Annual Report






BETHELL HOSPICE | APRIL 1, 2017 – MARCH 31, 2018

BETHELL HOSPICE FOUNDATION | JANUARY 1, 2017 – DECEMBER 31, 2017

BethellHospice

BethellHospice
FOUNDATION



Here when you need us

Bethell Hospice

Bethell Hospice Board of Directors

Chris Cummins – Director
Debbie Davis – Chair
Lynn Dobson – Director
Bonnie Grogan - Director
Veronica Hall – Director
Kyle Kroeker – Treasurer
Melodie Mason – Director
Mike Mecredy – Vice Chair
Gagandeep Singh – Director
Sandra Starr – Director
Tiffany Stewart – Secretary

During this fiscal year, Brian Braun, Deb Douma, Jeffery Gregory, Kathryn Lockyer, Nora Martin and Shawn Smith retired from our Board.

We wish them the very best.

Bethell Hospice FOUNDATION

Bethell Hospice Foundation Board of Directors

Mike Chapman – Director
J. Rob Collins – Director
Robert Fines – Director
Al Frittenburg – Vice Chair
Barb Gough – Secretary
Syd Harmon – Director
Danila Maric – Director
Lori O'Hara-Hoke – Vice Chair
Yvonne Parker – Director
Tim Powell – Chair & Treasurer
John Sanderson – Director

During 2017, Bhupinder Sanghera resigned from the Board.

She is sincerely missed.



We believe hospice is as much about living as it is about dying. Living with dignity, living without pain and living with the best possible quality of life is the foundation of our care.

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"We want to let you know how comfortable we feel knowing that our mother was in good hands during life's final journey. This is definitely not the last contact with Bethell Hospice. We intend to support your amazing work in the future."

ARTIE RICKNAUTH

IN MEMORY OF DHANMATI RICKNAUTH

HERE WHEN YOU NEED US

A Message from Bethell Hospice Foundation





Thanks to the generosity of our donors, sponsors and volunteers, Bethell Hospice Foundation had our best year ever in 2017, raising over $1,200,000 in support of Bethell Hospice.

In 2017, our Hike for Bethell Hospice had its most successful year to date, earning distinction as the third largest fundraising hike in Canada. Our *Celebrate Light & Love* Tree Lighting also shattered records, raising over $160,000. Community partnerships continued to remain strong, with more than 40 events organized in the community to benefit Bethell Hospice, as well as donations from over 50 separate community groups and associations.

Your strong belief in the importance of Bethell Hospice in our community is truly an inspiration. As you read the pages of this report and learn about all the initiatives undertaken by Bethell Hospice, know that your support makes it all possible. Fundraising revenue accounted for 30% of Bethell Hospice's total operating budget in 2017-2018 – covering all expenses except direct care medical staffing costs. Your support keeps the doors of Bethell Hospice open!





Your commitment ensures that Bethell Hospice will continue to provide compassionate care at no charge to residents, community program participants or their families.

Thank you all for your continued support.



Tim Powell
Board Chair
Bethell Hospice Foundation



Jeannette Vanden Heuvel
Director of Development
Bethell Hospice Foundation

A Message from Bethell Hospice

This past year was a year of positive transitions and achievements for Bethell Hospice, with significant changes and improvements.

We enhanced our ability to serve our clients with flexibility and responsiveness, both in our residence and in the community. We formally received our CARF accreditation results in June 2017, with a three-year designation status. The accreditation process led to a pathway of continuous improvement, involving review of 1700 policies, protocols and related operational processes. We have now also completed our one-year quality conformance requirements, and received endorsement from CARF International. These results were due to the dedicated effort of all our staff and volunteers.

This year, we also refreshed and updated our strategic plan, based on three distinct directions:

- **Client and Family-Centered Palliative Care that is Seamless and Accessible** – provide exemplary hospice palliative care that focuses on the whole person, and is seamless and accessible; continue to focus on client and family-centered care to ensure equitable and timely access to all our programs and services
- **Visionary Leadership and Human Resources within a Renewed Organizational Culture** – enhance the leadership to enable change and facilitate innovation to improve the effectiveness of the organization; strengthen the operational infrastructure that will focus on developing a trans-disciplinary, diverse, and learning and knowledge-focused organization; build capacity for palliative care leadership and human resources for care giver support
- **Organizational Resiliency** – ensure the organization has the resources required to meet its goals and objectives



Nine strategic priority action items were established:

- Continue to improve awareness for access and capacity for palliative care in the Central West LHIN
- Explore innovative models of care to improve access
- Continue to create a culture that embraces innovation, partnership and collaboration
- Continue our human resource plan enhancement
- Continue on our quality improvement journey
- Continue to enhance our volunteer program
- Continue to build partnerships
- Embark on our capital plan
- Plan for the future expansion and alignment



We continue to explore new and innovative ways to improve access for our clients, and have introduced several new programs:



- Children's bereavement support groups
- Death Cafés within the community
- Tele-bereavement support through the Ontario Telemedicine Network (OTN)
- Tele-palliative support program
- Cooking for One program
- Enhanced wellness and complementary therapies
- Music therapy program in the residence
- Addition of art therapy to our children and youth programs
- Educational programs for staff, volunteers and clients

Finally, we developed our capital replacement plan, along with our risk register and risk plan, as we look ahead to the next year.

