Annual Report

BETHELL HOSPICE | APRIL 1, 2018 – MARCH 31, 2019

BETHELL HOSPICE FOUNDATION | JANUARY 1, 2018 – DECEMBER 31, 2018

BethellHospice

BethellHospice
FOUNDATION



Here when you need us

Bethell Hospice

Bethell Hospice Board of Directors

Chris Cummins – Vice Chair
Lynn Dobson – Chair
Bonnie Grogan – Director
Muneerah Kanji – Director
Kyle Kroeker – Treasurer
Melodie Mason – Director
Gagandeep Singh – Director
Sandra Starr – Director
Tiffany Stewart – Secretary

During this fiscal year, Debbie Davis, Veronica Hall and Mike Mecredy retired from our Board.

We wish them the very best.

Bethell Hospice FOUNDATION

Bethell Hospice Foundation Board of Directors

Robert Fines – Director
Al Frittenburg – Vice Chair
Barb Gough – Secretary
Syd Harmon – Director
Stephanie Lockhart – Director
Danila Maric – Director
Lori O'Hara-Hoke – Chair
Yvonne Parker – Director
Tim Powell – Treasurer
John Sanderson – Director

During 2018, Mike Chapman and J. Rob Collins retired from the Board.

Both are sincerely missed.



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"Words cannot express how grateful my family and I are for the kind and compassionate care of our Mechy (and us)… The warmth of your smiles always encouraged us, and your exceptional care is second to none… To all the remarkable people at Bethell Hospice, my family and I will be forever grateful, and we will never forget."

PETER HENDRIKX
IN MEMORY OF MECHELINA HENDRIKX

A Message from Bethell Hospice Foundation



Thanks to the generosity of our donors, sponsors and volunteers, Bethell Hospice Foundation had our most successful year ever in 2018, raising over $1,400,000 in support of Bethell Hospice.

In 2018, our Hike for Bethell Hospice matched last year's outstanding result of $163,000, maintaining its distinction as the third largest hospice fundraising hike in Canada. Our *Celebrate Light & Love* Tree Lighting had its most successful year ever, raising over $172,000 in support of Bethell Hospice.

Our community partners and fundraising event organizers continued their strong support of Bethell Hospice Foundation. More than 50 unique fundraising events were organized in the community to benefit Bethell Hospice, and over 40 separate community groups and associations provided donations to help fund operations.



BethellHospice
FOUNDATION

Government funding alone covers only the direct care medical staffing costs at Bethell Hospice. Every other cost – from food and medication to the residential hospice building itself – is funded directly from donations. Your strong belief in the importance of Bethell Hospice in our community is truly an inspiration.



Your commitment helps to keep the doors of Bethell Hospice open, and provides personalized palliative care at ***no charge*** to residents, community clients or their families.

Thank you – your support makes the work of Bethell Hospice possible.





Lori O'Hara-Hoke
Board Chair
Bethell Hospice Foundation



Jeannette Vanden Heuvel
Executive Director
Bethell Hospice Foundation

A Message from Bethell Hospice

We believe that what makes Bethell Hospice a special place is the people. Our employees and volunteers are our greatest assets.



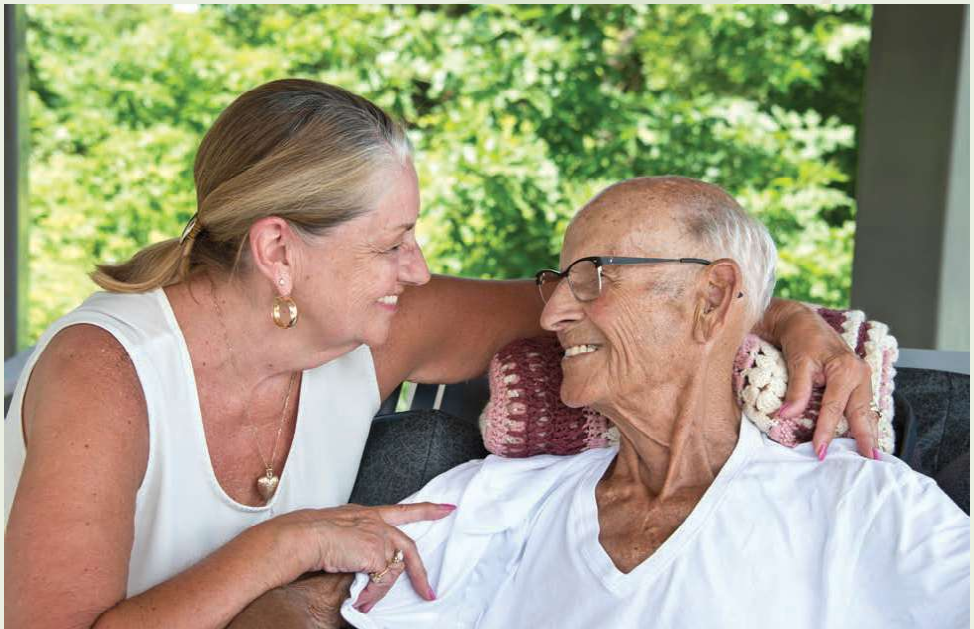
Our team repeatedly goes 'above and beyond' to ensure that the experience for our residents, community clients and their families is the best it can be. Just a few examples that come to mind were the moving 2018 Remembrance Day ceremony, and the dedication of our kitchen volunteers to ensure that families and guests were treated to holiday dinners on special occasions.

