BethellHospice

Annual Report

BETHELL HOSPICE | APRIL 1, 2013 – MARCH 31, 2014

BETHELL HOSPICE FOUNDATION | JANUARY 1 – DECEMBER 31, 2013











Here when you need us

Bethell Hospice Board of Directors

Brian Braun – Vice Chair & Finance/Audit Chair
Mario Citta
Gurwinder Gill
Jeffrey Gregory
Kevin Junor
Paul MacDonald
Nora Martin – Secretary
Nora Paradis – Chairperson
Pamela Smith

Many thanks to Candace Raymond, Past Board Chair and Honourary Board Member, who retired in 2014.

Bethell Hospice Foundation Board of Directors

Elizabeth Birnie – Past Chair
Tricia Cain
J. Rob Collins
Sheila Flattery
Syd Harmon – Secretary
David Kerr
Danila Maric
Richard Paterak
Tim Powell – Vice Chair & Treasurer
Kasia Seydegart – Chairperson

During 2013, Gerry Meinzer retired from our Board, and Honourary Board Member, Lorna Bethell , passed away. Both are sincerely missed.

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"Bethell Hospice is the perfect waiting place for heaven! You are all gracious and beautiful people who cared so deeply for our Jackie. We are eternally grateful and love you all for your support. This is a blessed place."

The Smith Clan

IN MEMORY OF JACKIE SMITH

A Message from the Bethell Hospice Chairperson



I am honoured to be associated with Bethell Hospice, a caring and passionate organization that makes a real difference in people's lives. There are many people who contribute to the excellent care provided at Bethell House and within our community. As I reflect on the past year, I would like to recognize our team for their dedication and contributions.

To my colleagues on the Bethell Hospice Board, thank you for your tireless dedication to a truly special place. To the Bethell Hospice Foundation Board, thank you for being our partners, and for believing in the importance of Bethell Hospice as passionately as we do.

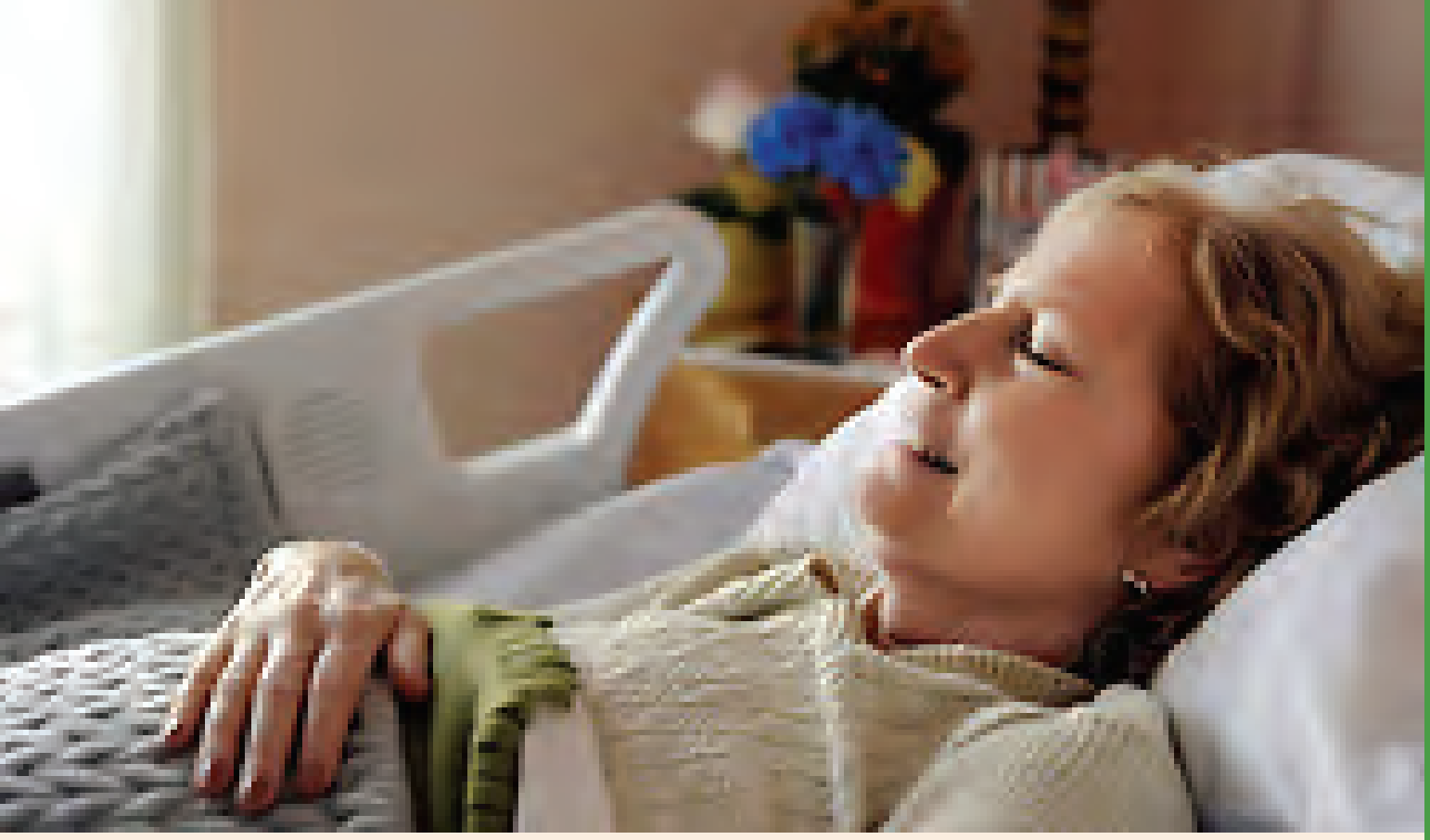
But most of all, I want to thank our staff and volunteers. Your compassion and respect for each client you serve is evident in your gentle touch. You make meaningful connections with each individual and you take the time to truly listen. You have a seemingly limitless capacity for empathy and your concern is genuine. You support and value each other. You have a strength of character and spirit that is inspirational. Your skill and professionalism shine through in everything you do. You are the heart and soul of Bethell Hospice.

I feel truly fortunate to work with such an accomplished team.

Nora Paradis
Chairperson
Bethell Hospice

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A Message from the Bethell Hospice Foundation Chairperson



The year 2013 was memorable for Bethell Hospice Foundation for many reasons.

Our founding patron and visionary, Lorna Bethell, passed away on December 2. Lorna's legacy was profound through the building of Bethell House, and she will be deeply missed.

During 2013, Bethell Hospice Foundation continued to provide approximately 40% of the funds needed to operate Bethell Hospice's residential and community programs, offered at no cost to clients and their families. This achievement represents a significant challenge and a tribute to our dedicated and growing donor community.