We would like to take this opportunity to thank all our staff, volunteers, community partners, funders, our Foundation and donors in supporting us to make Bethell Hospice a leader in palliative care in our region.



Debbie Davis
Board Chair
Bethell Hospice



Nazira Jaffer
Executive Director
Bethell Hospice

Bethell Hospice Highlights 2017–2018

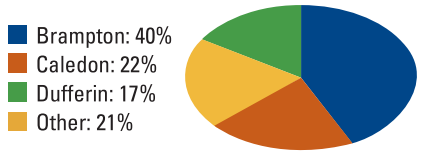


Community Program

In 2017-18, Bethell Hospice served 513 individuals through our Community Program, representing 1261 service units. Psychosocial Spiritual Care Coordinators provided Palliative and Bereavement care to 462 individuals, providing 1444 units of care. The Community Social Worker delivered one-on-one and family support to palliative clients in their homes or at one of our community offices.

Five adult bereavement support groups (one journaling group and four talking groups) were held, as well as two children's bereavement support groups and our first ever teen's bereavement support group. In total, these groups served 53 participants. Monthly drop-in bereavement support, using OTN (Ontario Telemedicine Network) video conferencing, was also initiated, serving 11 participants on-line. Numerous activity-based programs were also offered through the year, including Cooking for One, Grief in the Garden, Mourning Walks, and Movies for Caregivers.

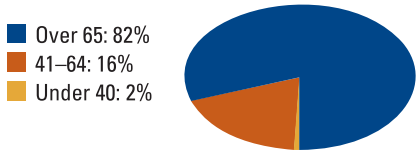
Community Program, Services by Geographic Region



Residential Care Program

Bethell House welcomed 156 residents in 2017-2018 representing an average occupancy rate of 88%. The average length of resident stay was 20.8 days. 85% of our residents were admitted with a cancer diagnosis, and 15% with a non-cancer diagnosis.

Residential Care Program, Age of Clients Served

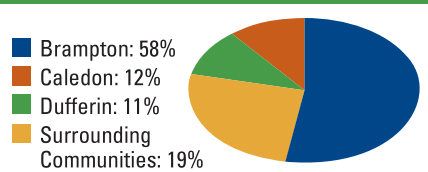


A Music Therapy program was initiated in February 2018, bringing a Music Therapist into the residence each week to provide group and individual services.

Many of our Bethell House families have shared their experiences within their community, resulting in many new referrals. Based on responses from our Resident Care Satisfaction Survey*, 98.6% of families receiving end-of-life care at our Bethell Hospice Residence rated their experiences as 'Excellent' and the likelihood of recommending Bethell Hospice to friends and family as 'Very High'. Many of our Bethell House families have also shared their experiences within their community, resulting in 493 new referrals in 2017-2018.

**Results based on a 42.4% response rated (73 responses from 172 surveys issued)*

Residential Care Program, Referrals by Geographic Region





Residential Care Program, Psychosocial Services

The Residential Social Worker provided psychosocial support to 671 individuals, including residents, their families and friends, representing 1323 service units. Most of this support was offered face-to-face in the residence during visits with the resident, but also included a small amount (3% of total) of telephone and email support, as required. The Residential Social Worker also supported families and the clinical team by holding family meetings, assisting with intake assessments, and attending meetings with outside professionals.



Volunteer Program

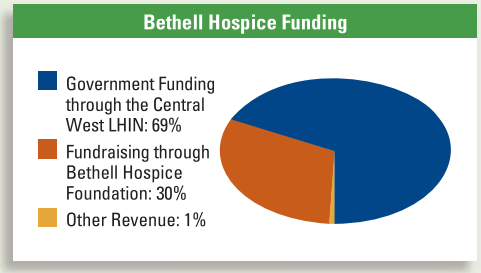
In 2017-2018, 37 new volunteers have joined our team bringing the number of active volunteers to 170 individuals by March 31, 2018. Bethell Hospice volunteers contributed 16,880 hours to the organization, an increase of almost 10% over the previous year. Our volunteers range in age from 22 to 90, and speak a combined total of 13 different languages.