As a Board and Leadership Team, we placed particular emphasis this year on recognizing and supporting our exceptional team.

One of the mechanisms used to obtain employee feedback was our confidential Employee Survey. Through this survey, our employees told us that:

- patient-centric service is a top priority at Bethell Hospice
- their jobs provide them with a sense of personal accomplishment
- Bethell Hospice clients and their families are placed at the heart of everything we do
- they are proud to tell others that they work at Bethell Hospice

The survey also helped identify some focus areas for the future, such as enhancing our employee performance system and providing opportunities for professional development. We have recently added a Human Resources Manager to our team who will address these areas, and work with employees, volunteers and leadership to enhance our team's experience at Bethell Hospice.



BethellHospice



This year, we launched a program through which staff can apply for funding to support their professional learning objectives. For the second year, staff and volunteers were also offered the opportunity to participate in pro-bono coaching sessions. Five team members took advantage of this offering, engaging one-on-one with certified coaches for personal and professional development. Feedback from participants in the program was extremely positive. 100% of participants would sign up for additional coaching and would definitely recommend coaching to a friend.

Our Medical Director, Dr. Michael Gagnon, provided *Learning Essential Approaches to Palliative Care (LEAP)* training, a 2-day course for healthcare professionals who care for patients with life-limiting illnesses. During our annual Staff and Volunteer Training Days, our team learned how medical cannabis can be used for people facing multiple health issues. A guest speaker also encouraged us to *'Forever Recognize Others' Greatness' (FROG)*, using compliments and recognition to build strong teams. Throughout the year, our Lunch & Learn sessions for staff and volunteers covered topics including Social Engineering, Motivational Interviewing, and Patient-Focused Visits.

Thank you to our staff, volunteers, Bethell Hospice Foundation, community partners, and other funders for your tremendous support. Your energy and dedication allow Bethell Hospice to continue to offer exemplary hospice care to our community.



Lynn Dobson
Board Chair
Bethell Hospice



Debbie Davis
Interim Executive Director
Bethell Hospice

Bethell Hospice Highlights 2018–2019



Community Program

In 2018-2019, Bethell Hospice Social Workers served 466 clients, providing 696 individual interactions. Our Psychosocial Spiritual Care Coordinators provided palliative and bereavement care to 545 clients, providing 1865 individual interactions. We facilitated 15 Adult and Children's Bereavement Support Groups throughout the year.

Our Art Therapy sessions for children, offered in conjunction with our Adult Bereavement Support Groups, encouraged children to use art to share their feelings. In addition to receiving direct support from a member of our Social Work team, the children's art provided avenues to open communication with parents and guardians, allowing them to gain additional insight into their child's emotional journey.

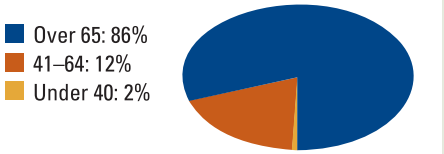


Bethell Hospice partnered with Hospice Dufferin, Heart House Hospice, and the Children and Youth Grief Network to distribute toolkits and handbooks on grief and bereavement to all schools within our catchment area, with an objective to ensure that administrators are aware of services that are available to children dealing with loss.

Residential Care Program

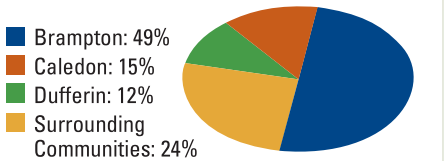
Bethell Hospice welcomed 141 residents in 2018-2019, with an average occupancy rate of 81.4%. Our residents' average length of stay was 20 days. We purposefully and thoughtfully focus on admitting individuals who have the greatest need for hospice palliative care during their life-limiting illness.

Residential Care Program, Age of Clients Served



Music Therapy in palliative care aims to maintain or improve the quality of life, with the objectives of symptom management, improved regulation of emotions and the enhancement of communication and spiritual experiences. Each Saturday, a music therapist worked with residents and their families to reconnect to the music and instruments that resonated with them throughout their lives.

Residential Care Program, Referrals by Geographic Region





Volunteer Program

Our volunteers are integral to the experiences of our Bethell Hospice residents and community clients. In 2018-19, we hosted 18 introductory volunteer training sessions, and currently have 177 volunteers actively supporting Bethell Hospice. This year, our volunteers contributed more than 17,000 hours to the organization, the equivalent of 8.75 full time employees.