Fundraising grew in each facet of Foundation activity, enabled by the generosity of people who believe in the Bethell dream, who give thousands of hours annually, and who offer their talents and expertise.

Looking to 2014, the Foundation's challenge will be to raise approximately $1,000,000 to fund Bethell Hospice's excellent services and programs. Our plan includes both initiating new events and encouraging more major gifts.

We recognize the outstanding work of Bethell Hospice Foundation Volunteer Directors and the committed staff. We deeply appreciate and thank every donor. Each of you helps make Lorna Bethell's unique legacy a continuing, vibrant reality.

Kasia Seydegart
Chairperson
Bethell Hospice Foundation

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FOUNDATION



A Message from the Bethell Hospice Executive Director



Our Bethell Hospice team is fortunate to have touched the lives of so many wonderful families this past year. Thank you all for sharing so much of yourselves at this most vulnerable time in your lives. It is truly an honour to have served you.

As we strive to meet the needs of all members of our community, we have developed strategic partnerships with other service providers, pursued new funding opportunities, and built a comprehensive training and e-learning strategy to keep our staff, volunteers and caregivers at the forefront. Above all, we work to ensure that each person receives the right care, in the right place, at the right time.

Sincere thanks to our outstanding team of staff and volunteers. Every day, I witness moments in which you dramatically impact lives. I treasure each one of those moments dearly, and look forward to the challenges and new opportunities that lie ahead for us together. Thanks also to both the Bethell Hospice and Bethell Hospice Foundation Boards for your leadership and thoughtful governance. To each and every donor and funder, thank you for your commitment and dedication to sustaining hospice palliative care in our community.

Nilda Patey
Executive Director
Bethell Hospice

BethellHospice

A Message from the Bethell Hospice Foundation Director of Development



Thanks to the support of all our donors, event attendees, event organizers and volunteers, Bethell Hospice Foundation raised over $800,000 in operating funds for Bethell Hospice in 2013. We cannot thank you enough!

Some highlights of the year included our Hikes for Bethell Hospice in May – one in Inglewood and the second in Bolton. Together, you raised an amazing $105,000 at these two events. In October, we welcomed our major donors to the Alton Mill, in recognition of your leadership gifts to Bethell Hospice. Jem Cain, sister of former resident, Darlene Cain, spoke of her family's personal experiences at Bethell Hospice, and the importance of the support you provide. Throughout the year, thirty-five different community events were also organized on our behalf, demonstrating your belief in the importance of Bethell Hospice. We continue to be overwhelmed by your strong support.

Through your generosity, we also continue to build our endowment fund, to ensure the long term sustainability of Bethell Hospice.

Many thanks to each of you for your continued support. You make the work of Bethell Hospice possible.

Jeannette Vanden Heuvel
Director of Development
Bethell Hospice Foundation

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FOUNDATION



Bethell Hospice & Bethell Hospice Foundation Staff List

Many thanks to the full time, part time and casual staff who make up the Bethell Hospice Team, and best wishes to those who have moved on to new opportunities.

Leadership Team

Dr. Michael Gagnon	Medical Director
Donna Loughren	Intake Coordinator
Nilda Patey	Executive Director
Maran Rajadurai	Finance & Administration Officer
Dorothy Rankin	Senior Manager, Residence Care
Louise Stinson	Senior Manager, Volunteers & Facility Administration
Jeannette Vanden Heuvel	Director of Development, Bethell Hospice Foundation



Residence Care Team

Suman Ahuja	Registered Practical Nurse
Chantal Bearden	Registered Nurse
Joyce Buisman	Registered Nurse
Lisa Cameron-Clarke	Personal Support Worker
Stephanie Carter	Registered Practical Nurse
Rose Frimpong	Registered Practical Nurse
Cecile Fung	Registered Practical Nurse
Joyce Haase	Personal Support Worker
Nancy Hall	Registered Nurse
Judy Held	Personal Support Worker
Debra Henry	Personal Support Worker
Pat Hickman	Registered Nurse
Vanessa Kanapka	Personal Support Worker
Paul Kaups	Registered Nurse
Manfred Koetzle	Personal Support Worker
Jericho Lee	Registered Nurse
Shannon Leighton	Registered Practical Nurse
Helena Love-Makkonen	Registered Nurse
Jaqueline MacDonald	Personal Support Worker
Leone McComiskey	Registered Practical Nurse
Kerri Neelands	Registered Nurse
Theresa Nicoll	Personal Support Worker
Margaret Odutayo	Registered Practical Nurse
Karen Rammage	Personal Support Worker
Donna Reilly	Registered Practical Nurse
Rupa Samual	Registered Nurse
Tannis Sherwood	Clinical Administrative Officer
Tammy Shook	Registered Practical Nurse

"We would like to thank the family that was waiting for us here at Bethell Hospice, a 'home' that God brought us to spend this very important time, held and guided by amazing angels. A time to cherish. From my heart to yours, thank you, thank you, thank you."

Katherine Fleitas

IN MEMORY OF FERNANDO FLEITAS

Kiry Sittampalam	Registered Practical Nurse
Cynthia St. Louis	Registered Practical Nurse
Loreta Tantalo	Registered Nurse
Chris Tuck	Personal Support Worker
Tim Valyear	Registered Nurse
Margaret Vance	Registered Nurse
Teresa Waldner	Clinical Administrator
Elaine Welsh	Registered Nurse
Lesia Wilkinson	Registered Nurse

Community Services Team

Jo-Anna Gould	Volunteer & Care Coordinator
Tina Hynes	Community Care Coordinator
Alma Lennox	Client Care Coordinator
Teigen McCulloch	Client Care Coordinator
Nancy Umphrey	Client Care Coordinator

Facilities Team

Mary Brock	Housekeeping
Linda Clarke	Housekeeping
Kristin Gregory	Housekeeping
Patty Gregory	Kitchen Coordinator
Keith Hall	Facilities Coordinator
Yvonne Willemsen	Housekeeping