Education Program

Bethell Hospice sees itself as a 'learning organization', and prioritizes on-going education and support of staff and volunteers. Highlights of our robust educational program included the following opportunities:

- 16 Lunch & Learn sessions were provided to staff and volunteers, including *Having Difficult Conversations* and *Dementia & Communication*.
- Quarterly Volunteers / Executive Director Forums were held to give volunteers opportunities to discuss ideas and concerns directly with the Executive Director
- Four Volunteer Information Sessions and four 12-hour Volunteer Trainings were conducted
- Volunteer Training Day at Hockey Valley Resort focused on *Multi-Faith Practices at End of Life*, *Music Therapy*, and *Advanced Care Planning*
- Staff Training Day at Hockey Valley Resort focused *on DiSC Personality Training, Multi-Faith Practices at End of Life, Music Therapy*, and *Advanced Care Planning*
- Two Death Cafes were held in Brampton to encourage the public to speak about death and dying
- A workshop was presented to the Hospice Palliative Care Conference on *Psychosocial Conversations by Palliative Performance Scale*

Bethell Hospice Funding



Bethell Hospice Foundation Donors

January 1 – December 31, 2017

Bethell Hospice Foundation wishes to thank the generous donors listed here who have supported us in the past year, and those who have given gifts anonymously.

Visionaries ($50,000+)

Diamond in the Hills Fashion Show
Anne Livingston
Estate of Glen MacLean

Champions of Care ($25,000 - $49,999)

Blakes, Cassels & Graydon LLP
Brampton Flight Centre, Light Up the Runway
Dawna Hunt Memorial Golf Tournament
Glen Eagle Charity Classic Golf Tournament
Hockley Valley Resort Fashion Show
Lafarge-Aecon, Caledon Pit Run

Bethell Benefactors ($10,000 - $24,999)

Bethell Hospice Foundation Christmas Bazaar
Stuart & Elizabeth Birnie
Cavalier Transportation Services Inc.
Estate of James Jennings
Lea-Anne Leavens
Ledson Investments Inc.
Hilda Lenstra
The McLeod Family Fund
Meadowvale Cemetery, Cremation and Funeral Centres & The Simple Alternative Funeral Centres Mississauga
Merkley Design
Estate of Elaine Philip
Timothy & Valerie Powell
Rotary Club of Bolton Charitable Trust
Scotiabank – First Street Orangeville Branch
Scotiabank – Mississauga Road & Williams Parkway Brampton Branch
Scotiabank – Queen Street Bolton Branch
John Tesluk
Walk for Warriors
The W.B. Family Foundation

Leaders ($5,000 - $9,999)

100 Women Who Care Caledon
310 Running, Don Olson Classic
3Macs - A Division of Raymond James
Airlie Foundation, Robin & Robert Ogilvie
Lynn & Scott Beaver
Brampton Brick Limited
Cart-All Express Inc.
Cheltenham United Church Memorial Fund
J. Rob Collins
Cycle for Bethell Hospice Team, Healing Cycle Ride
Devil's Pulpit Golf Association
Susan & John Doughty
Dufferin Concrete & Dufferin Aggregates
Robert Fines
Fines Ford Lincoln
Alan Frittenburg
Greg Heath
Investors Group and Marcello Spadafora
The J.W. McConnell Family Foundation
George & Bonnie Ledson
Lincoln Canada, Lincoln Test Drive
Lothlorien
Match MG Canada Inc.
The Norman & Margaret Jewison Charitable Foundation
The Patrick & Barbara Keenan Foundation
Pinchin Ltd.
Quilts in the Garden
Rowland Investments & Insurance, James & Bente Rowland
Royal Bank of Canada
Ann Stevenson
Thomas Carberry Insurance Ltd.
Lloyd & Margaret Thompson
Gail & Robert Tiller
Antonia Viola
Joan Waechter
Benson Wong

Partners ($2,500 - $4,999)

Above & Beyond Landscaping
Brannon Steel
Broadway Farms Market
Carmichael Wealth Group - Raymond James
Nancy Crawford
David & Shelley Peterson Foundation
Richard Felix
Graham Munro Charitable Foundation
Paul Hatton, Sharon's Purple Shirt Shuffle
Hearts for Bethell Hospice
Hillier & Hillier Barristers and Solicitors
Charles Hooker
Immanuel Christian Reformed Church Brampton
Paul & Sabrina Manias
Martin & Barbara McCreath
Dale Neilly
Lore Parviainen
Judy Petursson & John Heppler
Riverdale Fitness Mill
Rock Garden Farms
Rotary Club of Brampton - Heart Lake
Rotary Club of Palgrave Foundation
Royal LePage Orangeville
Scott Funeral Home, Brampton Chapel
Charlene Simpson, W.W.S. Hit 4 Bethell Hospice
Spirit Tree Estate Cidery
C.R. Vanderburgh
Robert Vinson
Warren's Waterless Printing
Brian & Catherine Wilson