- 92% of our volunteers agree or strongly agree that their volunteer work at Bethell Hospice has made a difference in their life
- 99% would recommend volunteering at Bethell Hospice to a friend

Outreach to the South Asian Community

This year, Bethell Hospice continued our ongoing initiatives to engage with the South Asian community and to understand their needs relative to palliative care. We partnered with CANES Community Care and Ismaili Community to educate groups on how Bethell Hospice supports religious, spiritual and ethnic beliefs. Six focus groups, with over 250 attendees, were facilitated by Bethell Hospice staff and volunteers, speaking Punjabi, Gujarati, Urdu and Hindi. We used a customized presentation to start conversations on palliative care, advance care planning and bereavement, using a storytelling approach that engaged the audience. We shared how Bethell Hospice supports our South Asian residents through our diversity wall, religious prayer books and scriptures, multi-language program brochures, and professional development about multi-faith and end-of-life practices. In addition to providing education to the participants, some of the attendees chose to become Bethell Hospice volunteers.

Our Social Work staff and volunteers presented the results of this community outreach program at the 2019 Hospice Palliative Care Ontario Conference, sharing with others who work in hospice palliative care.



Bethell Hospice Foundation Donors

January 1 – December 31, 2018

Bethell Hospice Foundation wishes to thank the generous donors listed here who have supported us in the past year, and those who have given gifts anonymously.

Visionaries ($50,000+)

Diamond in the Hills Fashion Show
Estate of Susan Elaine Grange
Janet D. Cottrelle Foundation
Anne Livingston
Estate of Don Naylor

Champions of Care ($25,000 – $49,999)

Bethell Hospice Christmas Bazaar
Brampton Flight Centre – Light Up the Runway
Dawna Hunt Memorial Golf Tournament

Bethell Benefactors ($10,000 – $24,999)

Airlie Foundation – Robin & Robert Ogilvie
Stuart & Elizabeth Birnie
Caledon Women's Hockey League – Udder Tournament
Contendo Inc.
Estate of Karl Heinz Diesing
The Egan Family Foundation
Fines Lincoln Sales & Service – McMichael: The Luxury of Lincoln Meets The Art of Canada
Alan Frittenburg
Glen Eagle Charity Classic Golf Tournament
Healing Cycle Ride
Hockley Valley Resort – Girls' Night Out
Ledson Properties Inc.
Meadowvale Cemetery, Cremation and Funeral Centres & The Simple Alternative Funeral Centres Mississauga
Merkley Design
Osprey Valley Golf
Timothy & Valerie Powell
The Waechter Family

Leaders ($5,000 – $9,999)

310 Running – Don Olson Classic
3Macs – A Division of Raymond James – David MacDougall & Bart MacDougall
Lucy Boguski
Brampton Brick Limited
Cheltenham United Church
Chinguacousy Lions Club
J. Rob Collins
Bill Craughwell
Graham Munro Charitable Foundation
Hearts for Bethell Hospice
IPC Dream Team – Healing Cycle Ride
Hilda, Marvin & Brian Lenstra
The Lloyd Carr-Harris Foundation
Stephanie Lockhart – Scotia Wealth Management
Ministry of Citizenship and Immigration
Gilbert Moreau
Cathy & George Newhouse
Robin & Robert Ogilvie
Relamping Services Canada Limited
Rotary Club of Brampton
Royal Bank of Canada
Scotiabank – Bramalea & Mayfield Branch
Scotiabank – Head Office
Scotiabank – Main Branch Brampton
Cheryl Smits
John Tesluk
Thomas Carberry Insurance Ltd.
Waechtco Holdings
Warren's Waterless Printing
Gordon & Peggy Anne Wilson

Partners ($2,500 – $4,999)

Automation Associates Inc.
Kathie & Mike Bennett
Benson Steel Limited
BMO Bank of Montreal
Cavalier Transportation Services Inc.
Team Cockburn – Healing Cycle Ride
Edward Conover
Cooksville Tire Ltd.
Nancy Crawford
Cycle for Bethell Hospice Team – Healing Cycle Ride
Dawna Hunt Memorial Softball Tournament
Domenic De Luca
Dufferin Board of Trade
Fines Ford Lincoln
Robert Fines
Dr. Michael Gagnon
Hit 4 Bethell Hospice Baseball Tournament
Otti Jedan
Jennifer Cooper Memorial Golf Tournament
Kinetico Water Systems – Philip Adsetts
Knights of Columbus Council 14749
Lea-Anne Leavens
Brian Ledson & Rhonda French-Ledson
Anshul Nanda
Nick & Ria Schaafsma Foundation
Cheryl Onofrio
Palgrave Loyal Orange Lodge 288
Pete Paterson Photography
Judy Petursson & John Heppler
Nora Preising
RBC Foundation
Thomas Reilly
Rock Garden Farms
Rotary Club of Bolton Charitable Trust
Rotary Club of Brampton – Heart Lake
David Roth & Ginny Yule
Scott Funeral Home – Brampton Chapel
Alex Spasov
Spirit Horse Reiki Meditation Evenings
The Stafford Family
Ruth Watson
Richard Webster
Women Supporting Women, Brampton Chapter – Girls' Night Out Pyjama Party
Julie Wood & Robert Laverdure