Bethell Hospice Foundation Fundraising Team

Julie Hymers	Fundraising Manager
Barbara Van Vliet	Finance Officer



Year in Review – Accomplishments & New Initiatives

- Provided care to 166 clients and their families, exceeding CCAC occupancy target *(since opening Bethell House, Resident Care Program in 2010, we have now had the privilege to serve over 500 residents and their families)*
- Maintained an active Community Program exceeding CW LHIN service targets , providing in-home visits and offering bereavement programs for both adults and children *(throughout the past twenty years, our community programs have continued to grow and evolve, impacting thousands of lives each year, and we continue to explore new and innovative ways to reach out to those in need)*
- Welcomed 39 new volunteers to our team *(together, our entire volunteer team dedicated 18,322 hours to Bethell Hospice in the past year)*
- Experienced significant growth in Foundation fundraising activity, thanks to the generosity of our many donors *(Hike for Bethell Hospice revenue increased 66%; Holiday Appeal revenue increased 57% ; thirty-five community events together raised over $96,000; inaugural Giving Thanks event raised over $40,000; sponsorships, grants and gifts to the Endowment Fund continued to grow)*
- Undertook an accreditation process through CARF International to formalize policies and procedures and recognize the exemplary level of service and compassion provided by our staff *(accreditation to be completed by 2015)*
- Developed a partnership with Punjabi Community Health Services and Heart House Hospice to expand services to the South Asian community *(project application successfully funded for three years through the Ontario Trillium Foundation)*
- Secured new funding to introduce a Seniors Educating Seniors project funded through New Horizons for Seniors *(while our clients are not limited to seniors, average client age supported in our Bethell House, Resident Care Program was 74 years and average Community Program participant age was over 50)*
- Completed extensive community consultation resulting in a Community Services Report to help guide future program initiatives and priorities, and foster new partnerships in the community *(identified need for expanded in-home caregiver support, increased awareness of hospice palliative care)*
- Participated actively in the governance of the Exchange *(expanding services in Bolton through community collaboration)*
- Exhibited leadership in training and education *(Dr. Gagnon helped to deliver LEAP training to health colleagues, staff and volunteers actively participated in CW LHIN Palliative Care educational opportunities and in Hospice Palliative Care Ontario resource sharing)*
- Committed to the highest quality palliative care and to inclusion and diversity *(endorsing the Declaration of Partnership and the Diversity & Inclusion Charter of Peel)*



Community Champions 2013

Thank you to all the fabulous individuals who organized Community Events in support of the Bethell Hospice Foundation this year. Together, these events raised over $96,000 in support of Bethell Hospice Residence & Community Programs.

An Evening with Christine Cushing at Broadway Farms
Organized by Janine Livingston

Bethell Hospice Christmas Bazaar
Organized by the Bethell Hospice Foundation Board

Birthday Hat Pass
Organized by Richard Paterak

Bling for Bethell Jewellery Sale
Organized by Gail Dickson, Marion Miles & Lucille Weber

Bolton Midnight Madness
Organized by Royal Bank of Canada, Bolton Branches

Bolton Travelling Bridge Fundraiser
Organized by the Bolton Travelling Bridge Group

Candlelight Memorial Ornament Sale
Organized by Brampton Funeral Home & Cemetery

Caledon Agricultural Society Bazaar
Organized by Caledon Agricultural Society

Caledon Cruisers Car Club Fundraiser
Organized by Caledon Cruisers Car Club

Caledon Pit Run
Organized by Lafarge Canada & Aecon

Calendar Girls Calendar Sales
Organized by Erin Theatre 'Calendar Girls'

Car Wash
Organized by Inglewood Firefighters

Cavalier Employee Golf Tournament
Organized by Cavalier Transportation Services Employees

ChicàBOOM Parking Lot Sale & Related Activities
Organized by Nancy Angrove Urekar

Cycle for Bethell Hospice
Organized by the Healing Cycle Foundation

Discover Your Yoga Sunset Yoga in the Park
Organized by Lindsay Vandenhurk





Don Olson Classic
Organized by 310 Running

Estate Sale in Memory of Diane Piekarz
Organized by Karen Piekarz

Fitness in the Park
Organized by Shelby Brock

Fitness Rehab Day & Hallowe'en Party
Organized by Riverdale Fitness Mill

From Head to Toe Spa House Party
Organized by Karen Wrycraft

Girls' Night Out Fashion Show
Organized by Roxanne Mountain

Glen Riders Charity Poker Run
Organized by Ron Marchand

Hearts for Bethell Hospice
Organized by Jem, Shirley & Tricia Cain in Memory of Darlene Cain

Hallowe'en Dance
Organized by Inglewood & Cheltenham Firefighters

Hope with Art Easels
Organized by Kathy Wohlfeld

John Pelosi & Friends in Concert
Organized by John Pelosi

Nadia Farah Day Cookbooks
Organized in Honour of Nadia Farah

One of a Kind Sample Sale
Organized by Gina O'Sullivan

Shopping for Bethell
Organized by Eve Corvese

Spirit Horse Reiki Meditation Evenings
Organized by Sharon Olesen

Spirit Tree Cidery Family Day Wassailing Festival
Organized by Nicole Judge & Tom Wilson

Steve's Tax Service Client Barbeque
Organized by Steve Gosse

Swim a Km for Bethell Hospice
Organized by Sherry-Lynn Carbone

Yoga Shala Caledon Classes for Charity
Organized by Indra Cooper

GlaxoSmithKline and Bethell Hospice Partnership

Through the innovative PULSE Partnership Program, GlaxoSmithKline Compliance Advisor, Debbie Davis, became a full time volunteer at Bethell Hospice from July to December 2013. Debbie was one of only 100 GSK employees selected worldwide to undertake a PULSE Partnership in 2013.



In the PULSE Partnership Program, motivated employees are matched to a non-profit organization for a placement fully funded by GlaxoSmithKline. Debbie brought her considerable skills and expertise to Bethell Hospice, helping the organization prepare for the CARF accreditation process. This accreditation, mandated by the Central West LHIN to all health service providers, will enhance the quality of care and service at Bethell Hospice, and ensure all aspects of care meet or exceed internationally recognized standards. In return, Debbie had the unique opportunity to grow as a professional by experiencing the environment of Bethell Hospice first-hand, and return to GSK with fresh insights and ideas.

The experience had a profound impact on Debbie, with many moments which touched her deeply:

"I constantly saw the staff go above and beyond to support the residents and their families. One particularly moving memory involved a twelve-year-old girl spending time with her mother, who had recently been admitted as a Bethell Hospice resident. The girl decided she wanted to knit a blanket for her mom. Although she could knit, there was no way the daughter could complete the project on her own in the time her mother had left. Everyone at the hospice who could knit, or knew someone who could knit, was asked to make squares for this young girl, so that she could complete the blanket in time for her mother to enjoy it. Needless to say, the squares arrived at the hospice in leaps and bounds; volunteers and employees at the hospice, friends of hospice employees and volunteers, knitting groups and total strangers all did their part and provided more squares than this girl could have ever hoped for. The project was completed, and the little girl had some peace knowing that she had made this loving tribute for her mother, with a little help from friends and strangers. I am touched to know that I played a small part in her joy."

When her PULSE Partnership ended, Debbie found it impossible to leave the experience behind.