Supporters ($1,500 - $2,499)

Alvista Farms, Allan & Anne Thompson
Lina Argiro
Pasquale Bevacqua
The Benefits Company
Carolyn & Ross Beverly, Party at Shaw's Creek
BMO
Brampton Curling Club, Val Neden Ladies Golf Tournament
Rosa Cabral
Caledon Lions Club
Sarah DeGruchy
Douglas & Margaret Derry
Catherine Earle
Flower City Crafters
Michael Gagnon
Donald & Diana Greer
Horseshoe Hill Construction Inc.
Inglewood United Church
Shanil M. & Amala Jayatilleke
Ryan & Jennifer Johnson
Joseph Haulage
Knights of Columbus Council 14749
Manulife Financial
Barbara Martin
Robert Massaar
Mayfield United Church
McCloskey International
MHBC Planning, Urban Design & Landscape Architecture
Tina Mulcahy
Deborah Naylor
Judy Nelson
Norton Rose Fulbright
Lori & Paul O'Hara-Hoke
Palgrave Loyal Orange Lodge No. 288
Bernice Parish
Pushpa Patel & Family
Pepsi
The Philip Smith Foundation
Pub Night with Andy Pollock & the Bad Weather Band
Irene Reimanis-Aziz
Steven Rigby & Leith Parish-Rigby
Riverdale Fitness Mill
Royal Canadian Legion Branch 609
Saint Elizabeth Foundation
Edith Sant
John Scudamore
Anthony Shields
Richard Skinner
Becky Smith
Harvey & Jane Ann Snyder
Spellman Family
St. Michael Catholic Secondary School Students
Ian Stevenson
Giuseppe Tortorici
Ruth Watson
Elaine Woodward
Yale Industrial Trucks Inc.

Mentors ($1,000 - $1,499)

1337564 Ontario Inc.
APPS Transportation
Lenore Armstrong
Averton Residential Inc.
Lindy Barrow
Thomas & Sandra Baskerville
Benson Steel Limited
Bondyn Products Inc.
Gerry & Cindy Bruneau, Bowl-a-thon
Neil Boyes
Tricia Cain
Caledon Cruisers Car Club
Caledon Village Fire Fighters
Town of Caledon
Carlson Wagonlit
Cavalier Employee Golf Tournament
Mike & Christine Chapman
David & Kathleen Charron
Michael & Kara Charron
Denis Connor
Mike & Becky Coupland
Estate of Norma E. Dattels
Robert Davis
Dayton Lamina
Elizabeth & Tobin Doty
Sarah Doughty
Maureen Douglas
Egan Funeral Home
Evert & Evelyn Eggengoor
Euro Lift Rentals and Sales Inc.
Michael Fernandez
Rosa Ferreira
Laurie Gallant
Sally Gilder
Glen The Plumber & GWR Mechanical Contracting Inc.
Donald & Wanda Goodman
Don Graff
Sydney Harmon
The Harvey Family Foundation
Jacquelyn Heeney
Higgs and Higgs Inc.
Alicia Hoffman
Denis Howlett
James Dick Aggregates
Kal Tire
Betty Keating
Karen Kettle
Peter Joseph Kistemaker
Geoff Knowles
Enia Kodric
Kreator Equipment & Services Inc.
Tanya Larsen
Mackenzie Investments
Jefferson & Sally Mappin
Nora Martin
Millcreek Pub
Paula Mitchell
Phil Morris
Polar Asset Management Partners Inc.
Roger Presgrave
June Pugh
Quality Rugs of Canada
Ryan Rodrigues
Jennifer Rogers
Kenneth Rosin
Rotary Club of Brampton
Rotomill Services
Joy Rounding
Saint Elizabeth Healthcare
John & Shelley Scriver
Kasia Seydegart & George Spears
Anil Sharma
Heather Sheehan
Gerald & Glenda Skilton
Jason Soares
Teresinha Soares
Martin & Barbara Soltermann
Soscia Professional Engineers
Lisa Speirs
Bruce Stewart
Murray & Marnie Stewart
Superb Truckline
Richard Theriault
Gudrun Thomas & Bruce Kingdon
Susan Tiffin
Scott Tilley & Janine Tilley
Trailcon Leasing Inc.
Tri City Equipment
Linda Trilesky
Trinity Church, Campbell's Cross
Vince's Auto Body
Donna & Cliff Walters
Ward Funeral Home
Theresa Warner
Rob & Deanndra White
John & Janet Wilczynski

Legacy Society

Karl H. Diesing
Susan Grange
Amala Jayatilleke
Dace & Eric Johnson
Herman Klooster
Lee Ann Leavens
Donald W. Naylor
Tim Powell
Dierdre Wright
and Anonymous Donors

Hike for Bethell Hospice



Hike for Bethell Hospice

On Sunday, May 7, over 600 enthusiastic supporters came together at the Lloyd Wilson Arena in Inglewood to Hike for Bethell Hospice.