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Supporters ($1,500 – $2,499)

9140-9748 Quebec Inc.
Lenore Armstrong
Gregory Aziz & Irene Reimanis-Aziz
Sokhbinder & Anna Bhoohe
Tricia Cain
Caledon Lions Club & Brampton Village Lions Club – Fish Fry
Cornerstone Marble and Granite Ltd.
Douglas & Margaret Derry
Lynn & Peter Dobson
Doby Enterprises Inc.
Catherine Earle
Richard Felix
Glen The Plumber
Donald & Diana Greer
Charles Hooker
Shanil M. & Amala Jayatilleke
Swarn Singh Kahlon
John & Donna Kerfoot
Knights of Columbus 4973
Gloria Wai Yee Lau
Stephanie Lockhart
Michelin Morton Memorial Golf Tournament
Jamie Mitchell
Mono Mills Firefighters Association
Helen Mulligan
Mary Nelson
Lori & Paul O'Hara-Hoke
Sharon Olesen & John Varnell
Palgrave Firefighters Association
Bernice Parish
The Polar Foundation
Ri-Go Lift Truck Ltd.
Riverdale Fitness Mill – Stuff a Stocking Event
Rogers Communications Canada Inc.
Joy Rounding
Royal Canadian Legion Branch 609
Saint Elizabeth Foundation
Samsung Electronics Canada Inc.
Anita, Meghan & Kaitlyn Schenk-Craughwell
Anthony Shields
Richard Skinner
Becky Smith
Harvey & Jane Ann Snyder
Spirit Tree Estate Cidery – Wassailing Family Day
St. Michael Catholic Secondary School
Ian Stevenson
Yale Industrial Trucks Inc.

Mentors ($1,000 – $1,499)

Aecon Construction and Materials Limited
Ankit & Krisman Ahuja
David Anderson
Armour Insurance Brokers Ltd.
Patricia Barker
Robert Barnes
Thomas & Sandra Baskerville
Rebecca Birmingham
Tom Blaney
Brannon Steel
John Brophy
Caledon 410 Developments Limited
Caledon Cruisers Car Club
Ann Carberry
The Corporation of the Town of Caledon
Lisa Coulman
Paint Nite in Memory of Jessica Coupland
Michael & Becky Coupland
William & Mary Craughwell
Karen & Robert Currie
Sarah DeGruchy
Hamish Doughty
Downey's Farm Market Ltd.
Egan Funeral Home
Fernview Construction Limited
April Ferri
Eleanor Gallagher
Laurie Gallant
Lorna Gibson-Gluck
Amarpreet Grewal
Dr. Wendy Griffin
Alexander Gunn
Robert Hebden
Jacquelyn Heeney
Peter Hendrikx
Christiane & Georg Hennig
Immanuel Christian Reformed Church of Brampton
Inglewood United Church
Islington Sportsmen's Club Incorporated
Werner Jabs
James Dick Construction Ltd.
Betty Keating
Linda Kent
Michael & Lynda Kerfoot
Kevin Walker Memorial Baseball Tournament
Kinsmen Club of Bolton
David Lau
Hollie Lau
Howard Lau
Mary Lau
Stephanie Lockhart & Horst Tim – Octoberfest Party
Steve Macaulay
Robert & Cheryl Magee
Manulife Financial
Jefferson & Sally Mappin
Nora Martin
Eleanor McClure
John McCracken
Martin & Barbara McCreath
Morrissey Monaghan
Northbridge Financial Corporation
Isobel Orr
Patricia Orr
Peter Parkinson
Roger Presgrave
Carolyn & Harold Reiter
Rowland Investments & Insurance Inc. – 40th Anniversary
Royal Containers Ltd.
Saint Elizabeth Healthcare
Estate of Grace E. Sanderson
Kasia Seydegart & George Spears
Shop for a Cause – Mojgan Schmalenberg & Maureen Eberly
Jack Smits
Lisa Speirs
Murray & Marnie Stewart
Robert Strain
Studio 49, Georgetown
Margaret Sugg
Jane & Gordon Thompson
Lloyd & Margaret Thompson
Darryl Thomson
Susan Tiffin
Trailcon Leasing Inc.
Lynda Voegtle
Katherine Vyse
Anneliese Walsh
Donna & Cliff Walters
Ward Funeral Home – Brampton & Woodbridge Chapels
Katharine Williams
Margaret Wyton

Legacy Supporters

Amala Jayatilleke
Dace & Eric Johnson
Herman Klooster
Lea-Anne Leavens
Tim Powell
Dierdre Wright

and Anonymous Donors

Hike for Bethell Hospice

Hike for BethellHospice



Over 400 community-minded individuals gathered in Inglewood on Sunday, May 6 at the 8th annual Hike for Bethell Hospice. The event raised $163,000, equaling last year's record-setting total.