My time at Bethell Hospice has changed me. I will continue to volunteer and support Bethell Hospice in whatever way I can. I am so proud to be associated with this wonderful place.

Thank you to GlaxoSmithKline for making this partnership possible.

JCS Funds Children's Bereavement Group in Brampton

Thanks to a generous grant from the Jarden Consumer Solutions Community Fund, Bethell Hospice became the first organization to provide a dedicated bereavement group in Brampton geared specifically to the needs of grieving children and their families.

Building on the success of its children's bereavement program in Bolton, the funding provided through JCS allowed Bethell Hospice to introduce a similar program to serve the Brampton community, supporting emotional health and well-being on a broader scale.

The Brampton pilot program allowed children the opportunity to explore their feelings of grief through music and art, and included both individual counselling and supported group sessions. Skilled group facilitators met with a group of 7 – 11 year olds weekly for eight consecutive weeks. As with all Bethell Hospice programs and services, the bereavement group was provided at no cost to participants or their families.

This pilot program was an important first step in introducing bereavement support programs for young people in Brampton.

Many thanks to Jarden Consumer Solutions for making this initiative possible.



Hikes for Bethell Hospice Raise Over $105,000

Two Hikes for Bethell Hospice were held this year – Sunday, May 5 in Inglewood and Saturday, May 11 in Bolton. Hundreds of participants gathered pledges and hiked the Caledon Trailway in Inglewood, or the Dick's Dam Park & Humber Valley Trail in Bolton.

Hikers received a commemorative hike t-shirt, enjoyed a barbeque lunch, and participated in the balloon release ceremony in remembrance of friends and family members. The combined proceeds from the two hikes this year was over $105,000! Many thanks to all hikers and organizing committee volunteers for making these events such a tremendous success!

Hike for BethellHospice



Many thanks to our presenting sponsor BDO Chartered Accountants & Advisors (Caledon East and Orangeville Offices), our registration sponsor Scotiabank (First Street Orangeville Branch), and our lunch sponsor Meadowvale Cemetery, Crematorium and Visitation Centre.

Thanks also to Scott Funeral Home, Brampton Chapel, for organizing the very popular car wash in conjunction with our Inglewood Hike.





"On behalf of our family, we want to thank all the staff here at Bethell House for all the loving and compassionate care you gave to our mother.

She could not have asked for a more peaceful, caring place to spend the last few days of her life.

Our family thanks each and every one of you who work here and make Bethell House the wonderful place it is."

The Grant Family

IN MEMORY OF AUDREY GRANT



Award Winning Volunteers

This year, some special Bethell Hospice volunteers were honoured as award recipients:

Gayle Lawr – *Town of Caledon Volunteer Achievement Award*

Gayle brings joy to everyone, singing and dancing her way through her shift in the kitchen every Sunday morning. A truly dedicated volunteer, Gayle has missed only two shifts in the past three years. Gayle also delivers groceries and home baking from her neighbours to Bethell Hospice each week.

Maria Taylor – *Hospice Palliative Care Ontario June Callwood Award*

Maria breathes love and compassion into every shift as a resident support volunteer. Maria also assists with the music program, and ensures the knitting baskets for residents and families are always well stocked. This year, Maria also helped the young daughter of a resident knit a quilt for her mother.

Donelda Chemello – *Volunteer MBC Helping Hands Award*

Donelda brings considerable talent and creativity to the kitchen every Monday afternoon. Donelda's homemade biscotti is a Bethell Hospice favourite, and her whimsical handmade aprons outfit every kitchen volunteer in style. Donelda also created the quilted cloth used to celebrate high tea, and assisted the young girl to create a quilt for her mother.

Award Winning Volunteers

Jem, Shirley & Tricia Cain – *Elizabeth Birnie Leadership Award*

Former Bethell Hospice resident, Darlene Cain, was an inspiration, determined to raise funds for Bethell Hospice to help future residents experience the same care and compassion she treasured. Darlene's sisters carry on her vision, devoting their time, energy and talents to the Bethell Hospice Foundation. Jem, Tricia and Shirley have fundraised over $50,000 in the past two years through *Hearts for Bethell Hospice* jewellery sales, and their *Life is Good* team at each year's *Hike for Bethell Hospice*.





"A resident was in her final moments of life, and had no friends or family present. As a resident support volunteer, I was asked to sit with her. As I approached the room, I noticed a member of the nursing team entering the room to be with the resident. As we walked into the room together, we found a member of the housekeeping staff sitting by the bedside of the woman who was dying. After a very special moment shared, the two women left to attend to their duties while I remained, silently holding the resident's hand.
Here is why I love Bethell Hospice: we were

lined up three-deep to ensure that a woman would not die alone. There are countless beautiful 'Bethell Stories'. Mine is only one."

Your loyal and faithful servant,
Michael Corrigan

Bethell Hospice Volunteers

10+ Years of Service
Elizabeth Birnie
Phyllis Graydon
Jake McArthur
Judy Parks
Anne Shabason

5 - 9 Years of Service
Norma Casselman
Donelda Chemello
Sheilagh Crandell
Marj Dennis
Gail Dickson
Niki Gallo
Gerri Hill
Diana Hillman
Judy Jones
Terry Leslie
Jane Lyndon
Jill MacLachlan
Nora Martin
Carol McLean
Jim Metson
Pamela Moreland
Pansy Mullings
Audrey Partridge
Kelly Potter
Valerie Powell
Rita Rei
Julie Anne Richard
Denise Sutherland
Ken Thomas

Up to 5 Years of Service
Freda Agar
John Alexander
Evelyn Aquino
Patricia Avery
Sahaab Bajwa
Nora Bankert
Moira Barbour
Gisele Barrow
Ken Barrow
Veronica Beishuizen
Dawn Bennett
Anthony Berne
Jenny Bloemendal
Curtis Boone
Anne Bradley
Brian Braun
Noreen Brigden
Stephen Brigden
Mary Brock
Brenda Broekema
Diane Brown
Sue Brundle
Pat Brutsch
Shannon Butcher
Tricia Cain
Stan Cameron
Sandra Carr
Wendy Chard
David Chesterton
Lori Church-Santos
Dale Cimolai
Mario Citta
Betty Clark
Christine Clark
Jeff Clark
J. Rob Collins
Rachelle Conlin
Mary-Lou Cook
Michael Corrigan
Owen Corrigan
Eve Corvese
Nell Crathern
Sally DaRosa
Debbie Davis
Diane Demidow
Karen Derooy
Silvia Desrocher
Sharon Deugo
Joanne Dinardo
Gail Douglas
Diana Dunn
Jean Dunn
Shannon Eckstein
Patricia Edwards
Margalith Esterhuizen
Andrea Farkas
Michael Faulkner
Jan Ferreira
Sheila Flattery
Larry Flint
Sandra Foster
Eva Gallo
Tina Gaudio
Lois Giannini
Gurwinder Gill
Barbara Goodhand
Meagan Goodhand
Clare Gorman
Mary Lou Gormley
Jo-Anna Gould
Susan Graham
Donald Gray
Jeffrey Gregory
Brad Hains
Nancy Hains
Janice Hannah
Syd Harmon
Jill Henderson