The event raised an unprecedented $163,000, making it the third largest hospice fundraising hike in Canada. Participants gathered pledges of support, filled the memory board with photos and remembrances of friends and family members, and took part in a fabulous silent auction.

Many Thanks to our Presenting Sponsor

Meadowvale Cemetery, Cremation and Funeral Centres

The Simple Alternative Funeral Centres Mississauga

Special Thanks to Our Platinum Community Partners

Brampton Brick ONE Trusted Source

Cart-All Express Inc.

Cavalier Transportation Services Inc.

Scotiabank First Street Orangeville

Thanks also to our many other sponsors who helped to make the hike such a tremendous success:

Gold Sponsors

Graham Munro Charitable Foundation; Scott Funeral Home, Brampton Chapel

Silver Sponsors

Benson Steel Limited; James Dick Aggregates; Rotary Club of Bolton; Rotary Club of Brampton; Thomas Carberry Insurance Ltd.; Trailcon Leasing; Ward Funeral Home, Brampton & Woodbridge Chapels

Bronze Sponsors

Balzan Truck Centre Inc.; BDO Financial Services; Dods & McNair Funeral Home, Chapel & Reception Centre; Egan Funeral Home; J.S. Jones & Son Funeral Home; TD Canada Trust, Broadway Orangeville Branch

Route Sponsors

Andrews Community Funeral Centre, Bramalea Chapel; Inlay Creations Inc.

Refreshment Sponsors

Caledon Lions Club; MacGregors Meat & Seafood Ltd.; Shoppers Drug Mart Store 1177; Spring Meadow Bakery; Tim Hortons, Mayfield Road & Hwy. 10 Store

Thanks as well to the many local businesses who donated items to the silent auction, and to the Cain sisters for selling Hearts for Bethell Hospice jewelry at the hike again this year.

Diamond in the Hills Fashion Show

Many thanks to event organizers Marj Dennis, Debbie Glover, Bonnie Ledson, Evie O'Malley, and Judy Petursson for putting together such a spectacular, sold-out event which raised over $70,000 for Bethell Hospice Foundation.

The afternoon featured fashions from Studio 49 in Georgetown, along with a delicious lunch, door prizes and an amazing silent auction. Special thanks also to John O'Malley and Devil's Pulpit Golf Course staff for providing an exceptional meal and venue.









Thanks also to our many event sponsors:

Diamond Level

Cavalier Transportation Services Inc.; Lothlorien; Scotiabank, First Street Orangeville Branch; Joan Waechter

Ruby Level

Brannon Steel; Broadway Farms Market; Hillier & Hillier Barristers and Solicitors; David & Shelly Peterson Foundation; Judy Petursson & John Heppler

Sapphire Level

APPS Transportation; Lenore Armstrong; Carlson Wagonlit; Charles Hooker; Karen Kettle; Paula Mitchell; Trailcon Leasing

Emerald Level

Marjorie Dennis; Bill Jones; Morrissey Monaghan

2017 Community Partners & Fundraising Event Organizers

Your support helps to keep the doors of Bethell Hospice open, and all programs and services available at no charge. Thank you all.