Participants hiked an accessible 5K route along the Caledon Trailway, filled the memory board with photos and remembrances of friends and family members, received commemorative hike t-shirts, enjoyed a delicious barbecue lunch prepared by the Caledon Lions Club, and bid on a great range of silent auction items donated by local businesses.

Thank you to all our sponsors, donors, participants and volunteers for your tremendous enthusiasm and support.

The Hike for Bethell Hospice was generously supported by:

Presenting Sponsor

Meadowvale Cemetery, Cremation and Funeral Centres & The Simple Alternative Funeral Centres Mississauga

Platinum Sponsors

David & Bart MacDougall – Senior Vice Presidents of 3MACs – A Division of Raymond James; Brampton Brick Limited; Ledson Properties Inc.; Osprey Valley Golf Foundation – Osprey Helps

Gift Matching Partner

Scotiabank – Main Branch Brampton

Gold Sponsors

Benson Steel Limited; Graham Munro Charitable Foundation; Scott Funeral Home – Brampton Chapel; Rotary Club of Bolton

Silver Sponsors

Armour Insurance Brokers Ltd.; Cavalier Transportation Services Inc.; Egan Funeral Home; James Dick Construction Limited; Rotary Club of Brampton; Thomas Carberry Insurance Ltd.; Ward Funeral Home – Brampton & Woodbridge Chapels



Bethell Hospice Foundation Benefits from Osprey Valley Open



In the summer of 2018, Osprey Valley became the first-ever GTA golf course to host an official Mackenzie Tour – PGA Tour Canada event.

The 2018 Osprey Valley Open took place from July 19 – 22, with Tyler McCumber taking home the trophy with his first PGA Tour Canada victory.







Each stop on the Tour designates local charitable recipients, and the Osprey Valley Open selected Bethell Hospice Foundation (along with two other local charities) to benefit from the tournament's philanthropy. Through the establishment of a Charitable Community Trust, with an inaugural amount of $50,000, the Osprey Valley Open will provide ongoing endowments to each organization. Endowments provide crucial funding for the future, and this gift will ensure that Bethell Hospice remains a strong and vibrant part of our community fabric in the years to come.

Thank you to everyone at Osprey Valley for your belief in the importance of palliative care in our community.

2018 Community Partners & Fundraising Event Organizers

Your support helps to keep the doors of Bethell Hospice open, and all programs and services available at no charge.

Thank you all.



DON OLSON CLASSIC

310 Running
Don Olson Classic

Airport Pizza
Customer Collection

Ballinafad United Church Women

Kathie & Mike Bennett
Renewal of Vows

Bethell Hospice Christmas Bazaar



CHRISTMAS BAZAAR

Bethell Hospice Volunteer Landscape Committee
Photography Sales

Bolton Old Timers' Hockey League

Bolton Travelling Bridge Group

Lynne Boyd
Fundraiser in memory of Manuel Reis

Brampton Curling Club
Spirit Tree Spiel



LIGHT UP THE RUNWAY

Brampton Flight Centre
Light Up the Runway

Brampton Funeral Home
Candlelight Service

Brampton Gospel Hall

Brampton ODD Fellows & Rebekahs I.O.O.F.

Brampton Village Lions Club
Fish Fry

Caledon Cruisers Car Club

Caledon Fair Board
Hall Exhibits

Caledon Lions Club
Fish Fry

Caledon Senior Men's Hockey League

Caledon Ski Club
Winter Raffle

Caledon Women's Hockey League
Udder Tournament

Canadian Reformed School Society, Dufferin Area Christian School
School Musical

Cavalier Transportation Services
Employee Golf Tournament

Caven Presbyterian Church, Bolton

Cheltenham United Church

Chinguacousy Lions Club

Team Cockburn
Healing Cycle Ride



HEALING CYCLE RIDE

Community Women's Circle, Caledon East
Breakfast & Auction

Michael & Becky Coupland
Paint Nite in memory of Jessica Coupland

Credit Valley Conservation
Gardening Blitz

Cycle for Bethell Hospice Team
Healing Cycle Ride

Dawna Hunt Memorial Golf Tournament
Marilyn & Debbie Hunt



DAWNA HUNT MEMORIAL GOLF

Dawna Hunt Memorial Softball Tournament
Shirley Horsley

Delta Gamma Master Chapter, Orangeville



DIAMOND IN THE HILLS FASHION SHOW

Diamond in the Hills Fashion Show
Bonnie Ledson, Marj Dennis, Debbie Glover & Judy Petursson