Manon Hesp
Jackie Higham
Carmel Hili
Sally Holt
John Hunter
Helen Hydon
Kathie Ingleson
Carol Jeffs
Kevin Junor
Sonita Kashyap
Debi Kelly
David Kerr
Catherine Keyes
Karen Koch
Rosemary Koza
Rita Kuchirka
Meghna Lamore
Marilyn Lamson
Maria Larguinho
Angela Larsen
Gayle Lawr
Irena Lechnowsky
Sharon Lewis Mair
Cam Lindsey
Megan Lindsey
Teresa Lipari

Monica Long
Kevin MacDonald
Paul MacDonald
Cheryl Magee
Jennifer Malcolm
Glenn Margison
Danila Maric
Julie Marzoli
Duncan McCallum
Joan McKay
Susanne McRoberts
Linda Moorcroft
Neil Morris
Karen Nichols
Sandra Nicholson
Liz Oliver
Genevieve O'Toole
Tracey Pacheco
Debra Ann Page
Beth Paisley
Nora Paradis
Richard Paterak
Christine Picano
Linda Pim
Tim Powell
Ruth Prankard

Samantha Rahaman
John Ratcliffe
Candace Raymond
Marcia Reid
Sharon Robertson
Debbie Rodrigues
David Roth
John Sanderson
Brittany Senra
Lydia Seton
Kasia Seydegart
Dan Sherwood
Wendy Sievert
Kelly Similas
Emily Simpson
Jane Skeffington
Jo-Anne Smith
Kathy Smith
Maurice Smith
Sheena Smith
Pamela Smith
Wendy Smith
Victoria Soucier
Lisa Speirs
Catherine Steer
Cindy Storey

Pamela Stratton
Bob Strong
Carol Sybenga
Maria Taylor
Marie Thompson
Nikki Thompson
Peter Thompson
Pat Thornton
Maud Toogood
Dawn Turrin
Jennifer Unger
Anton Vermunt
Maria Vieira
Sue-Anne Vincze
Carol Walker
Laura Washington
Ruth Watson
Lucille Weber
Yvonne Willemsen
Jacqueline Willms
Chris Wolosik
Charlene Wood
Anne Yeager
David Yohanna

Bethell Hospice Remembers

Join us in remembering the following Bethell Hospice residents, who passed away April 1, 2013 – March 31, 2014:



Richard Adamson
Hisia Akinicheva
Angela Angelopoulos
Lina Anselmo
Vivian Apps
Oscar Badal
Barbara Baglar
David Balmer
Geni Baran
Bert Bell
Barbara Birkholz
Diane Blanchard
John Bobbato
Farrell Bonfill
Marie Britton
Terry Burns
Gurmeet Butter
Deborah Cameron-Bird
Marina Chaffey
Elizabeth Janie Chant
Paul Clarke
Peter Colucci
Penny Corcoran
Manuel Cordeiro
Albert Cote
Vivian Cottrell
Neil Coulter
Jean Crocker
Diana Denreyer
Denise Desrocher
Gurdial Dhaliwal
Diamentina Dias
John Donnelly
Siegfried Dreesen
John (Dave) Dunn
Noreen Edwards
Robert Henry Field
Fernando Fleitas
Beatrice Froese
Eileen Geddes
Michael Gibbs
Leo Glisinski
Margaret Gordon
Audrey Grant
Marjorie Grebski
Patricia Griffin
Michael Griffore
Lois Marie Harrison
Sylvia Hartunian
Sharon Hatton
Hans Hettwer
Arlene Hodgson
Gwendolyn Hoekstra
Jean Holcomb
William Holding
Ann Howard
Kala Inniss
David Irwin
Juro Jaksa
Lianna Jefferson
Agnes Jeffrey
Frank Jeschonek
Catherine Kamber
Andrea Kapogines
Julia Karpienko
Lucy Kernot
Clement King
Paul Kirkby
Kurt Kiser
Susan Knapik
Elinor Kohler
Alma Laidlaw
Muriel Lazelle
Becky LeBlanc
Maria Grazia Lisi
Judy MacAdam
Eleanor McBride
Elizabeth McGrath
Gregory McGrath
Dorothy McGugan
Patricia McLeod
Robert McLeod
Ruth McNairn
Doreen Mellan
Jim Merry
Janet Mickalow
Cathy Missen
Gertrud Montag
Rosalia Montagnino
Ada Moretti
Bruce Morrison
Agatha Mousseau
Nancy Mustard
Ivy Nash
Toni Negrin
John Norton
Artur Oliveira
Manuel Oliveira
Howard Palmer
Joyce Parks
David Pascoe
Yvonne Pereira
John (Roy) Phillips
Elizabeth (Betty) Potter
Kevin Rowan
Sarah (Sally) Russell
Robert Sanderson
Donald Schroeder
Maureen Scott
Lorna Sharp
Barry Shimes
Norma Smallbone
Jacqueline Smith
Rosealeen Smith
Taira Stewart
Gary Stuckless
Kanmany Subramaniam
Elaine Sukhu
Elaine Taylor
Malcolm Taylor
Marilyn Thomas
Moyra Topley
Laurie Torikian
Angelina Torres
Alice Train
Mary Van Dusen
Yvonne Vaughan
Joyce Verhey
Gonzalo Villacres
Sid Visser
Dianne Wagg
Ethel Weiss
Albert Willey
John Leslie Wilson
Evelyn Wood
Jean Henri Woods
Walter Woodhouse
Rui Ying Yang
Wayne Zach
Mary Zammit
Jillian Zumach

Also remembering and missing Founder, Lorna Bethell, and past volunteer, Marion Miles.

Remembering Lorna Bethell

April 2, 1929 – December 2, 2013



Lorna Bethell was the driving force behind the building of the Bethell Hospice residence. Our ten bed residential hospice exists today because of Lorna's passionate belief that every person has the right to die with dignity, free from pain, in the comfort and embrace of family and friends.

Affected by her husband Tony's experience as a survivor of The Great Escape in WWII, Lorna felt no one should die a lonely death. She also knew firsthand how taxing hospital stays could be on patients' families, as she slept upright in a chair by the hospital bedside of her step-son, Jamie, prior to his death. When Tony died of cancer in his Caledon home in 2004 with Lorna by his side, Lorna knew she wanted other families to also have a place to spend their last days together, free of the responsibility of providing direct care to their loved ones. When Lorna's daughter, Elizabeth, mentioned how the patients she saw as a VON nurse would benefit from hospice care, the idea for Bethell Hospice was born.