100+ Women Who Care

310 Running
Don Olson Classic



DON OLSON CLASSIC

Airport Pizza
Customer Collection

Bruce Allen
Birthday Party

Lina Argiro & Family
Walk for Warriors in Memory of Frank Argiro

Bethell Hospice Foundation Board
Christmas Bazaar

Bethell Hospice Landscaping Committee
Photography Sales

Carolyn Beverley
Party at the Creek

Bolton Old Timers' Hockey League

Bolton Travelling Bridge Club

Brampton Bramalea Lions Club

Brampton Curling Club
Vel Neden Ladies Golf Tournament

Brampton Flight Centre
Light Up the Runway

Brampton Funeral Home
Candle Light Service

Brampton Probation & Parole Office



CHRISTMAS BAZAAR

LIGHT UP THE RUNWAY WALK





CALEDON PIT RUN

Gerry Bruneau
Bowl-a-Thon in Memory of Kaitlyn & Al Bolton

Tricia, Jem and Shirley Cain & Joy Rounding
Hearts for Bethell Hospice

Caledon Agricultural Society
Bake Sale

Caledon Cruisers Car Club

Caledon Fair Board
Hall Exhibits

Caledon Lions Club

Caledon Senior Men's Hockey League

Caledon Ski Club & Andy Pollock's Bad Weather Band
Pub Night

Caledon Village Firefighters
Car Wash

Caledon Village Minor Lacrosse Association

Cavalier Transportation Services
Employee Golf Tournament

Caven Presbyterian Church, Bolton

Chinguacousy Lions Club

Churchville Public School

Claude Presbyterian Church, Inglewood

Community Women's Circle, Caledon East

Michael Coupland
Paint Nite in Memory of Jessica Coupland

Cycle for Bethell Hospice Team
Healing Cycle Ride



HEALING CYCLE RIDE

DUCA
DUgood Community Fund

Dufferin-Peel Catholic District School Board Library Services

Erin Heights Ladies Golf League

Fines Lincoln & Lincoln Canada
Driven to Give Test Drive

Flower City Crafters
Craft Sale



GLEN EAGLE GOLF TOURNAMENT

Glen Eagle Golf Club, Danila Maric, John Sanderson, Barb Gough & Paul Bacci
Glen Eagle Charity Classic

Great War Flying Museum Members

Greater Toronto Hockey League

Paul Hatton
Sharon's Purple Shirt Shuffle

High Country United Church, Camilla

Hockley Valley Resort
Spring Charity Fashion Show



SPRING CHARITY FASHION SHOW

Holy Family Parish Catholic Women's League, Bolton

Marilyn & Debbie Hunt
Dawna Hunt Memorial Golf Tournament

Huttonville Lions Club

Immanuel Christian Reformed Church, Brampton

Inglewood Farmers' Market

Inglewood United Church

Inside Out Family Chiropractic
Holiday Party

I.O.O.F. Maple Leaf Lodge #57

Knights of Columbus #14749, Brampton

Knights of Columbus #8851, Orangeville

Knox United Church, Caledon Village

Lafarge & Aecon
Caledon Pit Run

Lianne Long
Needlepoint Sale

Mayfield United Church, Caledon

Judy McBride
Fish Fry

Mill Creek Pub
Golf Tournament

Neil Morris
Apple Jelly Sales

North Peel Community Church

Linda Olson
Garage Sale

Evie O'Malley, Bonnie Ledson, Marj Dennis, Debbie Glover & Judy Petursson
Diamond in the Hills Fashion Show



DIAMOND IN THE HILLS FASHION SHOW

Optimist Club of Halton Hills

Orangeville Lions Club

Palgrave Loyal Orange Lodge 288

Peel Federation of Agriculture

Peel Masonic Lodge 468, Caledon East

Pinchin Ltd.
Thanksgiving Celebration

Professors Lake Ladies Group

Riverdale Fitness Mill
Class-a-thon

Rotary Club of Bolton

Rotary Club of Brampton

Rotary Club of Heart Lake

Rotary Club of Palgrave

Rowland Investments & Insurance Inc.
40 Years in Business Celebration

Royal Bank of Canada, Brampton Branches
Bethell Hospice Gardening Blitz

Royal Canadian Legion Branch 15 Ladies Auxiliary

Royal Canadian Legion Branch 609, Bramalea

Secular St. Franciscan Order of St. Anthony

Charlene Simpson
Hit 4 Bethell Hospice Baseball Tournament in Memory of William W. Simpson

Spirit Horse Reiki
Meditation Evenings

Spirit Tree Estate Cidery
Wassailing Family Day

St. Alban's Anglican Church, Grand Valley

St. Alban the Martyr Anglican Church, Glen Williams



WALK FOR WARRIORS

St. Mark's Anglican Church Choir

St. Michael Catholic Secondary School, Bolton

TI Automotive
Employee Collection

Town of Caledon
Employees' Fundraiser

Trinity Church, Campbell's Cross

Trinity United Church Women, Grand Valley

United Church Women, Caledon East

Susan Hopkins VanZant
Quilts in the Garden in Memory of Pamela Neilly



QUILTS IN THE GARDEN

Theresa Waller
Great South Run in Portsmouth, England

Women's Probus Club of Caledon

Bethell Hospice Financial Statements

Bethell Hospice

Statement of Financial Position

For the Year Ended March 31, 2018

	2018			2017
	Operating Fund	Restricted Fund	2018	2017
ASSETS	$	$	$	$
Current				
Cash on hand and in bank	**264,555**	**–**	**264,555**	388,615
Temporary investments	**489**	**–**	**489**	489
Accounts receivable	**203,986**	**–**	**203,986**	29,895
Deposits and prepaid expenses	**14,203**	**–**	**14,203**	13,068
	483,233	**–**	**483,233**	432,067
Capital Assets	**1,831**	**4,203,402**	**4,205,233**	4,351,702
	485,064	**4,203,402**	**4,688,466**	4,783,769
LIABILITIES				
Current				
Accounts payable and accrued liabilities	**76,534**	**–**	**76,534**	110,224
Government remittances payable	**33,122**	**–**	**33,122**	18,993
Government funding repayable	**–**	**–**	**–**	42,623
Deferred revenue	**106,984**	**69,831**	**176,815**	168,501
	216,640	**69,831**	**286,471**	340,341
COMMITMENTS				
Fund Balances				
Restricted funds	**–**	**4,133,571**	**4,133,571**	4,286,997
Internally restricted funds	**64,560**	**–**	**64,560**	64,560
Unrestricted funds	**203,864**	**–**	**203,864**	91,871
	268,424	**4,133,571**	**4,401,995**	4,443,428
	485,064	**4,203,402**	**4,688,466**	4,783,769