Downey's Farm Market Ltd.
25th Anniversary Celebration

DUCA
DUgood Community Fund

Dufferin Board of Trade
Golf Tournament

Faith Fellowship Church of Dufferin County

Fines Lincoln Sales & Service
McMichael: The Luxury of Lincoln Meets the Art of Canada



McMICHAEL: THE LUXURY OF LINCOLN MEETS THE ART OF CANADA



GLEN EAGLE CHARITY CLASSIC

Glen Eagle Charity Classic Golf Tournament

Grand Saugeen Chapter and Heritage Club

GR8 Friends

Hearts for Bethell Hospice
Tricia, Jem & Shirley Cain & Joy Rounding

High Country United Church Women, Camilla

Hockley Meadows Farm

Hockley Valley Resort
Girls' Night Out



HOCKLEY VALLEY RESORT
GIRLS' NIGHT OUT

Huttonville Lions Club

Immanuel Christian Reformed Church, Brampton

Inglewood Firefighters Association
Pancake Breakfast

Inglewood United Church

I.O.O.F. Maple Leaf Lodge #57, Orangeville

IPC Dream Team
Healing Cycle Ride

Islington Sportsmen's Club Incorporated
Golf Tournament

Carole Jones
Christmas in July

Kinsmen Club of Bolton

Knights of Columbus 4973
Bingo Event

Knights of Columbus Council 8851

Knights of Columbus Council 14749

Knights of Columbus, Father Henk van den Berg Council 10614

Knox United Church, Caledon Village

Stephanie Lockhart & Horst Tim
Octoberfest Party

Mayfield United Church, Caledon

Mono Mills Firefighters Association
Pancake Breakfast

Neil Morris
Apple Jelly Sales

Glenn Morton
Golf Tournament in memory of Michelin Morton

Laurie Naughton
Baseball Tournament in memory of Kevin Walker

Cheryl Onofrio
Jennifer Cooper Memorial Golf Tournament

Orangeville Insurance Staff

Osprey Valley Golf
Mackenzie Tour – Osprey Valley Open



OSPREY VALLEY OPEN



PALGRAVE FIREFIGHTERS ASSOCIATION PANCAKE BREAKFAST

Palgrave Firefighters Association
Pancake Breakfast

Palgrave Loyal Orange Lodge 288

Palgrave United Church

Riverdale Fitness Mill
Stuff A Stocking Event

Rock Garden Farms
30th Anniversary Plant Sale



ROCK GARDEN FARMS PLANT SALE

Rosedale Village Book Club, Brampton

Rotary Club of Bolton

Rotary Club of Brampton

Rotary Club of Brampton – Heart Lake

Rotary Club of Palgrave

Royal Bank of Canada, Brampton Branches
Bethell Hospice Gardening Blitz

Royal Canadian Legion Branch 15, Ladies Auxiliary

Royal Canadian Legion Branch 609, Brampton

Mojgan Schmalenberg & Maureen Eberly
Shop for a Cause Clothing Sale

Charlene Simpson
Hit for Bethell Hospice Baseball Touranment in memory of William W. Simpson

Lisa Speirs
Bake Sale

Spirit Horse Reiki
Meditation Evenings

Spirit Tree Estate Cidery
Wassailing Family Day

St. Alban's Anglican Church, Grand Valley

St. Alban's Church, Georgetown

St. Bartholomew's United Church, Brampton

St. Michael Catholic Secondary School

Tecumseh Shrine Club

Town of Caledon
Dress Down Days

Trailcon Leasing Inc.
Golf Tournament

Trinity United Church Women, Grand Valley

West Gate Lodge #734 A.F. & A.M., Streetsville

Women Supporting Women, Brampton Chapter
Girls' Night Out Pyjama Party

Hope Young
Dance in Memory of Robert 'Croc' Young

Bethell Hospice Financial Statements

Bethell Hospice

Statement of Financial Position

For the Year Ended March 31, 2019

	2019			2018
	Operating Fund	Restricted Fund	2019	2018
ASSETS	$	$	$	$
Current				
Cash on hand and in bank	**172,598**	**–**	**172,598**	264,555
Temporary investments	**61,017**	**–**	**61,017**	489
Accounts receivable	**149,523**	**–**	**149,523**	203,986
Deposits and prepaid expenses	**18,050**	**–**	**18,050**	14,203
	401,188	**–**	**401,188**	483,233
Capital Assets	**728**	**4,073,823**	**4,074,551**	4,205,233
	401,916	**4,073,823**	**4,475,739**	4,688,466
LIABILITIES				
Current				
Accounts payable and accrued liabilities	**98,249**	**–**	**98,249**	76,534
Government remittances payable	**–**	**–**	**–**	33,122
Deferred revenue	**107,994**	**60,079**	**168,073**	176,815
	206,243	**60,079**	**266,322**	286,471
COMMITMENTS				
Fund Balances				
Restricted funds	**–**	**4,013,744**	**4,013,744**	4,133,571
Internally restricted funds	**27,228**	**–**	**27,228**	64,560
Unrestricted funds	**168,445**	**–**	**168,445**	203,864
	195,673	**4,013,744**	**4,209,417**	4,401,995
	401,916	**4,073,823**	**4,475,739**	4,688,466