Lorna Bethell's initial gift of $2,000,000 was matched by the Government of Ontario through the Ministry of Health & Long Term Care, and inspired other leadership gifts from members of the community. After a six year building campaign, Bethell House opened in Inglewood in April 2010.

After the opening of Bethell House, Lorna turned her attention to ensuring that Bethell Hospice would always have the funds necessary to provide residential and community care programs at no cost to residents, program participants or their families. She was the most vocal champion of the fundraising initiatives of the Foundation Board and staff, and remained actively involved, sharing time with residents and their families until her own death in 2013.

Surrounded by her family, Lorna Bethell passed away peacefully on December 2, 2013 at the age of 84.

Lorna's legacy will continue with each person who passes through the doors of Bethell Hospice. Her boundless energy, warm hugs, and infectious laughter will be deeply missed.

Bethell Hospice Foundation Donors

January 1 – December 31, 2013

Bethell Hospice and the Bethell Hospice Foundation wish to thank the generous donors listed here who have supported us in the past year, and those who have given gifts anonymously.

Visionaries ($50,000+)

David & Marty Graham

Champions of Care ($25,000 - $49,999)

The Harold E. Ballard Foundation
Anne Livingston
Timothy & Valerie Powell
Vision Transportation Systems Inc.

Bethell Benefactors ($5,000 - $24,999)

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Fred Anthony
Banja Solutions
Lorna Bethell
Bethell Hospice Foundation Christmas Bazaar
Stuart & Elizabeth Birnie
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Broadway Farm's Market, Evening with Christine Cushing
Tricia Cain
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Caledon Pit Run, An Aecon-Lafarge Joint Venture
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Zeljko & Vincenza Jaksa
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Jennifer Rogers
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Woodstock General Hospital
XL Insurance Company Limited

BethellHospice FOUNDATION

Bethell Hospice

Statement of Financial Position

For the Year Ended March 31, 2014

For the Year Ended March 31, 2014	Operating Fund	Restricted Funds	2014 March 31 2014	2013 March 31 2013
	$	$	$	$
ASSETS				
Current				
Cash at bank and in hand	**254,113**	–	**254,113**	139,711
Temporary investments(Note 1)	**484**	–	**484**	480
Accounts receivable (Note 2)	**69,426**	–	**69,426**	70,139
Deposits and prepaid expenses	**16,889**	–	**16,889**	10,090
	340,912	–	**340,912**	220,420
Capital Assests (Note 3)	**3,642**	**4,736,379**	**4,740,021**	4,891,940
	344,554	**4,736,379**	**5,080,933**	5,112,360
LIABILITIES				
Current				
Accounts payable and accrued liabilities	**88,734**	–	**88,734**	17,029
Government remittances payable	**17,887**	–	**17,887**	–
Accrued property taxes (Note 4)	–	–	–	64,560
Deferred revenue (Note 5)	**114,593**	–	**114,593**	84,998
	221,214	–	**221,214**	166,587
COMMITMENTS (Note 6)				
Fund Equity				
Restricted funds	–	**4,736,379**	**4,736,379**	4,885,643
Unrestricted funds	**123,340**	–	**123,340**	60,130
	123,340	**4,736,379**	**4,859,719**	4,945,773
	344,554	**4,736,379**	**5,080,933**	5,112,360

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice

Statement of Operations and Fund Balances

For the Year Ended March 31, 2014

For the Year Ended March 31, 2014	Operating Fund	Restricted Funds	2014 March 31 2014	2013 March 31 2013
	$	$	$	$
Revenue				
Grants (Note 7)	**1,042,548**	–	**1,042,548**	1,042,548
Bethell Hospice Foundation (Note 8)	**638,119**	–	**638,119**	673,870
Special purpose grants (Note 5)	**1,405**	–	**1,405**	11,933
Donations and other revenues	**15,256**	–	**15,256**	12,882
Interest income	**15**	–	**15**	13
	1,697,343	–	**1,697,343**	1,741,246
Expenses				
Amortization of capital assets	**3,702**	**153,548**	**157,250**	154,334
Client service	**36,342**	–	**36,342**	36,358
Community awareness	**10,826**	–	**10,826**	2,121
Insurance	**12,351**	–	**12,351**	12,392
Occupancy	**56,307**	–	**56,307**	62,240
Property tax recovery (Note 4)	**-64,560**	–	**-64,560**	–
Office and general	**6,286**	–	**6,286**	4,900
Communication	**23,466**	–	**23,466**	24,359
Printing and stationary	**15,809**	–	**15,809**	11,012
Professional and service fees	**60,000**	–	**60,000**	61,120
Recruitment and resources training and recognition	**23,307**	–	**23,307**	13,513
Repair and maintenance	**59,705**	–	**59,705**	55,867
Travel	**7,935**	–	**7,935**	10,363
Wages and benefits	**1,378,373**	–	**1,378,373**	1,376,092
	1,629,849	**153,548**	**1,783,397**	1,824,671
Excess of revenue over expenses (expenses over revenue)	**67,494**	**-153,548**	**-86,054**	-83,425
Transfers between funds				
Capital assets purchased through operating fund	**-4,284**	**4,284**	–	–
Fund balances, beginning of year	**60,130**	**4,885,643**	**4,945,773**	5,029,198
Fund balances, end of year	**123,340**	**4,736,379**	**4,859,719**	4,945,773

Please contact Bethell Hospice for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation

Statement of Financial Position

For the Year Ended December 31, 2013

	2013					2012
For the Year Ended December 31, 2013	**General**	**Capital Assets**	**Restricted**	**Endowment**	**December 31 2013**	**December 31 2012**
	$	$	$	$	$	$
Current						
Cash	**204,329**	–	**37,500**	**219,703**	**461,532**	98,663
Short term investments (Note 3)	**283,929**	–	–	**109,702**	**393,631**	78,724
Accounts receivable (Note 4)	**13,011**	–	–	**4,082**	**17,093**	32,610
Prepaid expenses	**2,902**	–	–	–	**2,902**	4,885
	504,171	–	**37,500**	**333,487**	**875,158**	214,882
Long term investments (Note 5)	**200,969**	–	–	**407,652**	**608,621**	1,007,676
Capital assets (Note 6)	–	**4,265**	–	–	**4,265**	5,230
	$705,140	**$4,265**	**$37,500**	**$741,139**	**$1,488,044**	$1,227,788
LIABILITIES AND NET ASSETS						
Current						
Account payable and accrued liabilities (Note 7)	**62,601**	–	–	–	**62,601**	66,894
Net Assets						
Externally restricted	–	–	**37,500**	**741,139**	**778,639**	517,080
Internally restricted	–	**4,265**	–	–	**4,265**	5,230
Unrestricted	**642,539**	–	–	–	**642,539**	638,584
	642,539	**4,265**	**37,500**	**741,139**	**1,425,443**	1,160,894
	$705,140	**$4,265**	**$37,500**	**$741,139**	**$1,488,044**	$1,227,788