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice

Statement of Operations and Fund Balances

For the Year Ended March 31, 2018

	2018				2017
	Operating Fund	Reserve for Major Repairs and Replacement	Restricted Fund	2018	2017
	$	$	$	$	$
Revenue					
Bethell Hospice Foundation	**733,602**	–	–	**733,602**	603,927
Donations and other revenues	**7,072**	–	–	**7,072**	4,580
Grant funding	**1,391,695**	–	**9,752**	**1,401,447**	1,377,059
Interest income	–	–	–	–	1
Special purpose grants	**2,940**	–	–	**2,940**	11,468
	2,135,309	–	**9,752**	**2,145,061**	1,997,035
Expenses					
Accreditation	**502**	–	–	**502**	14,230
Client service	**36,566**	–	–	**36,566**	74,890
Communication	**25,341**	–	–	**25,341**	27,248
Community awareness	**4,626**	–	–	**4,626**	7,085
Insurance	**12,524**	–	–	**12,524**	12,343
Occupancy	**41,942**	–	–	**41,942**	51,721
Office and general	**44,775**	–	–	**44,775**	31,035
Printing and stationery	**12,880**	–	–	**12,880**	24,809
Professional and service fees	**70,287**	–	–	**70,287**	74,013
Program costs	–	–	–	–	8,066
Recruitment and resources training and recognition	**20,928**	–	–	**20,928**	14,974
Repair and maintenance	**34,312**	–	–	**34,312**	45,898
Travel	**11,352**	–	–	**11,352**	15,176
Wages and benefits	**1,705,962**	–	–	**1,705,962**	1,628,367
	2,021,997	–	–	**2,021,997**	2,029,855
Excess (deficiency) of revenue over expenses before amortization	**113,312**	–	**9,752**	**123,064**	(32,820)
Amortization of capital assets	**1,319**	–	**163,178**	**164,497**	162,692
Deficiency of revenue over expenses for the year	**111,993**	–	**(153,426)**	**(41,433)**	(195,512)
Fund balances, beginning of year	**91,871**	**64,560**	**4,286,997**	**4,443,428**	4,638,940
Fund balances, end of year	**203,864**	**64,560**	**4,133,571**	**4,401,995**	4,443,428

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation Financial Statements

Bethell Hospice Foundation

Statement of Financial Position

For the Year Ended December 31, 2017

	2017				2016
	General Fund	Internally Restricted	Externally Restricted	2017 Total	2016 Total
ASSETS	$	$	$	$	$
Current					
Cash	**357,855**	**148,097**	**25,236**	**531,188**	412,881
Short-term investments	**–**	**458,591**	**36,576**	**495,167**	672,583
Accounts receivable	**11,515**	**–**	**–**	**11,515**	11,614
Prepaid expenses	**2,567**	**–**	**–**	**2,567**	2,547
Interfund loans	**(350,920)**	**373,364**	**(22,444)**	**–**	–
	21,017	**980,052**	**39,368**	**1,040,437**	1,099,625
Long-term investments	**–**	**–**	**2,073,702**	**2,073,702**	1,775,655
Capital assets	**3,198**	**–**	**–**	**3,198**	4,460
	24,215	**980,052**	**2,113,070**	**3,117,337**	2,879,740
LIABILITIES AND FUND BALANCES					
Current					
Accounts payable and accrued liabilities	**24,215**	**–**	**–**	**24,215**	128,236
Fund Balances					
Externally restricted	**–**	**–**	**2,113,070**	**2,113,070**	1,930,135
Internally restricted	**–**	**980,052**	**–**	**980,052**	821,369
	–	**980,052**	**2,113,070**	**3,093,122**	2,751,504
	24,215	**980,052**	**2,113,070**	**3,117,337**	2,879,740