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

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Bethell Hospice

Statement of Operations and Fund Balances

For the Year Ended March 31, 2019

	2019				2018
	Operating Fund	Reserve for Major Repairs and Replacement	Restricted Fund	2019	2018
	$	$	$	$	$
Revenue					
Bethell Hospice Foundation	**713,295**	–	–	**713,295**	733,602
Donations and other revenues	**9,040**	–	–	**9,040**	7,072
Grant funding	**1,419,802**	–	**9,752**	**1,429,554**	1,401,447
Interest income	**527**	–	–	**527**	–
Special purpose grants	**8,898**	–	–	**8,898**	2,940
	2,151,562	–	**9,752**	**2,161,314**	2,145,061
Expenses					
Accreditation	–	–	–	–	502
Client service	**132,233**	–	–	**132,233**	36,566
Communication	**29,096**	–	–	**29,096**	25,341
Community awareness	**3,934**	–	–	**3,934**	4,626
Insurance	**12,952**	–	–	**12,952**	12,524
Occupancy	**42,751**	–	–	**42,751**	41,942
Office and general	**43,978**	–	–	**43,978**	44,775
Printing and stationery	**16,816**	–	–	**16,816**	12,880
Professional and service fees	**89,216**	–	–	**89,216**	70,287
Recruitment and resources training and recognition	**37,490**	–	–	**37,490**	20,928
Repair and maintenance	**53,619**	–	–	**53,619**	34,312
Travel	**12,528**	–	–	**12,528**	11,352
Wages and benefits	**1,711,265**	–	–	**1,711,265**	1,705,962
	2,185,878	–	–	**2,185,878**	2,021,997
Excess (deficiency) of revenue over expenses before amortization	**(34,316)**	–	**9,752**	**(24,564)**	123,064
Amortization of capital assets	**1,103**	–	**166,911**	**168,014**	164,497
Deficiency of revenue over expenses for the year	**(35,419)**	–	**(157,159)**	**(192,578)**	(41,433)
Transfers between funds					
Capital assets purchased net of deferred revenue received	**(37,332)**	–	**37,332**	–	–
Allocation of reserve for major repairs and replacement	**37,332**	**(37,332)**	–	–	–
Fund balances, beginning of year	**203,864**	**64,560**	**4,133,571**	**4,401,995**	4,443,428
Fund balances, end of year	**168,445**	**27,228**	**4,013,744**	**4,209,417**	4,401,995

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation Financial Statements

Bethell Hospice Foundation

Statement of Financial Position

For the Year Ended December 31, 2018

	2018				2017
	General Fund	Internally Restricted	Externally Restricted	2018 Total	2017 Total
ASSETS	$	$	$	$	$
Current					
Cash	**73,418**	**150,693**	**85,417**	**309,528**	531,188
Short-term investments	**–**	**1,051,968**	**–**	**1,051,968**	495,167
Accounts receivable	**13,407**	**–**	**–**	**13,407**	11,515
Prepaid expenses	**3,693**	**–**	**–**	**3,693**	2,567
Interfund loans	**(63,656)**	**690,102**	**(626,446)**	**–**	–
	26,862	**1,892,763**	**(541,029)**	**1,378,596**	1,040,437
Long-term investments	**–**	**–**	**1,950,238**	**1,950,238**	2,073,702
Capital assets	**2,138**	**–**	**–**	**2,138**	3,198
	29,000	**1,892,763**	**1,409,209**	**3,330,972**	3,117,337
LIABILITIES AND FUND BALANCES					
Current					
Accounts payable and accrued liabilities	**29,000**	**–**	**–**	**29,000**	24,215
Fund Balances					
Externally restricted	**–**	**–**	**1,409,209**	**1,409,209**	2,113,070
Internally restricted	**–**	**1,892,763**	**–**	**1,892,763**	980,052
	–	**1,892,763**	**1,409,209**	**3,301,972**	3,093,122
	29,000	**1,892,763**	**1,409,209**	**3,330,972**	3,117,337