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

Bethell Hospice Foundation

Statement of Operations and Changes in Net Assets

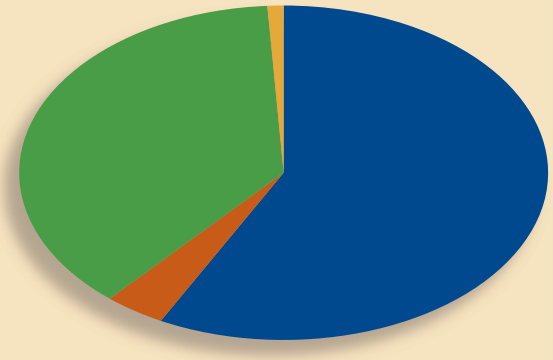
For the Year Ended December 31, 2013

For the Year Ended December 31, 2013	2013 General	2013 Capital Assets	2013 Restricted	2013 Endowment	2013 Total	2012 General	2012 Capital Assets	2012 Endowment	2012 (Unaudited) Total
	$	$	$	$	$	$	$	$	$
Revenue									
Donation revenue	**797,558**	–	**37,500**	**204,970**	**1,040,028**	613,341	–	–	613,341
Interest income	**13,312**	–	–	**14,656**	**27,968**	13,707	–	14,560	28,267
Other revenue	**2,270**	–	–	–	**2,270**	3,480	–	–	3,480
Fundraising revenue	**19,047**	–	–	–	**19,047**	66,759	–	–	66,759
	832,187	–	**37,500**	**219,626**	**1,089,313**	697,287	–	14,560	711,847
Expenses									
Amortization	–	**965**	–	–	**965**	–	822	–	822
Bank charges	**7,023**	–	–	–	**7,023**	4,652	–	–	4,652
Fundraising	**37,340**	–	–	–	**37,340**	25,800	–	–	25,800
Insurance	**859**	–	–	**537**	**1,396**	838	–	–	838
Office	**32,792**	–	–	–	**32,792**	26,066	–	–	26,066
Professional fees	**7,330**	–	–	–	**7,330**	5,538	–	–	5,538
Wages and benefits	**143,938**	–	–	–	**143,938**	127,593	–	–	127,593
	229,282	**965**	–	**537**	**230,784**	190,487	822	–	191,309
Excess(deficiency) of revenues over expenses before donations	**602,905**	**-965**	**37,500**	**219,089**	**858,529**	506,800	-822	14,560	520,538
Donations	**-593,980**	–	–	–	**-593,980**	-650,802	–	–	-650,802
Excess(deficiency) of revenues over expenses	**8,925**	**-965**	**37,500**	**219,089**	**264,549**	-144,002	-822	14,560	-130,264
Net assets, beginning of year	**638,584**	**5,230**	–	**517,080**	**1,160,894**	787,959	679	502,520	1,291,158
Transfers	**-4,970**	–	–	**4,970**	–	-5,373	5,373	–	–
Net assets, end of year	**$642,539**	**$4,265**	**$37,500**	**$741,139**	**$1,425,443**	$638,584	$5,230	$517,080	$1,160,894

Please contact Bethell Hospice Foundation for complete audited financial statements and accompanying notes.

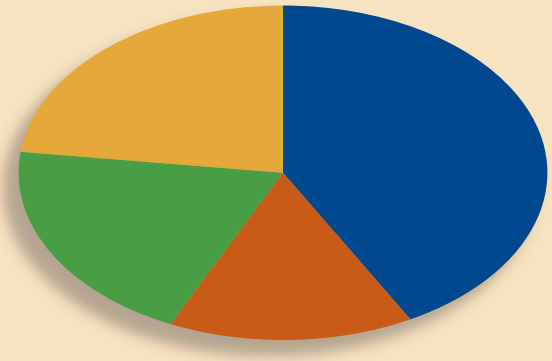
BETHELL HOSPICE HIGHLIGHT STATISTICS

Bethell Hospice Funding Fiscal Year 2013-2014



Community Care Access Centre:	979,116	58%
Central West LHIN:	63,432	4%
Bethell Hospice Foundation:	638,119	38%
Other:	16,661	1%
Total:	**1,697,328**	

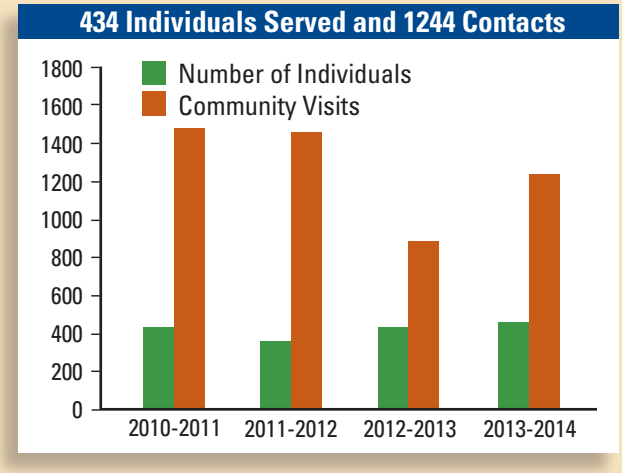
Bethell House, Resident Care Program: Clients Served by Community Fiscal Year 2013-2014



Brampton:	42%
Caledon:	15%
Dufferin:	20%
Other:	23%

Bethell Hospice, Community Services Fiscal Year 2013-2014

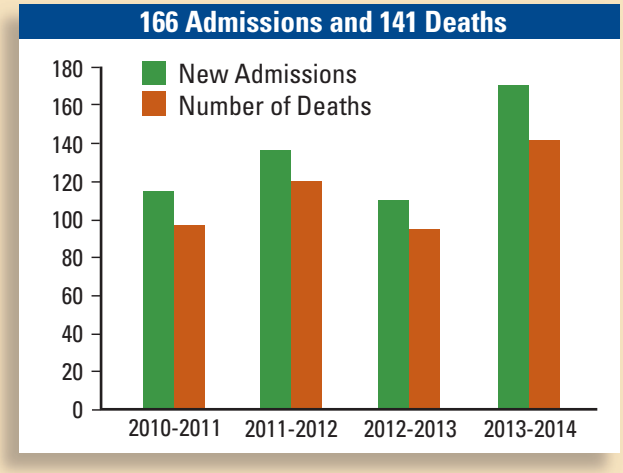
434 Individuals Served and 1244 Contacts



- Delivered 2 children's bereavement groups
- Completed Community Services Report
- Engaged with various chronic care organizations and other health and human service agencies

Bethell House, Resident Care Program Fiscal Year 2013-2014

166 Admissions and 141 Deaths



- Average length of stay (includes discharges) = **20 days**
- Average number of bed days per person served = **12 days**
- Average occupancy = **81%**
- Average age = **74**
- **84%** of clients referred had a cancer diagnosis
- **42%** of referrals from Brampton, **15%** in Caledon and **43%** other

"This journey has been like no other that our family has experienced. It is with deep gratitude that I write this . . . we were welcomed here with open arms to a place where we were comforted in knowing that Nana would receive impeccable care and love from everyone who met her.

