**44,979**	**44,979**	2,713	–	33,483	36,196
Other	**1,222**	**95**	**(10,142)**	**(8,825)**	1,702	–	–	1,702
Loss on disposal of investments	**–**	**(6,649)**	**(38,888)**	**(45,537)**	–	–	(30,526)	(30,526)
	1,119,369	**8,176**	**(3,561)**	**1,123,984**	896,111	–	13,668	909,779
Expenses								
Amortization of capital assets	**1,462**	**–**	**–**	**1,462**	1,163	–	–	1,163
Bank charges	**10,373**	**–**	**81**	**10,454**	8,700	–	–	8,700
Fundraising	**130,634**	**–**	**–**	**130,634**	43,225	–	–	43,225
Insurance	**970**	**–**	**–**	**970**	887	–	–	887
Office	**47,925**	**4,331**	**8,759**	**61,015**	53,825	–	–	53,825
Professional fees	**8,616**	**–**	**–**	**8,616**	14,491	–	–	14,491
Wages and benefits	**206,538**	**–**	**–**	**206,538**	155,162	–	–	155,162
	406,518	**4,331**	**8,840**	**419,689**	277,453	–	–	277,453
Excess (deficiency) of revenues over expenses before donations and change in fair value of investments	**712,851**	**3,845**	**(12,401)**	**704,295**	618,658	–	13,668	632,326
Donations	**(652,000)**	**–**	**–**	**(652,000)**	(722,133)	–	–	(722,133)
Excess (deficiency) of revenues over expenses before unrealized gain (loss) on investments	**60,851**	**3,845**	**(12,401)**	**52,295**	(103,475)	–	13,668	(89,807)
Unrealized gain (loss) on investments	**–**	**4,725**	**259,234**	**263,959**	(2,892)	–	(41,015)	(43,907)
Excess (deficiency) of revenues over expenses	**60,851**	**8,570**	**246,833**	**316,254**	(106,367)	–	(27,347)	(133,714)

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation

Statement of Changes in Fund Balances

For the Year Ended December 31, 2016

	2016				2015			
	General Fund	Internally Restricted	Externally Restricted	2016 Total	General Fund	Internally Restricted	Externally Restricted	2015 Total
	$	$	$	$	$	$	$	$
Balance, beginning of the year	–	**711,934**	**1,723,316**	2,435,250	765,211	–	1,803,753	2,568,964
Excess (deficiency) of revenues over expenses	**60,851**	**8,570**	**246,833**	316,254	(106,367)	–	(27,347)	(133,714)
Transfers	**(60,851)**	**100,865**	**(40,014)**	–	(658,844)	711,934	(53,090)	–
Balance, end of the year	–	**821,369**	**1,930,135**	2,751,504	–	711,934	1,723,316	2,435,250

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.





BETHELL HOSPICE THANKS ALL OUR FUNDERS FOR THEIR GENEROUS SUPPORT

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Central West Local Health Integration Network
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Thank you to Merkley Design and Pete Paterson Photography for their assistance in the production of this annual report.

"I will forever be grateful to the amazing staff here. You are truly, truly special people who make a difference to so many people's lives, and bring brightness to their final days. Thank you for all you have done and the sacrifices you make every day to give amazing people like my grandma the final days of peace, love and kindness they deserve."

TIFFANY LOW

IN MEMORY OF BARBARA LEVICK

C O N T A C T U S

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Bethell Hospice programs and services are partially funded through the Central West LHIN.

In addition, Bethell Hospice Foundation raises approximately 40% of operating costs each year to bridge the funding gap.

BethellHospice

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To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or donate online at foundation.bethellhospice.org

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