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

BethellHospice FOUNDATION

Bethell Hospice Foundation

Statement of Operations

For the Year Ended December 31, 2018

	2018				2017			
	General Fund	Internally Restricted	Externally Restricted	2018 Total	General Fund	Internally Restricted	Externally Restricted	2017 Total
	$	$	$	$	$	$	$	$
Revenues								
Donations and fundraising	**1,353,151**	**–**	**100,000**	**1,453,151**	1,241,128	7,120	–	1,248,248
Interest	**–**	**795**	**139**	**934**	–	2,281	29	2,310
Dividends	**–**	**19,169**	**91,841**	**111,010**	–	12,527	1,648	64,175
Other	**600**	**24**	**1,174**	**1,798**	785	102	2,280	3,167
Gain (loss) on disposal of investments	**–**	**–**	**(28,662)**	**(28,662)**	–	–	2,699	2,699
	1,353,751	**19,988**	**164,492**	**1,538,231**	1,241,913	22,030	6,656	1,320,599
Expenses								
Amortization of capital assets	**1,060**	**–**	**–**	**1,060**	1,261	–	–	1,261
Bank charges	**18,580**	**–**	**–**	**18,580**	13,590	7	86	13,683
Fundraising	**99,161**	**–**	**–**	**99,161**	77,092	–	–	77,092
Insurance	**974**	**–**	**–**	**974**	970	–	–	970
Office	**67,139**	**7,033**	**14,015**	**88,187**	50,643	5,497	13,190	69,330
Professional fees	**8,985**	**–**	**–**	**8,985**	7,887	–	–	7,887
Wages and benefits	**282,895**	**–**	**–**	**282,895**	252,082	–	–	252,082
	478,794	**7,033**	**14,015**	**499,842**	403,525	5,504	13,276	422,305
Excess of revenues over expenses before donations and change in fair value of investments	**874,957**	**12,955**	**150,477**	**1,038,389**	838,388	16,526	43,380	898,294
Donations	**(722,369)**	**–**	**–**	**(722,369)**	(708,966)	–	–	(708,966)
Excess of revenues over expenses before unrealized gain (loss) on investments	**152,588**	**12,955**	**150,477**	**316,020**	129,422	16,526	43,380	189,328
Unrealized gain (loss) on investments	**–**	**(2,643)**	**(104,527)**	**(107,170)**	–	(4,029)	156,319	152,290
Excess of revenues over expenses	**152,588**	**10,312**	**45,950**	**208,850**	129,422	12,497	199,699	341,618

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation Financial Statements

Bethell Hospice Foundation

Statement of Changes in Fund Balances

For the Year Ended December 31, 2018

	2018				2017			
	General Fund	Internally Restricted	Externally Restricted	2018 Total	General Fund	Internally Restricted	Externally Restricted	2017 Total
	$	$	$	$	$	$	$	$
Balance, beginning of the year	–	**980,052**	**2,113,070**	**3,093,122**	–	821,369	1,930,135	2,751,504
Excess of revenues over expenses	**152,588**	**10,312**	**45,950**	**208,850**	129,422	12,497	199,699	341,618
Transfers	**(152,588)**	**902,399**	**(749,811)**	–	(129,422)	146,186	(16,764)	–
Balance, end of the year	–	**1,892,763**	**1,409,209**	**3,301,972**	–	980,052	2,113,070	3,093,122

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.



Service Awards & Distinctions

BETHELL HOSPICE FOUNDATION

Carol Walker
Elizabeth Birnie Leadership Award, Bethell Hospice Foundation

BETHELL HOSPICE

Dr. Michael Gagnon
Nominated for the Dr. S. Lawrence Librach Award for Palliative Medicine in the Community, Hospice Palliative Care Ontario

Susanne McRoberts
Gardening Committee
Volunteer Service Award, Town of Caledon

Lisa Speirs
Administrative Volunteer
Nominated for the Helping Hands Award, Volunteer MBC

Pat Widdes
Resident Support Volunteer
June Callwood Circle of Outstanding Volunteers, Hospice Palliative Care Ontario

BETHELL HOSPICE THANKS ALL OUR FUNDERS FOR THEIR GENEROUS SUPPORT

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Ontario
Central West Local Health Integration Network
Réseau local d'intégration des services de santé du Centre-Ouest

BethellHospice FOUNDATION

Thank you to Merkley Design and Pete Paterson Photography for their assistance in the production of this annual report.

"What an amazing place this is! Such kind and compassionate people offering so much comfort at a time when families need it the most."

THE COLLIE FAMILY

IN MEMORY OF JIM COLLIE

C O N T A C T U S

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Bethell Hospice Charitable Registration #14003 8167 RR0001
Bethell Hospice Foundation Charitable Registration # 82636 7948 RR0001

Bethell Hospice programs and services are partially funded through the Central West LHIN.

In addition, Bethell Hospice Foundation raises over $1,000,000 each year to bridge the funding gap.

BethellHospice BethellHospice FOUNDATION

To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or donate securely online at foundation.bethellhospice.org

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