The support, understanding, and compassion that everyone showed us is something that will not be forgotten. Every question we had was answered, every concern we had was reassured, and every difficult moment we had was embraced.

Thank you for everything you did for my Nana. Thank you for everything you have done for me and my family, and thank you for every single day that you make a difference in the lives of people that need it."

Linda Petrucelli

IN MEMORY OF IVY NASH

BETHELL HOSPICE THANKS ALL OUR FUNDERS FOR THEIR GENEROUS SUPPORT

CCAC CASC Community Care Access Centre

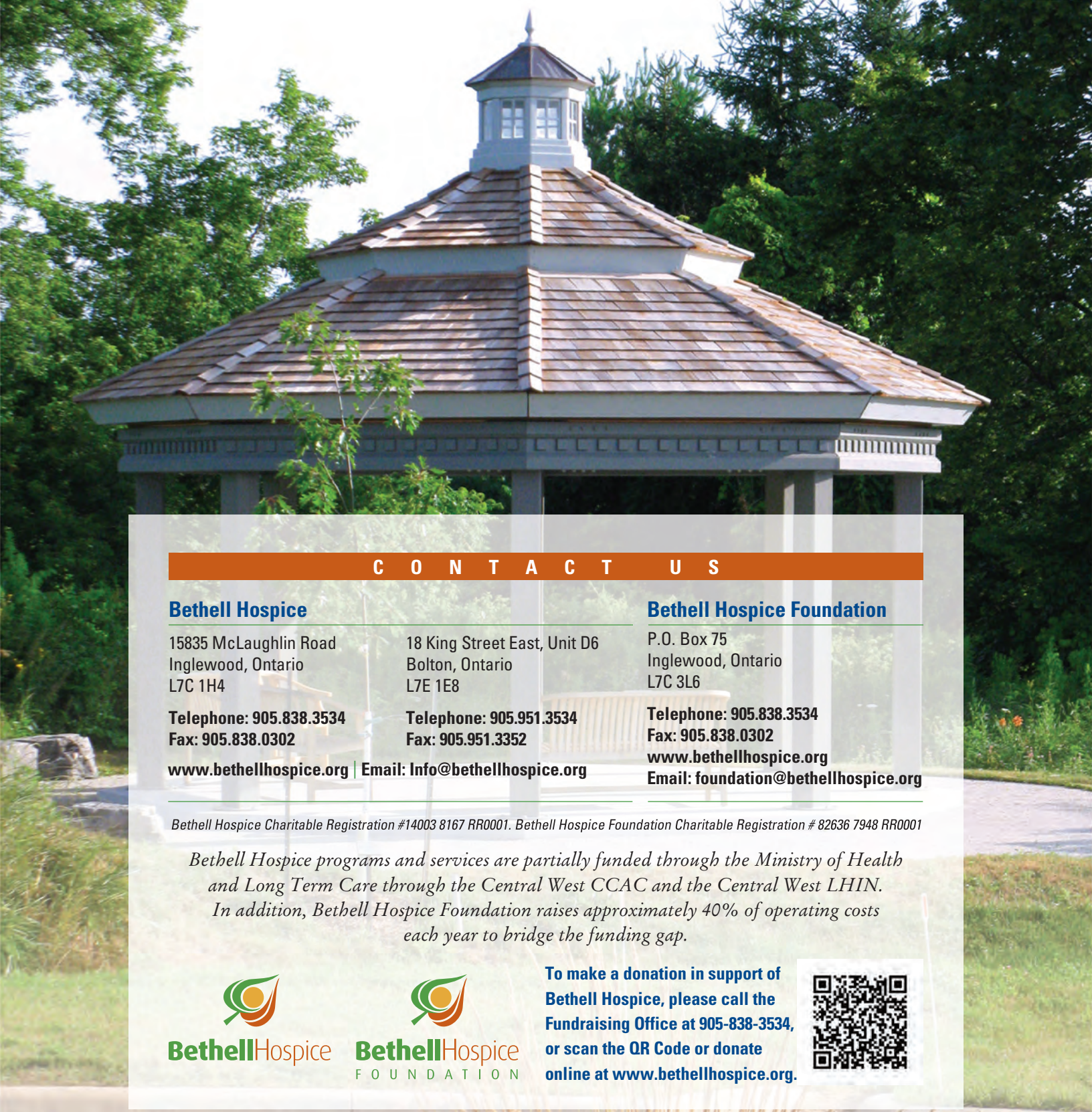
Bethell Hospice Foundation

Ontario Central West Local Health Integration Network

gsk

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C O N T A C T U S

Bethell Hospice

15835 McLaughlin Road
Inglewood, Ontario
L7C 1H4

Telephone: 905.838.3534
Fax: 905.838.0302

18 King Street East, Unit D6
Bolton, Ontario
L7E 1E8

Telephone: 905.951.3534
Fax: 905.951.3352

www.bethellhospice.org | Email: Info@bethellhospice.org

Bethell Hospice Foundation

P.O. Box 75
Inglewood, Ontario
L7C 3L6

Telephone: 905.838.3534
Fax: 905.838.0302
www.bethellhospice.org
Email: foundation@bethellhospice.org

Bethell Hospice Charitable Registration #14003 8167 RR0001. Bethell Hospice Foundation Charitable Registration # 82636 7948 RR0001

Bethell Hospice programs and services are partially funded through the Ministry of Health and Long Term Care through the Central West CCAC and the Central West LHIN. In addition, Bethell Hospice Foundation raises approximately 40% of operating costs each year to bridge the funding gap.

BethellHospice

BethellHospice FOUNDATION

To make a donation in support of Bethell Hospice, please call the Fundraising Office at 905-838-3534, or scan the QR Code or donate online at www.bethellhospice.org.

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