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation

Statement of Operations

For the Year Ended December 31, 2017

	2017				2016			
	General Fund	Internally Restricted	Externally Restricted	2017 Total	General Fund	Internally Restricted	Externally Restricted	2016 Total
	$	$	$	$	$	$	$	$
Revenues								
Donations and fundraising	**1,241,128**	**7,120**	**–**	**1,248,248**	1,118,147	**–**	**–**	1,118,147
Interest	**–**	**2,281**	**29**	**2,310**	**–**	14,730	490	15,220
Dividends	**–**	**12,527**	**51,648**	**64,175**	**–**	**–**	44,979	44,979
Other	**785**	**102**	**2,280**	**3,167**	1,222	95	(10,142)	(8,825)
Gain (loss) on disposal of investments	**–**	**–**	**2,699**	**2,699**	**–**	(6,649)	(38,888)	(45,537)
	1,241,913	**22,030**	**56,656**	**1,320,599**	1,119,369	8,176	(3,561)	1,123,984
Expenses								
Amortization of capital assets	**1,261**	**–**	**–**	**1,261**	1,462	**–**	**–**	1,462
Bank charges	**13,590**	**7**	**86**	**13,683**	10,373	**–**	81	10,454
Fundraising	**77,092**	**–**	**–**	**77,092**	130,634	**–**	**–**	130,634
Insurance	**970**	**–**	**–**	**970**	970	**–**	**–**	970
Office	**50,643**	**5,497**	**13,190**	**69,330**	47,925	4,331	8,759	61,015
Professional fees	**7,887**	**–**	**–**	**7,887**	8,616	**–**	**–**	8,616
Wages and benefits	**252,082**	**–**	**–**	**252,082**	206,538	**–**	**–**	206,538
	403,525	**5,504**	**13,276**	**422,305**	406,518	4,331	8,840	419,689
Excess (deficiency) of revenues over expenses before donations and change in fair value of investments	**838,388**	**16,526**	**43,380**	**898,294**	712,851	3,845	(12,401)	704,295
Donations	**(708,966)**	**–**	**–**	**(708,966)**	(652,000)	**–**	**–**	(652,000)
Excess of revenues over expenses before unrealized gain (loss) on investments	**129,422**	**16,526**	**43,380**	**189,328**	60,851	3,845	(12,401)	52,295
Unrealized gain (loss) on investments	**–**	**(4,029)**	**156,319**	**152,290**	**–**	4,725	259,234	263,959
Excess of revenues over expenses	**129,422**	**12,497**	**199,699**	**341,618**	60,851	8,570	246,833	316,254

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation

Statement of Changes in Fund Balances

For the Year Ended December 31, 2017

	2017				2016			
	General Fund	Internally Restricted	Externally Restricted	2017 Total	General Fund	Internally Restricted	Externally Restricted	2016 Total
	$	$	$	$	$	$	$	$
Balance, beginning of the year	–	**821,369**	**1,930,135**	**2,751,504**	–	711,934	1,723,316	2,435,250
Excess (deficiency) of revenues over expenses	**129,422**	**12,497**	**199,699**	**341,618**	60,851	8,570	246,833	316,254
Transfers	**(129,422)**	**146,186**	**(16,764)**	–	(60,851)	100,865	(40,014)	–
Balance, end of the year	–	**980,052**	**2,113,070**	**3,093,122**	–	821,369	1,930,135	2,751,504

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.



Service Awards & Distinctions

BETHELL HOSPICE FOUNDATION

George & Bonnie Ledson
Lorna Bethell Legacy Award, Bethell Hospice Foundation

Danila Maric
Galaxy Star Award, Volunteer MBC

John Sanderson
Bonnie Yeger Award for Community Engagement Leadership, Volunteer MBC

Scotiabank
Elizabeth Birnie Leadership Award, Bethell Hospice Foundation

BETHELL HOSPICE

Connie McLellan
Nominated for the Nightingale Award, Ontario Nurses Association & Toronto Star

Karen Rammage
PSW Advocate of the Year Award, Ontario Personal Support Worker Association

Karen Rammage
Tied for the Frances Montgomery Award, Ontario Hospice Palliative Care Association

Noreen Brigden
Community Champion, Town of Caledon

Sandy Carr
Volunteer Service Award, Town of Caledon

Julie Ann Richard
June Callwood Circle of Outstanding Volunteers, Hospice Palliative Care Ontario

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Ontario
Central West Local Health Integration Network
Réseau local d'intégration des services de santé du Centre-Ouest

BethellHospice FOUNDATION

Service Canada

Thank you to Merkley Design and Pete Paterson Photography for their assistance in the production of this annual report.

"You have shown us how to let our loved ones pass away with dignity, and surrounded by much love and compassion. I will always remember this time for the rest of my life not only with sorrow, but also with joy."

MARIA MCNULTY

IN MEMORY OF ADA MCNULTY

C O N T A C T U S

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Bethell Hospice Foundation Charitable Registration # 82636 7948 RR0001

Bethell Hospice programs and services are partially funded through the Central West LHIN.

In addition, Bethell Hospice Foundation raises over $1,000,000 each year to bridge the funding gap.

BethellHospice BethellHospice FOUNDATION

To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or donate securely online at foundation.bethellhospice.org

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